



Report of the Police and Crime Commissioner for the Performance Scrutiny Panel 29th August 2013

**Executive & Presenting Officer:
Sarah Wilson - Governance Officer (Consultation and Engagement)**

Status: For Noting

Quarterly Consultation Report

1. Purpose of the Report

- 1.1 Both the Force and Police and Crime Commissioner (PCC) have a clear duty to consult with local communities as set out in several pieces of legislation. Duties which were previously placed upon Police Authorities have been transferred to the PCC. The Police Reform and Social Responsibility Act expands upon these duties, stating that the PCC has a duty to make arrangements for obtaining:
- the views of victims of crime in that area about matters concerning the policing of the area
 - before a police and crime plan is issued, the views of the people in that police area, and the views of the victims of crime in that area, on that plan
 - the views of the people in that police area, and the relevant ratepayers' representatives, on the proposals of the police and crime commissioner for expenditure in that financial year
- 1.2 In addition the Act places a duty on the Chief Constable to make arrangements for:
- obtaining the views of persons within each neighbourhood in the relevant police area about crime and disorder in that neighbourhood
 - providing persons within each neighbourhood in the relevant police area with information about policing in that neighbourhood
 - the holding in each neighbourhood of regular police and community ward meetings
- 1.3 This report details the results on consultation undertaken by the PCC and Force since the PCC took office in November 2012.

2. Executive Summary

- 2.1 Neighbourhood Policing teams hold public meetings in all of Cleveland's 82 wards to assist in setting neighbourhood priorities. By far the most common issue raised is anti-social behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also a concern across all four policing Districts.
- 2.2 Off road motorbikes are mentioned as a particular issue in Redcar and Cleveland, and theft is a particular concern across Stockton, both through shoplifting and metal theft. Other commonly raised issues are criminal damage and vehicle offences, namely problem parking, usually around schools, and speeding.
- 2.3 More strategic issues tended to be raised with the PCC at meetings he attended, with the main area of focus being concern around the stability of neighbourhood policing resources in the current financial climate. Many communities reported a degradation in the neighbourhood policing service received with increased abstractions, lack of stability with staff and lack of resilience to cover long term sickness. This was backed up by neighbourhood officers themselves who felt they were increasingly being used as a 'second tier response' leaving them unable to fulfil their neighbourhood role. This was particularly acute in rural areas.
- 2.4 Other top concerns were the cost, length of time and affect on public confidence and staff morale of Operation Sacristy, with most residents being unaware that the Home Office were funding the investigation.
- 2.5 Concern was raised regarding the impact of budget cuts within the police and other agencies, with specific issues around the disbandment of the Mounted Section, the closure of Kirkleatham custody and the amount of police team spent in Accident and Emergency Departments.
- 2.6 Rural areas raised concern regarding the lack of police expertise in dealing with rural issues, and sometimes in locating specific rural areas, but communities were supportive of the improvements being made regarding rural crime through the designated rural crime officers. There was also criticism of Neighbourhood Watch and the reduced levels of information received by members.
- 2.7 Dog on guide dog attacks and the Force's approach to disability hate crime was a particular concern for the disabled community, whilst young people felt there should be more diversionary activities and greater engagement between the police and young people.
- 2.8 Refugees and asylum seekers felt that the police did not respond robustly enough to hate crime, with a perceived failure to identify incidents as hate crime and therefore offer the additional support necessary. There was also a perception of disproportionality in Stop & Search within the Black and Minority Ethnic (BME)

community and a feeling that more engagement between BME communities and the police was needed.

- 2.9 Public confidence in policing, as measured through the Local Public Confidence Survey remained roughly stable, with a slight increase of 0.1 percentage points to 86.3%. However, the percentage of people who felt that the local police did a good or excellent job fell by 3.7 percentage points to 67.0%, and perceptions that the police dealt with local concerns effectively also fell by 3.3 percentage points to 73.9%. Conversely the percentage of respondents who felt that fear of crime affected their quality of life or that Antisocial Behaviour levels in their local area were high were both lower this year.
- 2.10 The top three neighbourhood issues highlighted through the survey were speeding or other motoring offences, litter and teenagers hanging around on the streets which corresponds with the community issues raised through Your Force Your Voice and the local priorities established by neighbourhood teams.
- 2.11 The latest Crime Survey for England and Wales shows a drop in all confidence measures on the previous year, although Cleveland remains above the Most Similar Force average.
- 2.12 Overall victim satisfaction as measured through Victim Satisfaction Surveys has risen slightly, whilst there have been slight reductions in satisfaction with actions taken, follow up and treatment.
- 2.13 Lack of follow up after reporting an incident is the key concern, with the most frequent reasons for giving a negative response being no feedback or information provided at all, police not getting in touch when they said they would or a general lack of support and advice.
- 2.14 With the exception of ease of contact Cleveland remains below the MSF average for all measures of victim satisfaction, ranking 6 out of 7 for the majority of measures.

3 Overall Consultation Results

3.1 Neighbourhood Ward Priorities

- 3.2 Neighbourhood Policing Teams hold a series of regular meetings with their local communities. These range from structured meetings such as Community Councils, which may also involve other partner agencies, to more informal drop-ins and ward surgeries.
- 3.3 Each Neighbourhood Policing Team establishes a set of up to three local ward priorities, which are reviewed and updated regularly. Under the original Neighbourhood Policing structure these priorities were to be established solely based

on public consultation through ward meetings, but due to low attendance at meetings in many areas, the priorities now reflect both the opinions of the public and officer knowledge of the local area.

