



Report of the Police and Crime Commissioner for the Performance Scrutiny Panel 29th April 2016

**Executive & Presenting Officer:
Sarah Wilson – Commissioner’s Officer (Consultation and Engagement)**

Status: For Action

Consultation Report

1. Purpose of the Report

- 1.1 Both the Force and Police and Crime Commissioner (PCC) have a clear duty to consult with local communities as set out in several pieces of legislation. Duties which were previously placed upon Police Authorities have been transferred to the PCC. The Police Reform and Social Responsibility Act expands upon these duties, stating that the PCC has a duty to make arrangements for obtaining:
- the views of victims of crime in that area about matters concerning the policing of the area
 - before a police and crime plan is issued, the views of the people in that police area, and the views of the victims of crime in that area, on that plan
 - the views of the people in that police area, and the relevant ratepayers’ representatives, on the proposals of the police and crime commissioner for expenditure in that financial year
- 1.2 In addition the Act places a duty on the Chief Constable to make arrangements for:
- obtaining the views of persons within each neighbourhood in the relevant police area about crime and disorder in that neighbourhood
 - providing persons within each neighbourhood in the relevant police area with information about policing in that neighbourhood
 - the holding in each neighbourhood of regular police and community ward meetings
- 1.3 This report details the results of consultation undertaken by the PCC and Force during the last 12 months.

2. Executive Summary

- 2.1 Integrated Neighbourhood Teams hold public meetings in all of Cleveland's 79 wards to assist in setting neighbourhood priorities. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas.
- 2.2 Off road motorbikes are a concern across all areas, and theft is also a concern apart from in Hartlepool.
- 2.3 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are domestic burglary in Redcar and Cleveland and Stockton.
- 2.4 More strategic issues tended to be raised with the PCC at meetings he attended, with the main area of focus being concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in lower crime areas.
- 2.5 Many residents felt that neighbourhood teams were now acting as a 'second tier response' and that engagement with local communities had reduced as a result of this.
- 2.6 Concern was raised regarding the impact of budget cuts, particularly when this has led to an alteration in service, such as the removal of front desks from several police offices.
- 2.7 Overall public confidence in policing, as measured through the Local Public Confidence Survey, had risen slightly when compared to the previous year's survey results, with those surveyed in the last year also more likely to feel that the police were doing a good or excellent job. Confidence in the police's ability to deal with local community concerns had remained roughly stable.
- 2.8 The percentage of people who felt that there was a high level of antisocial behaviour in their area had fallen, however the proportion of people who felt that their quality of life was affected by fear of crime had risen.
- 2.9 Overall confidence in policing, as measured through the Crime Survey for England and Wales (CSEW), had risen slightly, as had confidence in the ability of the police to deal with local concerns, however confidence in policing and other community safety services working together to tackle local issues had fallen, together with the percentage of respondents who felt that the police did a good or excellent job.
- 2.10 Victim satisfaction, as measured through Victim Satisfaction Surveys, had fallen in relation to the initial actions taken by officers, the follow up actions taken by officers and the whole victim experience, with the greatest drop in confidence regarding

actions taken (down 4.7 percentage points). There had been a slight rise in confidence in the treatment of victims by officers and staff and in the ease of initial contact.

- 2.11 The Force remains below the Most Similar Group average for all measures, apart from ease of contact, ranking 42nd of 43 Forces in the areas of follow up actions taken and treatment by officers and staff.

3 Overall Consultation Results

3.1 Neighbourhood Ward Priorities

- 3.2 Integrated Neighbourhood Teams hold a series of regular meetings with their local communities. These range from structured meetings such as Community Councils, which may also involve other partner agencies, to more informal drop-ins and ward surgeries.
- 3.3 Each Integrated Neighbourhood Team establishes a set of local ward priorities, which are reviewed and updated regularly. The priorities reflect both the opinions of the public, as gathered through engagement meetings, together with officer knowledge of the local area.
- 3.4 Details of the current ward priorities for all 79 Cleveland wards are at Appendix 1. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas.
- 3.5 Off road motorbikes are a concern across all areas, and theft is also a concern apart from in Hartlepool.
- 3.6 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are domestic burglary in Redcar and Cleveland and Stockton.
- 3.7 The majority of the priorities remain the same since the last report.

3.8 Your Force Your Voice

- 3.9 The PCC has made a commitment to visit neighbourhood meetings in all 79 ward areas across Cleveland on an annual basis, in an initiative entitled 'Your Force Your Voice'. Details of the issues raised at each meeting attended are at Appendix 2.
- 3.10 Both Middlesbrough and Redcar and Cleveland have structured multi agency community meetings at a ward level which the PCC has attended – Community Councils and Neighbourhood Action Partnerships respectively. Within Hartlepool and

Stockton the meetings have tended to be established residents meeting which the Integrated Neighbourhood Teams attend when they are available.

