



## **Report of the Police and Crime Commissioner for the Performance Scrutiny Panel 2<sup>nd</sup> February 2016**

**Executive & Presenting Officer:  
Sarah Wilson - Governance Officer (Consultation and Engagement)**

**Status: For Action**

### **Consultation Report**

#### **1. Purpose of the Report**

- 1.1 Both the Force and Police and Crime Commissioner (PCC) have a clear duty to consult with local communities as set out in several pieces of legislation. Duties which were previously placed upon Police Authorities have been transferred to the PCC. The Police Reform and Social Responsibility Act expands upon these duties, stating that the PCC has a duty to make arrangements for obtaining:
- the views of victims of crime in that area about matters concerning the policing of the area
  - before a police and crime plan is issued, the views of the people in that police area, and the views of the victims of crime in that area, on that plan
  - the views of the people in that police area, and the relevant ratepayers' representatives, on the proposals of the police and crime commissioner for expenditure in that financial year
- 1.2 In addition the Act places a duty on the Chief Constable to make arrangements for:
- obtaining the views of persons within each neighbourhood in the relevant police area about crime and disorder in that neighbourhood
  - providing persons within each neighbourhood in the relevant police area with information about policing in that neighbourhood
  - the holding in each neighbourhood of regular police and community ward meetings
- 1.3 This report details the results of consultation undertaken by the PCC and Force during the last 12 months.

## **2. Executive Summary**

- 2.1 Integrated Neighbourhood Teams hold public meetings in all of Cleveland's 79 wards to assist in setting neighbourhood priorities. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas, particularly in Middlesbrough and Stockton.
- 2.2 Off road motorbikes are a concern across all areas, and theft is also a concern apart from in Hartlepool.
- 2.3 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are domestic burglary in Redcar and Cleveland and Stockton and race related offences in Hartlepool.
- 2.4 More strategic issues tended to be raised with the PCC at meetings he attended, with the main area of focus being concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in lower crime areas.
- 2.5 Many residents felt that neighbourhood teams were now acting as a 'second tier response' and that engagement with local communities had reduced as a result of this. Diversionary and preventative work with young people was seen to have reduced, and slow response times were also mentioned as a concern, as was lack of stability within neighbourhood teams with officers frequently changing team.
- 2.6 Concern was raised regarding the impact of budget cuts on neighbourhood policing and on other front line resources, particularly as this has led to a reduction in officer numbers.
- 2.7 Overall public confidence in policing, as measured through the Local Public Confidence Survey, had risen slightly when compared to the previous year's survey results, with those surveyed in the last year also more likely to feel that the police were doing a good or excellent job. Despite this, respondents had less overall confidence that the police were dealing effectively with local community concerns.
- 2.8 The percentage of people who felt that there was a high level of antisocial behaviour in their area had fallen, however the proportion of people who felt that their quality of life was affected by fear of crime had risen.
- 2.9 Overall confidence in policing, as measured through the Crime Survey for England and Wales (CSEW), had risen slightly, as had confidence in the ability of the police to deal with local concerns, however confidence in policing and other community safety services working together to tackle local issues had fallen, together with the percentage of respondents who felt that the police did a good or excellent job.

- 2.10 Victim satisfaction as measured through Victim Satisfaction Surveys had fallen in all areas, with the largest reductions being in confidence in the initial actions taken by officers (down 6.0 percentage points) and in the follow up actions taken by officers (down 6.4 percentage points).
- 2.11 The Force remains below the Most Similar Group average for all measures, apart from ease of contact, ranking bottom of its group and bottom across England and Wales in the areas of treatment by officers and staff and confidence in the whole victim experience.