- 3.4 Details of the current ward priorities for all 82 Cleveland wards are at Appendix 1. By far the most common issue raised is anti-social behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four policing Districts.
- 3.5 Off road motorbikes are mentioned as a particular issue in Redcar and Cleveland, and theft is a particular concern across Stockton, both through shoplifting and metal theft.
- 3.6 Other commonly raised issues are criminal damage and vehicle offences, namely problem parking, usually around schools, and speeding.
- 3.7 The priorities generally focus on anti-social behaviour and low level criminal offences. More serious offences mentioned are prostitution and burglary in Stockton.
- 3.8 Your Force Your Voice
- 3.9 The PCC has made a commitment to visit neighbourhood meetings in all 82 ward areas across Cleveland over the course of 2013, in an initiative entitled 'Your Force Your Voice'. To date he has visited 79 meetings covering 60 areas – Hartlepool (7), Middlesbrough (14), Redcar and Cleveland (22), Stockton (17). Details of the issues raised at each meeting attended are at Appendix 2
- 3.10 Both Middlesbrough and Redcar and Cleveland have structured multi agency community meetings at a ward level which the PCC has attended – Community Councils and Neighbourhood Action Partnerships respectively. Hartlepool have two Neighbourhood Forums covering North and South Hartlepool, so these have been attended, together with more localised resident meetings at a ward level. In Stockton there is no formal meeting structure so attendance has been purely at community resident meetings or police ward surgeries.
- 3.11 The PCC has also visited several colleges to hear the views of young people, met with representatives from voluntary sector agencies and engaged with minority groups covering disability and refugees and asylum seekers.
- 3.12 Issues raised at the 'Your Force Your Voice' meetings are split between localised issues, as highlighted through the Neighbourhood Policing Meetings, and more strategic issues which the community have wished to raise with the PCC. Where localised issues were raised these were generally dealt with at the meeting by the neighbourhood officers present. Any issues not dealt with at meeting were directed to the police for action following the meetings.

- 3.13 The most commonly raised strategic issue was concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was backed up by the views of officers themselves who felt that neighbourhood police officers were increasingly being used as a 'second tier response' leaving them unable to fulfil their neighbourhood role. This perception was more acute in rural areas. Communities also raised concerns around the lack of stability of neighbourhood teams with officers not remaining in post for long enough and there being a lack of resilience to cover long term sickness.
- 3.14 Another commonly raised issue was the cost of Operation Sacristy, with many residents not being aware that the investigation costs are being paid by the Home Office, so not impacting on local police budgets. There was also concern over the length of time which the investigation was taking and the subsequent affect on public confidence in the police and on staff morale.
- 3.15 Concern was raised regarding the impact of budget cuts on policing, with specific issues around the disbandment of the Mounted Section and the closure of Kirkleatham custody.
- 3.16 Issues were raised in Redcar and Cleveland and Middlesbrough around a reduction in information received through Neighbourhood Watch, with this being a particular concern in Redcar and Cleveland.
- 3.17 There was concern raised around the amount of police time spent in Accident and Emergency Departments and also the time spent on retail issues such as shoplifting, with residents expressing concern that this abstracted officers from 'core' policing of communities.
- 3.18 Rural areas raised concern regarding the lack of police expertise in dealing with rural issues, and sometimes in locating specific rural areas, but communities were supportive of the improvements being made regarding rural crime through the designated rural crime officers.
- 3.19 There was interest in specific police initiatives including the future recruitment of Special Constables, the relocation of Force Headquarters from Ladgate Lane, and plans around Restorative Justice, with the community being broadly supportive of all these activities.
- 3.20 The community issues raised varied greatly, covering speeding and other motoring offences, off road bikes, anti-social behaviour, including youth nuisance and problem tenants, environmental issues such as scrap metal dealers and dog fouling, and nuisance horses in Hartlepool and Redcar and Cleveland. In general the community issues raised were already neighbourhood policing priorities, or failing this the police were aware and were undertaking actions to resolve.

- 3.21 The disabled community raised concerns around dog on guide dog attacks and disability hate crime, with the suggestion that more education should be undertaken in schools around disability hate crime.
- 3.22 Young people felt that more diversionary and engagement work was needed between the police and young people, and also that work needed to be undertaken to resolve the negative media image often portrayed of young people.
- 3.23 Refugees and asylum seekers felt that the police did not respond robustly enough to hate crime, with a perceived failure to identify incidents as hate crime and therefore offer the additional support necessary. There was also a perception of disproportionality in Stop & Search within the Black and Minority Ethnic (BME) community and a feeling that more engagement between BME communities and the police was needed.
- 3.24 Local Public Confidence Survey
- 3.25 The Local Public Confidence Survey (LPCS) is a joint PCC and Force survey which is conducted via telephone interview by a third party independent market research company. The aim of the survey is to measure public confidence and to understand the factors associated with it.
- 3.26 A total of 2400 interviews are conducted each year on a rolling basis, providing a statistically significant and representative baseline sample from each of the four policing districts.
- 3.27 When comparing interviews conducted between July 2012 and June 2013 with the previous year public confidence, as measured through LPCS remained roughly stable, with a slight increase of 0.1 percentage points to 86.3%. However, the percentage of people who felt that the local police did a good or excellent job fell by 3.7 percentage points to 67.0%, and perceptions that the police dealt with local concerns effectively also fell by 3.3 percentage points to 73.9%. Conversely the percentage of respondents who felt that fear of crime affected their quality of life or that Antisocial Behaviour levels in their local area were high were both lower this year.
- 3.28 The top three neighbourhood issues highlighted through the survey were speeding or other motoring offences, litter and teenagers hanging around on the streets. The table below shows further details of the results of LPCS:

	Jul to Jun 13	Jul to Jun 12	Difference (% points)
Public Confidence	86.3%	86.2%	0.1
Good/Excellent Job	67.0%	70.7%	-3.7
Dealing with local concerns	73.9%	77.2%	-3.3
Fear of crime & quality of life	14.8%	15.8%	-1.1
Perceptions (ASB)	3.8%	6.1%	-2.3

3.29 Crime Survey for England and Wales

3.30 The Crime Survey for England and Wales (previously known as the British Crime Survey) is a national face to face survey which asks people about crimes they have experienced in the last 12 months, their perception of crime, their quality of life and the services delivered by the Criminal Justice System. Results are available at Force level only.

3.31 The survey collects information about:

- the victims of crime
- the circumstances in which incidents occur
- the behaviour of offenders in committing crimes

3.32 The survey is also an important source of information about other topics, such as people's perceptions of anti-social behaviour and attitudes towards the criminal justice system, including the police and the courts. It also looks at people's attitudes to crime, such as how much they fear crime and what measures they take to avoid it.

3.33 CSEW interviews are conducted on a rolling 12 months basis, with the latest results available dating back to March 2013. Many of the questions asked in LPCS are the same as those asked in CSEW. All of the results obtained through CSEW are lower than those obtained through LPCS, however as the methodologies used differ direct comparisons cannot be made.

3.34 Public confidence in policing, as measured through CSEW, remains above the Most Similar Force (MSF) average, with 59.3% of respondents stating that the police do a good or excellent job, however this represents a reduction of 4.9 percentage points on the previous year's survey. 59.2% of respondents felt that the police and other agencies are dealing with local concerns, with this rising to 63.6% when considering the police as a single agency. Although for both these questions Cleveland remains above the MSF average, there has been a marked reduction in confidence from the previous year, particularly in the confidence regarding multi agency response to local issues.

3.35 The table below shows further details of the results of CSEW:

	Apr – Mar 2013	Apr – Mar 2012	Diff (% pts)	MSF Average	Diff (% pts)	MSF Rank
Good/Excellent Job	59.3%	64.2%	-4.9	58.9%	+0.4	3
Dealing local concerns – police and agencies	59.2%	70.1%	-10.9	57.0%	+2.2	3
Dealing local concerns – police only	63.6%	66.6%	-3.0	58.4%	+5.2	2

3.36 Victim Satisfaction Surveys

3.37 Victim Satisfaction Surveys are carried out by every Force as part of the Home Office performance requirements. The surveys are conducted via telephone interview, with a mandatory framework of core questions, covering:

- Satisfaction with the whole experience (i.e. the overall service provided)
- Satisfaction with:
 - First contact – making contact with the police
 - Action taken by the police
 - Follow-up – being kept informed of progress
 - Treatment by staff

3.38 The surveys are conducted by a third party independent market research company, and cover victims of five specific crime types - domestic burglary, vehicle crime, violent crime, racist incidents and road traffic collisions.

3.39 There has been a slight rise in overall satisfaction with the whole victim experience and with the ease of contact when reporting an incident, whilst there have been slight reductions in satisfaction with actions taken, follow up and treatment.

3.40 Lack of follow up after reporting an incident is the key concern, with the most frequent reasons for giving a negative response being no feedback or information provided at all, police not getting in touch when they said they would or a general lack of support and advice. With the exception of ease of contact Cleveland remains below the MSF average for all measures of victim satisfaction, ranking 6 out of 7 for the majority of measures.

3.41 The Force are pulling together a Victim Satisfaction Working Group to drive up victim satisfaction. Research is also being undertaken with neighbouring forces who have higher levels of victim satisfaction to ascertain where best practice can be shared.