- 3.11 Issues raised at the 'Your Force Your Voice' meetings are split between localised issues, as highlighted through the police ward meetings, and more strategic issues which the community have wished to raise with the PCC. Where localised issues were raised these were generally dealt with at the meeting by the neighbourhood officers present. Any issues not dealt with at the meeting were directed to the police for action following the meetings.
- 3.12 The most commonly raised strategic issue was concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in lower crime areas.
- 3.13 Many residents felt that neighbourhood teams were now acting as a 'second tier response' and that engagement with local communities had reduced as a result of this.
- 3.14 Concern was raised regarding the impact of budget cuts, particularly when this has led to an alteration in service, such as the removal of front desks from several police offices.
- 3.15 There was interest and support for the recruitment of police constables, PCSOs and Special Constables.
- 3.16 There was some concern raised as to how the integrity of officers can be scrutinised following recent events such as Employment Tribunal.
- 3.17 The community issues raised varied greatly, with a strong focus on traffic issues such as speeding, inconsiderate parking and the antisocial use of off road vehicles in rural areas. Youth antisocial behaviour was also a commonly raised concern. In general the community issues raised were already neighbourhood policing priorities, or failing this the police were aware and were undertaking actions to resolve.
- 3.18 Local Public Confidence Survey
- 3.19 The Local Public Confidence Survey (LPCS) is a joint PCC and Force survey which is conducted via telephone interview by a third party independent market research company. The aim of the survey is to measure public confidence and to understand the factors associated with it.
- 3.20 Between January 2015 and December 2015 a total of 2,403 interviews were conducted with a random selection of residents from across the Force area, providing a statistically significant and representative baseline sample from each of the four Local Policing Areas.

- 3.21 When comparing interviews conducted during 2015 with the previous year there has been an increase in overall public confidence, with those surveyed in the last year also more likely to feel that the police were doing a good or excellent job. Confidence in the police's ability to deal with local community concerns had remained roughly stable.
- 3.22 The percentage of people who felt that there was a high level of antisocial behaviour in their area had fallen, however the proportion of people who felt that their quality of life was affected by fear of crime had risen.
- 3.23 The table below shows further details of the results of LPCS:

	12 months ending Dec 2015	12 months ending Dec 2014	Difference (% points)
Public Confidence	85.6%	84.2%	+1.4
Good/Excellent Job	66.2%	65.3%	+0.9
Dealing with local concerns	69.0%	69.1%	-0.1
Fear of crime & quality of life	16.8%	16.0%	+0.7
Perceptions (ASB)	5.0%	5.9%	-1.0

3.24 Crime Survey for England and Wales

- 3.25 The Crime Survey for England and Wales is a national face to face survey which asks people about crimes they have experienced in the last 12 months, their perception of crime, their quality of life and the services delivered by the Criminal Justice System. Results are available at Force level only.
- 3.26 The survey collects information about:
- the victims of crime
 - the circumstances in which incidents occur
 - the behaviour of offenders in committing crimes
- 3.27 The survey is also an important source of information about other topics, such as people's perceptions of antisocial behaviour, attitudes towards the criminal justice system, including the police and the courts and fear of crime.
- 3.28 CSEW interviews are conducted on a rolling 12 months basis, with the latest results available dating back to September 2015. Many of the questions asked in LPCS are the same as those asked in CSEW, however as the methodologies used differ direct comparisons cannot be made.
- 3.29 Overall confidence in policing, as measured through CSEW, has risen slightly, as has confidence in the ability of the police to deal with local concerns, however confidence in policing and other community safety services working together to tackle local issues has fallen, together with the percentage of respondents who feel that the police do a

good or excellent job.

3.30 Cleveland ranks third or fourth place of six Forces in the Most Similar Group (MSG), falling on or slightly above the MSG average in all areas. The table below shows further details of the results of CSEW:

	12 months to Sep 2015	12 months to Sep 2014	Diff (% pts)	MSG Average	Diff (% pts)	MSG Rank	National Position
Good/Excellent Job	60.6%	59.9%	+0.6	59.5%	+1.1	3	29
Dealing local concerns – police and agencies	58.4%	60.4%	-2.0	58.4%	0	4	27
Dealing local concerns – police	60.8%	59.8%	+1.0	59.1%	+1.7	3	25
Overall confidence in police	74.4%	73.0%	+1.4	73.5%	+0.9	3	30

3.31 Victim Satisfaction Surveys

3.32 Victim Satisfaction Surveys are carried out by every Force as part of the Home Office performance requirements.

3.33 The surveys are conducted via telephone interview, with a mandatory framework of core questions, covering:

- Satisfaction with the whole experience (i.e. the overall service provided)
- Satisfaction with:
 - First contact – making contact with the police
 - Action taken by the police
 - Follow-up – being kept informed of progress
 - Treatment by staff

3.34 The surveys are conducted by a third party independent market research company, and cover victims of four specific crime types - domestic burglary, vehicle crime, violent crime and racist incidents.

3.35 Between January 2015 and December 2015, telephone interviews were conducted amongst a random selection of 1549 victims of crime from across the whole Force area.

- 3.36 When comparing interviews conducted during 2015 with the previous year there has been a fall in confidence in the initial actions taken by officers, the follow up actions taken by officers and the whole victim experience, with the greatest drop in confidence regarding actions taken (down 4.7 percentage points). There has been a slight rise in confidence in the treatment of victims by officers and staff and in the ease of initial contact.
- 3.37 The Force remains below the Most Similar Group average for all measures, apart from ease of contact, ranking 42nd of 43 Forces in the areas of follow up actions taken and treatment by officers and staff. The table below shows further details of the results of Victim Satisfaction Surveys:

	12 months ending Dec 2015	12 months ending Dec 2014	Diff (% pts)	MSG Average	Diff (% pts)	MSG Rank	National Position
Whole experience	77.9%	80.8%	-2.9	81.9%	-4.0	5	41
Ease of contact	95.8%	95.4%	+0.4	94.6%	+1.2	3	16
Actions	74.7%	79.4%	-4.7	77.0%	-2.3	4	40
Follow up	64.7%	68.8%	-4.1	70.9%	-6.2	5	42
Treatment	89.6%	89.4%	+0.2	93.0%	-3.4	6	42

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Middlesbrough Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
NPT1	Ayresome	• No priorities set*
	Central	• No priorities set
	Linthorpe	• No priorities set
	Newport	• Speeding vehicles on Parliament Road and Ayresome Street
	Park	• No priorities set
NPT2	Berwick Hills & Pallister	• Antisocial Behaviour Skelwith Road/Ampleforth Road* • Antisocial Behaviour at Norfolk Place Shops, Neptune Centre and rear of Morrisons
	Brambles & Thorntree	• Youth Antisocial Behaviour in and around the Greenway, College Road and Beresford Buildings*
	Park End & Beckfields	• Antisocial Behaviour at the Southlands Centre* • Youth antisocial behaviour around Vaughan shops*
	North Ormesby	• Safer Streets – Edward Street • Prevent and Detect Market Place Thefts
NPT3	Acklam	• Antisocial Behaviour and criminal damage Coniston Grove*
	Coulby Newham	• Youth Antisocial Behaviour around the back of Beechfield*
	Hemlington	• Antisocial Behaviour at the Viewley Centre • Off road motorbikes around the Hemlington estate* • Antisocial Behaviour at the underpass near Darwen Court*
	Kader	• Quad Bikes and Off Road Bikes in the Acklam area
	Ladgate	• Antisocial Behaviour at Broughton Avenue shops and Hub
	Longlands & Beechwood	• Antisocial Behaviour around Saltersgill Avenue Shops
	Marton East	• Antisocial Behaviour around Marton Community Centre • Antisocial Behaviour around Cypress Road* • Crime and Antisocial Behaviour around Dixons Bank Shops*

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Marton West	<ul style="list-style-type: none"> • Parking issues around Captain Cooks Primary School and Dixons Bank* • Antisocial Behaviour and Drug Use at Bonny Grove Park
	Nunthorpe	<ul style="list-style-type: none"> • Speeding – The Avenue and Marton Moor Road • Parking issues at Westwood and Rockwood
	Stainton and Thornton	<ul style="list-style-type: none"> • No priorities set
	Trimdon	<ul style="list-style-type: none"> • Antisocial Behaviour Trimdon Avenue shops

Hartlepool Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
South & Central	Burn Valley	<ul style="list-style-type: none"> • Antisocial Behaviour and drugs in Cornwall Street • Wheelie bin fires around Colenso and Rydal Streets*
	Fens and Rossmere	<ul style="list-style-type: none"> • No priorities set
	Foggy Furze	<ul style="list-style-type: none"> • No priorities set
	Manor House	<ul style="list-style-type: none"> • Antisocial Behaviour at St Patricks shops • Antisocial use of vehicles* • Antisocial Behaviour/Public Order at The Manor House, Owton Manor Lane*
	Rural West	<ul style="list-style-type: none"> • No priorities set*
	Victoria	<ul style="list-style-type: none"> • No priorities set*
North & Coastal	De Bruce	<ul style="list-style-type: none"> • Off road bikes at Brus Tunnel and Old Cemetary Road*
	Hart	<ul style="list-style-type: none"> • No priorities set*
	Headland and Harbour	<ul style="list-style-type: none"> • No priorities set*
	Jesmond	<ul style="list-style-type: none"> • Antisocial Behaviour around Mapleton Road/Jesmond Gardens incorporating the Headland*
	Seaton	<ul style="list-style-type: none"> • No priorities set*