3.42 The table below shows further details of the results of Victim Satisfaction Surveys:

	12 months ending June 13	12 months ending June 12	Diff (% pts)	MSF Average	Diff (% pts)	MSF Rank
Whole experience	83.3%	82.8%	0.52	86.1%	-2.8	6
Ease of contact	96.6%	95.7%	0.91	96.6%	Same	4
Actions	81.6%	81.7%	-0.10	83.7%	-2.1	6
Follow up	71.2%	72.3%	-1.14	76.8%	-5.6	6
Treatment	91.2%	91.7%	-0.51	94.3%	-3.1	6

Sarah Wilson
Governance Officer (Consultation and Engagement)

Middlesbrough Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
NPT1	Ayresome	<ul style="list-style-type: none"> • Antisocial Behaviour Springfield Road* • Antisocial Behaviour and off road bikes Maldon Road • Community Speed Watch Ashford Avenue and Downside Road
	Gresham	<ul style="list-style-type: none"> • Drug dealing between Laycock Street and Leven Street • Antisocial use of pedal cycles on public footpaths around Parliament Road
	Linthorpe	<ul style="list-style-type: none"> • Community Speedwatch in the areas of Green lane, Oxford Road, Rockliffe Road and Cambridge Road* • Antisocial Behaviour at bail accommodation Oxford Road
	Middlehaven	<ul style="list-style-type: none"> • Antisocial Behaviour in MIMA Square and McDonalds* • Antisocial Behaviour in area surrounded by Linthorpe Road, Diamond Road, Garnet Street and Princes Road* • Drug dealing in Monkland Close*
	Park	<ul style="list-style-type: none"> • Antisocial Behaviour and crime in Albert Park
	University	<ul style="list-style-type: none"> • Traffic Management around Victoria Road and Errol Street area*
NPT2	Beckfield	<ul style="list-style-type: none"> • No priorities set
	North Ormesby & Brambles Farm	<ul style="list-style-type: none"> • Safer Streets Scheme Coltman Street*
	Pallister	<ul style="list-style-type: none"> • Antisocial Behaviour at Westerdale Road garages and Norfolk Place shops* • Drug taking and dealing Pallister Park*
	Park End	<ul style="list-style-type: none"> • Antisocial Behaviour around Rothbury Road*
	Thorntree	<ul style="list-style-type: none"> • Fire setting and arson* • Illegal, dangerous and antisocial motorcycle issues*

Neighbourhood Sector	Ward	Neighbourhood Priorities
NPT3	Acklam	<ul style="list-style-type: none"> • Antisocial Behaviour at Coniston Grove and surrounding areas including Acklam Hall*
	Beechwood	<ul style="list-style-type: none"> • Alleyways between Holmwood, Saltersgill and Collin Avenue* • Speeding vehicles in and around Grassington Road, Deepdale Avenue and Saltersgill Avenue
	Brookfield	<ul style="list-style-type: none"> • Traffic problems on Earlsdon Avenue, Trimdon Avenue and The Oval
	Clairville	<ul style="list-style-type: none"> • Drug Dealing in and around Askham Close, Urswick Close and Bishopton Road • Antisocial Behaviour in the vicinity of Eastbourne Road
	Kader	<ul style="list-style-type: none"> • Off Road Motor Bike Nuisance Blue Bell Beck*
	Ladgate	<ul style="list-style-type: none"> • No priorities set
NPT4	Coulby Newham	<ul style="list-style-type: none"> • No priorities set
	Hemlington	<ul style="list-style-type: none"> • Antisocial Behaviour on grassed area between Ellis Gardens and rear of Fairfax Court
	Marion	<ul style="list-style-type: none"> • No priorities set
	Marion West	<ul style="list-style-type: none"> • Speeding vehicles on Grange Crescent* • Speeding vehicles on Gunnergate Lane • Speeding vehicles on Turnberry Way
	Nunthorpe	<ul style="list-style-type: none"> • Speeding on Connaught Road* • Speeding on Guisbrough Road*
	Stainton and Thornton	<ul style="list-style-type: none"> • Antisocial Behaviour around Hemlington Hall School* • Antisocial Behaviour in Coverdale*

Hartlepool Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
South & Central	Burn Valley	<ul style="list-style-type: none"> • Drugs and Antisocial Behaviour in the area bounded by Oxford Road, Shrewsbury Street, Cornwall Street and Stockton Road
	Fens and Rossmere	<ul style="list-style-type: none"> • Shop Theft and Antisocial Behaviour at Fens Shops / South Fens
	Foggy Furze	<ul style="list-style-type: none"> • Drug Dealing in Borrowdale Street and Windermere Road
	Manor House	<ul style="list-style-type: none"> • Drug Dealing at Glamis Walk and Owton Manor Lane
	Rural West	<ul style="list-style-type: none"> • Antisocial Behaviour at Brierton Farm - Off Road Motorcycles and Quads
	Victoria	<ul style="list-style-type: none"> • Drug Activity in Stephen Street
North & Coastal	De Bruce	<ul style="list-style-type: none"> • Drug activity around Bruce Crescent* • Antisocial Behaviour around King Oswy shops*
	Hart	<ul style="list-style-type: none"> • Speeding Vehicles Merlin way & Goshawk Road
	Headland and Harbour	<ul style="list-style-type: none"> • Drugs and Antisocial Behaviour in the Burbank Area
	Jesmond	<ul style="list-style-type: none"> • Allerton Close / Milbank Road Burglaries / Antisocial Behaviour
	Seaton	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage at Jutland Road / Seaton Lane • Antisocial Behaviour with and around horses within the Jutland Road & Seaton lane area.