Redcar and Cleveland Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
Greater Eston	Eston	<ul style="list-style-type: none"> • Youth disorder Eston Precinct • Antisocial Behaviour/Criminal Damage occurring in the Sedgemoor, Holmefields, and Heatherfields Road areas of Bankfields
	Grangetown	<ul style="list-style-type: none"> • Antisocial Behaviour in and around Slater Road shops*
	Normanby	<ul style="list-style-type: none"> • Use of motor vehicles & Antisocial Behaviour in the area of Flatts Lane
	Ormesby	<ul style="list-style-type: none"> • Stone throwing from bridges onto A174 Parkway • Antisocial Behaviour in the Mitford Close area of Overfields*
	South Bank	<ul style="list-style-type: none"> • Antisocial Behaviour King Street/Hampden Street • Off road motorcycles and Antisocial Behaviour around Steel Crescent
	Teesville	<ul style="list-style-type: none"> • Antisocial Behaviour Eston Precinct • Antisocial Behaviour at Eston Tip
Coastal	Coatham	<ul style="list-style-type: none"> • Theft and handling, town centre • Drug Dealing/Drug Use/Antisocial Behaviour in Queen Street
	Dormanstown	<ul style="list-style-type: none"> • Off Road Motorbikes around Wilton Avenue/South Avenue and Staithes Road • Antisocial Behaviour and Criminal Damage in the areas of Westfield Court*
	Kirkleatham	<ul style="list-style-type: none"> • Antisocial Behaviour with off road motorbikes and quad bikes • Youth Antisocial Behaviour and Criminal Damage in the Roseberry Road, Low Farm Drive, Micklow Close and Bylands Close area
	Longbeck	<ul style="list-style-type: none"> • Antisocial Behaviour and criminal damage around New Marske allotments
	Newcomen	<ul style="list-style-type: none"> • Antisocial Behaviour in the area of the Closes • Speeding in the Corporation Road/West Dyke Road area

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Saltburn	<ul style="list-style-type: none"> • Criminal Damage to tractor tyres within the boat park, lower promenade
	St Germain's	<ul style="list-style-type: none"> • Youth Antisocial Behaviour around Cliff Terrace, Valley Gardens and outside Sainsburys
	West Dyke	<ul style="list-style-type: none"> • Antisocial behaviour on Borough Road and at Borough Park
	Zetland	<ul style="list-style-type: none"> • Safer Communities – High visibility reassurance/intelligence gathering patrols throughout residential locations within the ward daily
Guisborough & East Cleveland	Brotton	<ul style="list-style-type: none"> • Antisocial Behaviour around Queen Street/Grosvenor Terrace area of Carlin How*
	Guisborough	<ul style="list-style-type: none"> • Burglaries across Guisborough ward
	Hutton	<ul style="list-style-type: none"> • Vehicle nuisance Belmont House car park*
	Lockwood	<ul style="list-style-type: none"> • To reduce Antisocial Behaviour in the Lockwood Ward
	Loftus	<ul style="list-style-type: none"> • Antisocial Behaviour Westfield Estate and West Road areas of Loftus
	Skelton	<ul style="list-style-type: none"> • Antisocial Behaviour, underage drinking and criminal damage in the Rievaulx Road/Jervaulx Road area
	Westworth	<ul style="list-style-type: none"> • Reduce Antisocial Behaviour in the Westworth Ward

Stockton Ward Priorities (those marked * are new priorities this quarter) START HERE

Neighbourhood Sector	Ward	Neighbourhood Priorities
S1	Bishopsgarth & Elm Tree	<ul style="list-style-type: none"> • Antisocial Behaviour in Whitehouse Farm*
	Fairfield	<ul style="list-style-type: none"> • Antisocial Behaviour around Rimswell Parade shops*
	Grangefield	<ul style="list-style-type: none"> • Burglaries across Grangefield
	Hardwick	<ul style="list-style-type: none"> • Off road motorbikes on Tithe Barn Road, Piper Knowle House and Wolviston Walk*
	Hartburn	<ul style="list-style-type: none"> • Antisocial Behaviour around Aiskew Shops and the Co-operative Store at Harper Parade*
	Newtown	<ul style="list-style-type: none"> • Off road bikes Primrose Hill estate* • Antisocial Behaviour and Drug Dealing on Wrensfield Estate
	Parkfield and Oxbridge	<ul style="list-style-type: none"> • Antisocial Behaviour and Drug Dealing in and around Eleanor Place*
	Roseworth	<ul style="list-style-type: none"> • Of road bikes across the ward
	Town Centre	<ul style="list-style-type: none"> • Crime and Antisocial Behaviour Hartington Road • Antisocial Behaviour in Portrack and Tilery • Theft from shops in Town Centre
Western Parishes	<ul style="list-style-type: none"> • Theft from motor vehicles throughout the ward 	
S2	Billingham Central	<ul style="list-style-type: none"> • Antisocial Behaviour in town centre and John Whitehead Park
	Billingham East	<ul style="list-style-type: none"> • Antisocial Behaviour around Low Grange Avenue shops*
	Billingham North	<ul style="list-style-type: none"> • Antisocial Behaviour around Casson Way
	Billingham South	<ul style="list-style-type: none"> • Antisocial Behaviour around The Green, Belasis Avenue and Mill Lane
	Billingham West	<ul style="list-style-type: none"> • Antisocial Behaviour around Sandy Lane area including the Golf Course, Wolviston Road shops and Grosvenor Road
	Northern Parishes	<ul style="list-style-type: none"> • Antisocial Behaviour around Northfield School and the Sportsdrome
	Norton North	<ul style="list-style-type: none"> • Antisocial Behaviour around the High Street

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Norton South	<ul style="list-style-type: none"> • Antisocial Behaviour in and around David Road area
	Norton West	<ul style="list-style-type: none"> • Antisocial Behaviour and crime around the Glebe*
S3	Ingleby Barwick East	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Ingleby Barwick West	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Mandale and Victoria	<ul style="list-style-type: none"> • Antisocial Behaviour in Chesnut/Beechwood Road areas • Antisocial Behaviour and drug dealing in and around Lanehouse Road*
	Stainsby Hill	<ul style="list-style-type: none"> • Antisocial Behaviour in and around Thornaby Town Centre
	Village	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - core location being Thorntree Road shops
S4	Eaglescliffe	<ul style="list-style-type: none"> • Antisocial Behaviour at Preston Park • Vehicle Antisocial Behaviour at Carr Bridge Close and cut leading into Leicester Way and field off Aislaby Road
	Yarm	<ul style="list-style-type: none"> • Antisocial Behaviour around Healaugh Park/Whilly Flatts area

Middlesbrough Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
NPT1	Ayresome	Community Council	<ul style="list-style-type: none"> • Issues with speeding, inconsiderate parking and off road motorcycles • Concern regarding impact of budget cuts on neighbourhood policing • Interest in information sharing between agencies
	Central	Community Council	<ul style="list-style-type: none"> • Plans for improving reputation of Cleveland Police following Sacristy • Traffic issues
		Victoria Apartments (sheltered accommodation for elderly)	<ul style="list-style-type: none"> • Speeding and cycling on pavements • Slow police response • Lack of visible policing
	Linthorpe	Community Council	<ul style="list-style-type: none"> • Issues with private landlords and drug dealing
	Newport	Community Council	<ul style="list-style-type: none"> • Need for CCTV in area • Concern over possibility of Police Forces merging
	Park	Community Council	<ul style="list-style-type: none"> • No issues raised
NPT2	Berwick Hills and Pallister	Community Council	<ul style="list-style-type: none"> • Lack of Neighbourhood Policing late at night means slow response to issues • Youth antisocial behaviour and street drinking highlighted as issues
	Brambles and Thorntree	Community Council	<ul style="list-style-type: none"> • Youth antisocial behaviour • Reduced police presence
	North Ormesby	Community Council	<ul style="list-style-type: none"> • Issues with noise nuisance

Neighbourhood Sector	Ward	Meeting	Issues raised
	Park End & Beckfields	Community Council	<ul style="list-style-type: none"> • Concern around racism and attitudes towards asylum seekers and refugees • Concern about the absence of work with men in the Violence Against Women and Girls agenda • Issues with youths throwing stones off bridges and at taxis • Issues with off road motorbikes • Concern over funding cuts and the effect on resources
NPT3	Acklam	Community Council	<ul style="list-style-type: none"> • Lack of diversionary activities for young people • Issues with vandalism and fire setting • Good use of new antisocial behaviour legislation
	Coulby Newham	Community Council	<ul style="list-style-type: none"> • Concern around use of mobility scooters • Concern around data protection issues within Cleveland Police • Interest in Restorative Justice and emergency services collaboration
	Hemlington	Community Council	<ul style="list-style-type: none"> • Effectiveness of 101 non emergency number • Theft from local shops an issue • More diversionary work needed with young people
	Longlands and Beechwood	Community Council	<ul style="list-style-type: none"> • Domestic Violence • Offender rehabilitation • Concern that ward crime figures are affected by incidents at James Cook Hospital
		Longlands Area Residents Association	<ul style="list-style-type: none"> • Support for local neighbourhood team • Support for increased focus on victims