Redcar and Cleveland Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
Greater Eston	Eston	<ul style="list-style-type: none"> • Antisocial Behaviour Occupation Road, including the use of off road motor vehicles* • Antisocial Behaviour Bankfields, primarily Moorcock Close/Woodcock Close and Bankfields Road
	Grangetown	<ul style="list-style-type: none"> • Off road motor vehicles* • Antisocial Behaviour in and around McColls, Birchington Avenue
	Normanby	<ul style="list-style-type: none"> • Use of motor vehicles in the area of Flatts Lane Centre
	Ormesby	<ul style="list-style-type: none"> • Stone throwing onto A174 Parkway
	South Bank	<ul style="list-style-type: none"> • Antisocial Behaviour King Street/Victoria Street • Antisocial Behaviour Hampden Street • Antisocial Behaviour Golden Boy Green
	Teesville	<ul style="list-style-type: none"> • Antisocial Behaviour and Off Road Bikes Eston Tip*
Coastal	Coatham	<ul style="list-style-type: none"> • Antisocial Behaviour in Alley way of Soppet/Scott Street * • Theft and handling in Town Centre
	Dormanstown	<ul style="list-style-type: none"> • Antisocial Behaviour Locke Park* • Off Road Motorbikes around Wilton Avenue/South Avenue and Staithes Road
	Kirkleatham	<ul style="list-style-type: none"> • Antisocial Behaviour and theft Roseberry Square • Off road motorcycles in the area of Roseberry Road and Field
	Longbeck	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage Errington Woods* • Parking issues Marske and New Marske
	Newcomen	<ul style="list-style-type: none"> • Antisocial use of off road motorbikes* • Antisocial Behaviour in the area of the Closes
	Saltburn	<ul style="list-style-type: none"> • Antisocial Behaviour Hazel Grove Allotments • Road Safety issues Marske Mill Lane and Saltburn Campus
	St Germain's	<ul style="list-style-type: none"> • Speedwatch in Marske • Antisocial Behaviour at the Wynd, High Street

Neighbourhood Sector	Ward	Neighbourhood Priorities
	West Dyke	<ul style="list-style-type: none"> • Criminal Damage throughout the walkways and cycle paths within Ings Estate*
	Zetland	<ul style="list-style-type: none"> • Antisocial Behaviour in the Lily Park • Speeding vehicles on the Coast Road
Guisborough & East Cleveland	Brotton	<ul style="list-style-type: none"> • Supply and misuse of controlled substances within the Brotton ward • Antisocial Behaviour on Jackson Street
	Guisborough	<ul style="list-style-type: none"> • Antisocial Behaviour reported between the crossroads of Woodhouse Road, Venables Road and Howlbeck Road • Supply of Class A drugs in the Guisborough area
	Hutton	<ul style="list-style-type: none"> • Antisocial Behaviour reported Dorset Road and Ledbury Way • Off road motorcycles and unauthorised vehicles Guisborough woods • Supply of Class A, B & C drugs in the Hutton area at all times
	Lockwood	<ul style="list-style-type: none"> • Excessive vehicle speed – Moorsholm • Excessive vehicle speed – Stanghow • Supply and misuse of drugs in Lingdale
	Loftus	<ul style="list-style-type: none"> • Antisocial Behaviour in Liverton Mines • Excessive vehicle speed - Whitby Road, Loftus • Alcohol related Antisocial Behaviour West Road
	Skelton	<ul style="list-style-type: none"> • Antisocial Behaviour, underage drinking and criminal damage in the Rievaulx Road/Jervaulx Road area • Supply and misuse of controlled substances within the Skelton Ward
	Westworth	<ul style="list-style-type: none"> • Drug Dealing in Boosbeck • Off road vehicles on Ridge Road and Guisborough Woods on weekends

Stockton Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
S1	Bishopsgarth & Elm Tree	<ul style="list-style-type: none"> • Antisocial Behaviour around Airborough Close and Spenborough Road
	Fairfield	<ul style="list-style-type: none"> • Theft and Antisocial Behaviour in and around Rimswell Parade area
	Grangefield	<ul style="list-style-type: none"> • Burglaries in and around Green Lanes area of Grangefield ward
	Hardwick	<ul style="list-style-type: none"> • Off Road Motor Bikes on Hardwick and Salters Lane Estate • Youths gathering and Antisocial Behaviour at Jones Shop on Scurfield Road
	Hartburn	<ul style="list-style-type: none"> • Burglaries in and around Green Lanes area of Hartburn ward
	Mill Lane and Victoria	<ul style="list-style-type: none"> • Drug dealing in and around Mill Lane Estate • Antisocial Behaviour and drinking around Lawson Street Medical Centre
	Newtown	<ul style="list-style-type: none"> • Antisocial Behaviour on Dundas Street/Londonderry Road
	Norton North	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage in and around the alleyway from the High Street leading to Priory Gardens*
	Norton South	<ul style="list-style-type: none"> • Metal Theft from properties, lead flashing from exteriors and cooper from voids in the Swainby Road area • Antisocial Behaviour in the Albany Area
	Norton West	<ul style="list-style-type: none"> • Antisocial Behaviour in and around sports complex on Station Road*
	Parkfield and Oxbridge	<ul style="list-style-type: none"> • Drugs dealing and prostitution, in Wren Street, Suffolk Street, Northcote Street, Dennison Street and Yarm Road
	Portrack and Tilery	<ul style="list-style-type: none"> • Large groups of youths congregating around Tilery • Shoplifting in ASDA Portrack Lane
Roseworth	<ul style="list-style-type: none"> • Groups of youths congregating and Antisocial Behaviour on Romford Road 	

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Town Centre	<ul style="list-style-type: none"> • Retail theft in Wellington Square, Castlegate Centre and High Street • Antisocial Behaviour and Street Drinking around Finkle Street • Begging in the town centre
	Western Parishes	<ul style="list-style-type: none"> • Antisocial Behaviour in Long Newton
S2	Billingham Central	<ul style="list-style-type: none"> • Antisocial Behaviour within the Town Centre and John Whitehead Park
	Billingham East	<ul style="list-style-type: none"> • Drug sale / abuse impact within Low Grange area of Billingham
	Billingham North	<ul style="list-style-type: none"> • Antisocial Behaviour and Crime in and around Chaucer Close/Casson Way
	Billingham South	<ul style="list-style-type: none"> • Antisocial Behaviour issues, criminal damages in Mill Lane, Belasis Avenue and Lunedale Road
	Billingham West	<ul style="list-style-type: none"> • Antisocial Behaviour on Sidlaw Road
	Northern Parishes	<ul style="list-style-type: none"> • Antisocial Behaviour between Sunderland Road and Coal Lane Services Wolviston
S3	Ingleby Barwick East	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Ingleby Barwick West	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Mandale and Victoria	<ul style="list-style-type: none"> • Theft other around Teesside Shopping Park, Sainsburys Westbury Street and metal thefts from domestic and commercial property* • Antisocial Behaviour and Drug dealing in Oxford Road • Antisocial Behaviour - Westbury Street, Langley Avenue, Acklam Road, Mandale Road and the park on Victoria Road

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Stainsby Hill	<ul style="list-style-type: none"> • Antisocial Behaviour in and around local shops in Thornaby Town Centre • Antisocial Behaviour in the area of Stirling Way • Antisocial Behaviour in the area of Eltham Crescent and also vehicle nuisance including off road bikes
	Village	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - core location being Thorntree Road shops • Criminal Damage around Briar Road, Sycamore Avenue, Lilac Avenue and Laurel Avenue
S4	Eaglescliffe	<ul style="list-style-type: none"> • Antisocial Behaviour at Preston Park on an evening • Antisocial Behaviour/Groups Congregating - Target locations are Tesco, Sunningdale and Durham Lane shopping parades and school grounds
	Yarm	<ul style="list-style-type: none"> • Antisocial Behaviour around Healaugh Park/Whilly Flatts area. • Vehicle obstruction/parking issues The Old Market & Bentley Wynd

Middlesbrough Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
NPT1	Gresham	Community Council	<ul style="list-style-type: none"> • Questions over budget for PCC
	University	Community Council	<ul style="list-style-type: none"> • Traffic issues
NPT2	Beckfield	Community Council	<ul style="list-style-type: none"> • Concern around lack of police visibility on an evening and low police numbers
	North Ormesby & Brambles Farm	North Ormesby Community Council	<ul style="list-style-type: none"> • Issues with problem tenants
		Brambles Farm Community Council	<ul style="list-style-type: none"> • Concern around impact of budget cuts on front line staffing numbers • Lack of diversionary activities for young people • Youth Antisocial Behaviour and fire setting raised as issues
	Pallister	Berwick Hills Community Council	<ul style="list-style-type: none"> • Lack of Neighbourhood Policing late at night means slow response to issues
	Park End	Community Council	<ul style="list-style-type: none"> • No issues raised
	Thorntree	Community Council	<ul style="list-style-type: none"> • Issues with off road bikes and fire setting
NPT3	Brookfield	Community Council	<ul style="list-style-type: none"> • Issues with speeding and use of Community Speedwatch • Concern around variations in detection levels across Force • How to deal with ASB with reduced budgets • Any plans to outsource further functions?
	Kader	Community Council	<ul style="list-style-type: none"> • Problems with snowballing • Increase in house burglary • Concern around reduction of NPT numbers

Neighbourhood Sector	Ward	Meeting	Issues raised
NPT4	Coulby Newham	Community Council	<ul style="list-style-type: none"> • Future of police helicopter • Future plans for Specials recruiting • Effectiveness of 101 non emergency number • Plans for new police headquarters
	Hemlington	Community Council	<ul style="list-style-type: none"> • Issues with dangerous driver • Issues with theft of gates for fire setting • Effectiveness of 101 non emergency number • Plans for new police headquarters
	Marion	Community Council	<ul style="list-style-type: none"> • Concern over Force reputation following Sacristy and length of investigation
	Marion West	Community Council	<ul style="list-style-type: none"> • Issues with youth Antisocial Behaviour, speeding and scrap metal dealers • Concern over cost of Sacristy and length of investigation • Concern over reduced neighbourhood police numbers • Reduction in communications from Neighbourhood Watch
	Stainton & Thornton	Community Council	<ul style="list-style-type: none"> • Issues with youth Antisocial Behaviour around a new children's home • Concern over morale of staff following Operation Sacristy • Concern over reductions in PCSO numbers
Middlesbrough wide		MyPlace Special Needs Youth Group	<ul style="list-style-type: none"> • Issues with criminal damage in Thorntree – not hate crime related • Issues with bullying within schools and by local children • Police aren't always there when needed • More education needed on disability hate crime in schools