Neighbourhood Sector	Ward	Meeting	Issues raised
	Kader	Community Council	<ul style="list-style-type: none"> • Reduced police presence from neighbourhood teams • Issues with speeding and problematic parking
	Ladgate	Community Council	<ul style="list-style-type: none"> • Interest in plans for new headquarters • Concern regarding impact of budget cuts on policing numbers
	Marton East	Community Council	<ul style="list-style-type: none"> • Issues with young people throwing stones at cars from bridges • Concern over closure of front desks in police offices • Concern regarding the integrity of police following Sacristy and the Employment Tribunal • Concern over the financial planning of the Police following recent HMIC Inspection
	Marton West	Community Council	<ul style="list-style-type: none"> • Issues with obstructive parking, especially around schools • Reduction in communications from Neighbourhood Watch • Issues with beggars around shops
	Nunthorpe	Community Council	<ul style="list-style-type: none"> • Need for education in schools around hate crime • Interest in new Neighbourhood Watch system
	Stainton & Thornton	Community Council	<ul style="list-style-type: none"> • Concern over speeding on A66 • Interest in plans for new police headquarters
	Trimdon	Community Council	<ul style="list-style-type: none"> • Speeding in 20mph zones • Concern over dwelling house burglary

Neighbourhood Sector	Ward	Meeting	Issues raised
Middlesbrough wide		MyPlace Special Needs Youth Group	<ul style="list-style-type: none"> • Issues with criminal damage in Thorntree – not hate crime related • Issues with bullying within schools and by local children • Police aren't always there when needed • More education needed on disability hate crime in schools
		Regional Refugee Forum	<ul style="list-style-type: none"> • Lack of response from police to hate crime with incidents not always being correctly identified as hate crime • More awareness needed of Third Party Reporting Centres for hate crime • Concern around disproportionality of Stop & Search amongst the BME community • More engagement needed with refugees and asylum seekers
		Hate Crime CHAT group - adults with special needs	<ul style="list-style-type: none"> • More work needed with bus companies as many disabled people experience disability hate crime on buses
		LGB&T focus group	<ul style="list-style-type: none"> • Reluctance to report hate crime due to lack of confidence that the police will deal sensitively with issues reported. • Lack of knowledge of key police hate crime contact - preference for reporting to a known officer rather than the Control Room.
		National Federation of Occupation Pensioners	<ul style="list-style-type: none"> • Concern over police telephone questionnaires • Proposals around improving support for domestic violence victims through court

Hartlepool Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Hartlepool	Burn Valley	Stockton Road Area Residents Association	<ul style="list-style-type: none"> • Issues with drug users and dealers • Concern over removal of police teams from York Road office
	Fens and Rossmere	Rossmere Residents Association	<ul style="list-style-type: none"> • Concern around ambulance delays • Concern around support for young offenders on leaving custody • Interest in new joint Police and Fire Service Hartlepool training facility
	Foggy Furze	Oxford Road Residents Association	<ul style="list-style-type: none"> • Issues with drug dealing and antisocial behaviour
	Manor House	Manor Residents Association	<ul style="list-style-type: none"> • More stability needed in neighbourhood teams • Need for community initiatives to be recognised • Concerns around drug dealing
		Rift House Community Action Team	<ul style="list-style-type: none"> • Support for restorative justice
	Rural West	Elwick Parish Council	<ul style="list-style-type: none"> • Issues with speeding and poaching • Concern over new Air Support arrangements
		Greatham Parish Council	<ul style="list-style-type: none"> • Lack of visible neighbourhood policing • Issues with speeding in the village • Concern over supervision of offenders doing unpaid work • Issues with 101 not being answered on a weekend
		Park Residents Association	<ul style="list-style-type: none"> • Questions around membership of Police and Crime Panel and Finance post within PCC office

Neighbourhood Sector	Ward	Meeting	Issues raised
	Victoria	Addison, Belk & Cameron Residents Group	<ul style="list-style-type: none"> • Lack of police presence in ward and at local neighbourhood meetings
North & Coastal	Hart	Bishop Cuthberts Residents Group	<ul style="list-style-type: none"> • Interest in PCSO recruitment
	Headland & Harbour	Burbank Bridge Community Association	<ul style="list-style-type: none"> • Concern around planning proposals for an off licence • Reduced police presence on ward • Lack of police feedback to communities
		St Hildas Ladies Guild	<ul style="list-style-type: none"> • Lack of visible policing • Issues with youth Antisocial Behaviour
		Central Estate Management Organisation	<ul style="list-style-type: none"> • Reduction in engagement between the police and young people • Confusion over 101 number • Too much police focus on retail areas at the expense of neighbourhoods
	Jesmond	Throston & Bishop Cuthberts Residents Associations	<ul style="list-style-type: none"> • Police youth engagement • Specials recruitment • Night time economy strategies
Seaton	Friends of Seaton Park	<ul style="list-style-type: none"> • Deterioration of neighbourhood policing due to closure of Jutland Road • Lack of knowledge of local named officer 	
Hartlepool wide		Hartlepool Over 50s Forum	<ul style="list-style-type: none"> • Issues with cycling on pavement and obstructive parking • Concern regarding irresponsible use of mobility scooters • Interest in work around domestic violence, especially male victims

Redcar and Cleveland Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Greater Eston	Eston	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern regarding increase in burglary in the ward • Concern regarding closure of front desks in police offices • Concern regarding doorstep callers targeting vulnerable people • Concern over alcohol related disorder
	Grangetown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • More positive interaction needed between police and young people
	Normanby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with quad bikes • Lack of CCTV coverage in the area • Concern that victims could feel pressured to be involved in Restorative Justice
	Ormesby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Questions regarding creation of new Neighbourhood Watch scheme in the area
	South Bank	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over police time spent on retail issues • Interest in Proceeds of Crime money • Wanted a greater understanding of how the change to Integrated Neighbourhood Teams will affect local communities
	Teesville	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Burglary and speeding raised as issues
Coastal	Coatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over reduction in Neighbourhood Watch messages • Concern over removal of police helicopter from Teesside airport • Interest in police use of body worn videos

Neighbourhood Sector	Ward	Meeting	Issues raised
	Dormanstown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with off road motorbikes • Lack of feedback when calling 101 and concern over cost of calls • Concern over reduction in neighbourhood policing numbers • Need for more diversionary activities for young people
	Kirkleatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over lack of Safe Place schemes in Redcar once Marks and Spencers closes
	Longbeck	New Marske Residents Association	<ul style="list-style-type: none"> • Support for new neighbourhood team following issues with abstractions previously
		Longbeck Neighbourhood Action Partnership	<ul style="list-style-type: none"> • HMIC Inspection Report on antisocial behaviour • Sale of Ladgate Lane • Extent of Trafficking, Slavery and Child Sexual Exploitation
	Newcomen	Newcomen Ward Forum	<ul style="list-style-type: none"> • Concern over removal of CCTV van
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Youth Antisocial Behaviour on building site • Need for a variety of communication methods, not everyone has access to social media • Issues with off road bikes
	Saltburn	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with inconsiderate parking
	St Germain's	Marske Community Partnership	<ul style="list-style-type: none"> • Concern over impact of budget reductions on frontline policing and aging workforce as a result of recruitment freeze • Concern over negative press following Sacristy • Lack of feedback to victims

Neighbourhood Sector	Ward	Meeting	Issues raised
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with dangerous driving and obstructive parking
	West Dyke	East Redcar Residents Association	<ul style="list-style-type: none"> • Concern over future funding for Police Air Service • Reduction in engagement with local neighbourhood team
	Zetland	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern around Neighbourhood Policing staffing levels • PCC plans for future policing budget • Youth Antisocial Behaviour • Support for Restorative Justice
		Residents Association	<ul style="list-style-type: none"> • Concern over changes to Neighbourhood Watch messages • Concern over removal of police helicopter from Teesside Airport
Guisborough & East Cleveland	Brotton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • No issues raised
		Freebrough Academy Council	<ul style="list-style-type: none"> • Plans for youth engagement • PCC plans for future policing budget
	Guisborough	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with antisocial use of motor vehicles and dog fouling
	Hutton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over reduced police visibility • Need for education in schools around hate crime • Issues with speeding and irresponsible driving

Neighbourhood Sector	Ward	Meeting	Issues raised
	Lockwood	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over reduction in neighbourhood officer numbers and lack of stability of teams • Concern over reduction in messages going through community messaging system • Lack of police engagement with community
	Loftus	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over drug and alcohol issues • Concern over new Air Support arrangements and possible impact on response times
		Town Council	<ul style="list-style-type: none"> • Lack of stability in Neighbourhood Teams • Concern over cost of Operation Sacristy • Plans around joint working with other PCCS
	Skelton	Skelton Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over reduction in neighbourhood policing numbers
	Westworth	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reduction in visibility of front line neighbourhood staff • Concerns around rural crime • Need to work with retail around shoplifting • Support for development of Restorative Justice • Reduction in service from Neighbourhood Watch
East Cleveland wide		East Cleveland Rural Forum	<ul style="list-style-type: none"> • Concern over closure of police office front desks • Issues with poaching • Interest in Specials recruitment