Neighbourhood Sector	Ward	Meeting	Issues raised
		Regional Refugee Forum	<ul style="list-style-type: none"> • Lack of response from police to hate crime with incidents not always being correctly identified as hate crime • More awareness needed of Third Party Reporting Centres for hate crime • Concern around disproportionality of Stop & Search amongst the BME community • More engagement needed with refugees and asylum seekers

Hartlepool Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised	
South & Central	Burn Valley	Residents Association	<ul style="list-style-type: none"> Concern that budget cuts will mean neighbourhood teams are used for non neighbourhood duties Issues with tenants of private landlords and youth Antisocial Behaviour Concern over fall in confidence in police following Sacristy 	
	Fens & Rossmere	Residents meeting	<ul style="list-style-type: none"> Concern that neighbourhood policing service is diluted compared with the past Issues with youth Antisocial Behaviour, off road bikes and problem horses Quicker response needed to reports of Antisocial Behaviour 	
	Manor House	Manor Residents Association	<ul style="list-style-type: none"> More stability needed in neighbourhood teams Need for community initiatives to be recognised Concerns around drug dealing 	
	Rural West	Elwick Parish Council		<ul style="list-style-type: none"> Concern over reduced neighbourhood resources Lack of awareness within Control Room of rural areas
		Greatham Community Council		<ul style="list-style-type: none"> Lack of visible neighbourhood policing aggravated by long term staff sickness Issues with off road bikes and lamping Concern over reputation of Force following Sacristy
		Park Residents Association		<ul style="list-style-type: none"> Questions around membership of Police and Crime Panel and Finance post within PCC office

Neighbourhood Sector	Ward	Meeting	Issues raised
	Victoria	Addison, Belk & Cameron Residents Group	<ul style="list-style-type: none"> • Issues with motorises driving the wrong way down one way street • Reduced PCSO presence in the area since ward boundaries changed
	All South & Central	South & Central Neighbourhood Forum	<ul style="list-style-type: none"> • How to engage with people who don't access ICT • What consultation do the police and PCC undertake • Loss of engagement since Neighbourhood Action Partnerships stopped
North & Coastal	Headland & Harbour	Burbank Bridge Community Association	<ul style="list-style-type: none"> • Concern around planning proposals for an off licence • Reduced police presence on ward • Lack of police feedback to communities
		St Hildas Ladies Guild	<ul style="list-style-type: none"> • Lack of visible policing • Issues with youth Antisocial Behaviour
	Jesmond	Throston & Bishop Cuthberts Residents Association	<ul style="list-style-type: none"> • Police youth engagement • Specials recruitment • Night time economy strategies
	All North & Coastal	North & Coastal Neighbourhood Forum	<ul style="list-style-type: none"> • Nuisance horses • PCC and police youth engagement • Concern around potentially losing PCSOs aligned to wards
Hartlepool wide		Hartlepool Voluntary Development Agency	<ul style="list-style-type: none"> • More funding needed for diversionary activities for young people • Would like to see an increase in PCSO powers • Concern over police time spent in A&E • Need for a VCS Forum for organisations to feed into and receive support • Concern over levels of alcohol abuse

Redcar and Cleveland Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Greater Eston	Eston	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with problem tenants in private rented properties • Issues around long process taken to tackle Antisocial Behaviour
	Grangetown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • More positive interaction needed between police and young people
	Normanby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over restricted opening hours of local police station
	Ormesby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Dog fouling • Parking around school • Cold callers
	South Bank	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with motorbikes • Concern around lack of stability within Neighbourhood Teams
	Teesville	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Antisocial Behaviour
Coastal	Coatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Lack of focus on residential areas due to police concentration in town centre • Too much police time spent on retail crime • Issues with speeding • Quicker response needed to drugs issues

Neighbourhood Sector	Ward	Meeting	Issues raised
	Dormanstown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Of road motorbikes, speeding and youth Antisocial Behaviour • Concern regarding new Restorative Justice initiative • Concern around the cost of Operation Sacristy • Issues with new 101 non emergency number • Concern around lenient sentencing
	Kirkleatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with off road bikes and horses • Concerns around drug dealing • Issues around Control Room processes • Concern around the impact of welfare reform on community safety
	Longbeck	New Marske Residents Association	<ul style="list-style-type: none"> • Concern over increased abstractions in Neighbourhood Policing and lack of stability in management structure • Concern around integrity of Force management following Operation Sacristy • Concern over Kirkleatham custody closure • Concern that budget cuts will affect front line policing arrangements
	Newcomen	Newcomen Ward Forum	<ul style="list-style-type: none"> • Cycling on footpaths
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over Mounted Section disbanding
	Saltburn	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reduction in service in Neighbourhood Watch