Stockton Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
S1	Bishopsgarth & Elm Tree	Ward surgery	<ul style="list-style-type: none"> Concern that Neighbourhood PCs becoming second tier response so cannot undertake neighbourhood duties
	Fairfield	Fairfield Residents meeting	<ul style="list-style-type: none"> Question over extend of serious and organised crime in Cleveland Issues with inconsiderate parking and graffiti
	Grangefield	Community meeting	<ul style="list-style-type: none"> Issues with prostitution Interest in police recruitment
	Hardwick	Hardwick Residents meeting	<ul style="list-style-type: none"> Concern over new Air Support arrangements
	Hartburn	Coffee Morning	<ul style="list-style-type: none"> Problematic parking
	Newtown	Newtown Community meeting	<ul style="list-style-type: none"> Concern over abstractions of neighbourhood team and reduced visible presence in ward Questions around Steria contract
	Parkfield & Oxbridge	Oxbridge Residents Group	<ul style="list-style-type: none"> Issues with prostitution and private landlords Support for restorative justice Concern over future of neighbourhood policing
	Roseworth	Roseworth Residents Group	<ul style="list-style-type: none"> Issues with problematic parking and off road bikes Support for Domestic Violence work Concern over reduction in CCTV cameras
Town Centre	Stockton Town Centre Residents Group	<ul style="list-style-type: none"> No issues raised 	

Neighbourhood Sector	Ward	Meeting	Issues raised
		St Annes Partnership	<ul style="list-style-type: none"> • Fly tipping • Concern around stability of Neighbourhood Policing numbers • Concerns around information sharing between police teams • Concern over police time spent on shoplifting
		Riverside Medical Practice	<ul style="list-style-type: none"> • Lack of visible police patrol
	Western Parishes	Stillington Parish Council	<ul style="list-style-type: none"> • Confidence in policing falling • Reduction in visible police presence
		Long Newton Residents Meeting	<ul style="list-style-type: none"> • Concern over lack of visible police presence in rural areas • Traffic issues around Rectory Road • Concern over police morale following Sacristy
	S2	Billingham	Billingham Town Council
Billingham South		Ward surgery	<ul style="list-style-type: none"> • Support for neighbourhood policing
Northern Parishes		Grindon Parish Council	<ul style="list-style-type: none"> • Concern that neighbourhood policing service is diluted compared with the past • Concern over Mounted Section disbanding • Low confidence in policing following Sacristy
		Wolviston Parish Council	<ul style="list-style-type: none"> • Concern over drug use in schools • Interest in future of PCC role
Norton North		Bluehall Residents Group	<ul style="list-style-type: none"> • Dog fouling an issue • Reduction in police presence in ward since officers now have to parade on at Billingham

Neighbourhood Sector	Ward	Meeting	Issues raised
		Norton Village Residents Association	<ul style="list-style-type: none"> • Interest in link between Police and Social Services regarding domestic violence
	Norton South	Ward surgery	<ul style="list-style-type: none"> • Issues with duplication of work since detectives have been introduced to neighbourhood teams
	Norton West	Residents Group	<ul style="list-style-type: none"> • Interest in progress of Neighbourhood Watch • Lack of knowledge of local neighbourhood team
S3	Ingleby Barwick	Town Council	<ul style="list-style-type: none"> • Antisocial Behaviour around Tesco's store • Concern over ability of neighbourhood policing structure to cover resources when staff on long term sickness
	Mandale and Victoria	Ward surgery	<ul style="list-style-type: none"> • Concern raised by officers over Force restructure in relation to centralisation of roles and reduced public interaction
	Stainsby Hill	Holmes and Middlefield Residents Association	<ul style="list-style-type: none"> • Concern over inconsiderate parking and antisocial use of off road motor vehicles • More diversionary activities needed for young people • Issues with shopping trolleys being used antisocially
		Eltham Crescent Community Centre	<ul style="list-style-type: none"> • Issues with off road bikes • Concern over reduced police visibility and lack of attendance at meeting • Issues with problematic neighbours, antisocial behaviour and noise nuisance • Concern over proposals regarding new travellers site

Neighbourhood Sector	Ward	Meeting	Issues raised
		Youth Provision meeting	<ul style="list-style-type: none"> • Concern over stability of neighbourhood team • More diversionary activities needed for young people together with intergenerational work
	Village	Ward surgery	<ul style="list-style-type: none"> • No issues raised
S4	Eaglescliffe	Parish Council	<ul style="list-style-type: none"> • Concern over reduction in officer numbers and lack of stability of neighbourhood team • Concern over impact of new Air Service arrangements • Interest in Operation Encompass to tackle domestic violence and in inconsiderate parking campaign
		Ward surgery	<ul style="list-style-type: none"> • No issues raised
	Yarm	Kirklevington Residents Group	<ul style="list-style-type: none"> • Issues with illegal drugs activity and sexual activity in laybys • Issues with vandalism • Lack of feedback when reporting incidents • Lack of visible policing in area