Neighbourhood Sector	Ward	Meeting	Issues raised
	St Germain's	Marske Community Partnership	<ul style="list-style-type: none"> • Concern over impact of budget reductions on frontline policing and aging workforce as a result of recruitment freeze • Concern over negative press following Sacristy • Lack of feedback to victims
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Lack of accessibility of Neighbourhood Watch Coordinator • Concern around amount of police time spent in A&E
	Westdyke	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over cost of Sacristy • Concern that neighbourhood policing numbers will be reduced with the budget cuts • Increases in metal theft • Concern around IT crime and what police resources are allocated to this
	Zetland	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern around Neighbourhood Policing staffing levels • PCC plans for future policing budget • Youth Antisocial Behaviour • Support for Restorative Justice
Guisborough & East Cleveland	Brotton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Parking on pavements, litter, speeding and scrap metal dealers • Concern over cost of Operation Sacristy • Police callbacks well received • Chief Constable appointment
		Freebrough Academy Council	<ul style="list-style-type: none"> • Plans for youth engagement • PCC plans for future policing budget
	Guisborough	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Drugs and off road bikes raised as issues

Neighbourhood Sector	Ward	Meeting	Issues raised
	Hutton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over Mounted Section disbanding • Concern over lack of continuity with staff and increased abstractions from neighbourhood policing • Concern that budget cuts will mean a loss of service for rural areas
	Lockwood	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Plans regarding rural and wildlife crime
	Loftus	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reassurance around neighbourhood policing levels • Concern over local priorities remaining in place over long periods
		Town Council	<ul style="list-style-type: none"> • Lack of stability in Neighbourhood Teams • Concern over cost of Operation Sacristy • Plans around joint working with other PCCS
	Skelton	Action North Skelton	<ul style="list-style-type: none"> • Youth Antisocial Behaviour
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over abstractions from neighbourhood policing, reduced staffing numbers and closure of Kirkleatham custody
	Westworth	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reduction in visibility of front line neighbourhood staff • Concerns around rural crime • Need to work with retail around shoplifting • Support for development of Restorative Justice • Reduction in service from Neighbourhood Watch

Stockton Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised	
S1	Bishopsgarth & Elm Tree	Ward surgery	<ul style="list-style-type: none"> Concern that Neighbourhood PCs becoming second tier response so cannot undertake neighbourhood duties 	
	Fairfield	Residents meeting	<ul style="list-style-type: none"> Traffic issues and scrap metal dealers 	
	Hardwick	Residents meeting	<ul style="list-style-type: none"> No issues raised 	
	Newtown	Residents meeting	<ul style="list-style-type: none"> Concern over abstractions of neighbourhood team and reduced visible presence in ward Questions around Steria contract 	
	Norton North	Norton Village Residents Association	<ul style="list-style-type: none"> Increase in shoplifting Better media communications needed by Police 	
	Parkfield & Oxbridge	Joint Oxbridge and Parkfield Residents Groups	<ul style="list-style-type: none"> Concern over reductions in neighbourhood policing numbers Concern over Mounted Section disbanding Issues with speeding 	
	Roseworth	Residents meeting	<ul style="list-style-type: none"> Issues with off road bikes Low numbers of neighbourhood staff 	
	Town Centre	St Annes Partnership		<ul style="list-style-type: none"> Fly tipping Concern around stability of Neighbourhood Policing numbers Concerns around information sharing between police teams Concern over police time spent on shoplifting
			Residents meeting	<ul style="list-style-type: none"> No issues raised
	Western Parishes	Long Newton Coffee Morning		<ul style="list-style-type: none"> Too much bureaucracy in police Lack of feedback to victims

Neighbourhood Sector	Ward	Meeting	Issues raised
S2	Billingham	Town Council	<ul style="list-style-type: none"> • More work needed with young people • Concern over proposed changes to Probation
	Northern Parishes	Residents meeting	<ul style="list-style-type: none"> • Concern that neighbourhood policing service is diluted compared with the past • Concern over Mounted Section disbanding • Low confidence in policing following Sacristy
S3	Ingleby Barwick	Town Council	<ul style="list-style-type: none"> • Speeding and Antisocial Behaviour raised as issues
	Mandale and Victoria	Police ward surgery	<ul style="list-style-type: none"> • Concern raised by officers over Force restructure in relation to centralisation of roles and reduced public interaction
	Stainsby Hill	Residents Association	<ul style="list-style-type: none"> • Concern over police time spent on shoplifting • Plans around new Police HQ
		Eltham Crescent Community Centre	<ul style="list-style-type: none"> • Motorbike nuisance in woods and cycling on pavements in town centre • Concern over cost of Community Safety Awards
	Village	Police ward surgery	<ul style="list-style-type: none"> • No issues raised
S4	Eaglescliffe	Parish Council	<ul style="list-style-type: none"> • Concern around door step sellers • Police involvement in 'designing out' crime
	Yarm	Residents Meeting	<ul style="list-style-type: none"> • Concern around stability of Neighbourhood Policing numbers • Plans for collaboration with other PCCs • How to raise confidence in policing following Sacristy issues

Neighbourhood Sector	Ward	Meeting	Issues raised
Stockton wide		Disability Advisory Group	<ul style="list-style-type: none"> • Concern around dog on guide dog attacks • Police plans for engaging more effectively with the disabled community • Issues with fireworks • Plans around disability hate crime
		Bede Sixth Form College	<ul style="list-style-type: none"> • Issues around perceptions of young people from adults • Concern over reductions in police budget leading to crime increases • What will be done to improve issues such as hate crime • Questions around politics and policing
		Stockton Sixth Form College	<ul style="list-style-type: none"> • More publicity needed for 101 non emergency number • Lack of visible police presence at peak times • Fear of crime on an evening • Issues around traveller community