### **3 Overall Consultation Results**

#### **3.1 Neighbourhood Ward Priorities**

- 3.2 Integrated Neighbourhood Teams hold a series of regular meetings with their local communities. These range from structured meetings such as Community Councils, which may also involve other partner agencies, to more informal drop-ins and ward surgeries.
- 3.3 Each Integrated Neighbourhood Team establishes a set of local ward priorities, which are reviewed and updated regularly. The priorities reflect both the opinions of the public, as gathered through engagement meetings, together with officer knowledge of the local area.
- 3.4 Details of the current ward priorities for all 79 Cleveland wards are at Appendix 1. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas, particularly in Middlesbrough and Stockton.
- 3.5 Off road motorbikes are a concern across all areas, and theft is also a concern apart from in Hartlepool.
- 3.6 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are domestic burglary in Redcar and Cleveland and Stockton and race related offences in Hartlepool.
- 3.7 The majority of the priorities remain the same since the last report.
- #### **3.8 Your Force Your Voice**
- 3.9 The PCC has made a commitment to visit neighbourhood meetings in all 79 ward areas across Cleveland on an annual basis, in an initiative entitled 'Your Force Your Voice'. Details of the issues raised at each meeting attended are at Appendix 2.

- 3.10 Both Middlesbrough and Redcar and Cleveland have structured multi agency community meetings at a ward level which the PCC has attended – Community Councils and Neighbourhood Action Partnerships respectively. Within Hartlepool and Stockton the meetings have tended to be established residents meeting which the Integrated Neighbourhood Teams attend when they are available.
- 3.11 Issues raised at the ‘Your Force Your Voice’ meetings are split between localised issues, as highlighted through the police ward meetings, and more strategic issues which the community have wished to raise with the PCC. Where localised issues were raised these were generally dealt with at the meeting by the neighbourhood officers present. Any issues not dealt with at the meeting were directed to the police for action following the meetings.
- 3.12 The most commonly raised strategic issue was concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in lower crime areas.
- 3.13 Many residents felt that neighbourhood teams were now acting as a ‘second tier response’ and that engagement with local communities had reduced as a result of this. Diversionary and preventative work with young people was seen to have reduced, and slow response times were also mentioned as a concern, as was lack of stability within neighbourhood teams with officers frequently changing team.
- 3.14 Concern was raised regarding the impact of budget cuts on neighbourhood policing and on other front line resources, particularly as this has led to a reduction in officer numbers.
- 3.15 There was interest in specific police initiatives including the recruitment of police constables and the relocation of Force Headquarters from Ladgate Lane. The public were generally supportive of the introduction of Restorative Justice.
- 3.16 There was some concern over the non emergency 101 number with issues reported of phones not being answered at weekends and concern as to the cost of calls.
- 3.17 The community issues raised varied greatly, with a strong focus on traffic issues such as speeding, inconsiderate parking and the antisocial use of off road vehicles in rural areas. Youth antisocial behaviour was also a commonly raised concern. In general the community issues raised were already neighbourhood policing priorities, or failing this the police were aware and were undertaking actions to resolve.
- 3.18 Local Public Confidence Survey
- 3.19 The Local Public Confidence Survey (LPCS) is a joint PCC and Force survey which is conducted via telephone interview by a third party independent market research

company. The aim of the survey is to measure public confidence and to understand the factors associated with it.

- 3.20 Between October 2014 and September 2015 a total of 2,403 interviews were conducted with a random selection of residents from across the Force area, providing a statistically significant and representative baseline sample from each of the four Local Policing Areas.
- 3.21 When comparing interviews conducted between October 2014 and September 2015 with the previous year there has been a slight increase in overall public confidence, with those surveyed in the last year also more likely to feel that the police were doing a good or excellent job. Despite this, respondents had less overall confidence that the police were dealing effectively with local community concerns.
- 3.22 The percentage of people who felt that there was a high level of antisocial behaviour in their area had fallen, however the proportion of people who felt that their quality of life was affected by fear of crime had risen.
- 3.23 The table below shows further details of the results of LPCS:

	<b>12 months ending Sep 2015</b>	<b>12 months ending Sep 2014</b>	<b>Difference (% points)</b>
Public Confidence	85.3%	84.2%	+1.2
Good/Excellent Job	66.5%	64.9%	+1.6
Dealing with local concerns	67.9%	69.0%	-1.1
Fear of crime & quality of life	17.5%	16.5%	+1.0
Perceptions (ASB)	4.8%	6.7%	-1.9

3.24 Crime Survey for England and Wales

- 3.25 The Crime Survey for England and Wales is a national face to face survey which asks people about crimes they have experienced in the last 12 months, their perception of crime, their quality of life and the services delivered by the Criminal Justice System. Results are available at Force level only.
- 3.26 The survey collects information about:
- the victims of crime
  - the circumstances in which incidents occur
  - the behaviour of offenders in committing crimes
- 3.27 The survey is also an important source of information about other topics, such as people’s perceptions of antisocial behaviour, attitudes towards the criminal justice system, including the police and the courts and fear of crime.

- 3.28 CSEW interviews are conducted on a rolling 12 months basis, with the latest results available dating back to June 2015. Many of the questions asked in LPCS are the same as those asked in CSEW, however as the methodologies used differ direct comparisons cannot be made.
- 3.29 Overall confidence in policing, as measured through CSEW, has risen slightly, as has confidence in the ability of the police to deal with local concerns, however confidence in policing and other community safety services working together to tackle local issues has fallen, together with the percentage of respondents who feel that the police do a good or excellent job.
- 3.30 For all of the confidence questions Cleveland ranks third place of six Forces in the Most Similar Group (MSG), falling on or slightly above the MSG average. The table below shows further details of the results of CSEW:

	<b>12 months to June 2015</b>	<b>12 months to June 2014</b>	<b>Diff (% pts)</b>	<b>MSG Average</b>	<b>Diff (% pts)</b>	<b>MSG Rank</b>	<b>National Position</b>
Good/Excellent Job	58.6%	59.3%	-0.7	58.6%	0	3	29
Dealing local concerns – police and agencies	58.3%	59.4%	-1.1	58.2%	+0.1	3	30
Dealing local concerns – police	60.2%	58.1%	+2.1	58.9%	+1.3	3	26
Overall confidence in police	73.0%	72.2%	+0.8	72.9%	+0.1	3	33

3.31 Victim Satisfaction Surveys

3.32 Victim Satisfaction Surveys are carried out by every Force as part of the Home Office performance requirements.

3.33 The surveys are conducted via telephone interview, with a mandatory framework of core questions, covering:

- Satisfaction with the whole experience (i.e. the overall service provided)
- Satisfaction with:
  - First contact – making contact with the police
  - Action taken by the police
  - Follow-up – being kept informed of progress
  - Treatment by staff

- 3.34 The surveys are conducted by a third party independent market research company, and cover victims of four specific crime types - domestic burglary, vehicle crime, violent crime and racist incidents.
- 3.35 Between October 2014 and September 2015, telephone interviews were conducted amongst a random selection of 1588 victims of crime from across the whole Force area.
- 3.36 When comparing interviews conducted between October 2014 and September 2015 with the previous year there has been a fall in confidence in all areas, with the largest reductions being in confidence in the initial actions taken by officers (down 6.0 percentage points) and in the follow up actions taken by officers (down 6.4 percentage points).
- 3.37 The Force remains below the Most Similar Group average for all measures, apart from ease of contact, ranking bottom of its group and bottom across England and Wales in the areas of treatment by officers and staff and confidence in the whole victim experience. The table below shows further details of the results of Victim Satisfaction Surveys:

	<b>12 months ending Sep 2015</b>	<b>12 months ending Sep 2014</b>	<b>Diff (% pts)</b>	<b>MSG Average</b>	<b>Diff (% pts)</b>	<b>MSG Rank</b>	<b>National Position</b>
Whole experience	78.2%	82.6%	-4.4	83.5%	-5.3	6	43
Ease of contact	95.4%	95.7%	-0.3	95.4%	0	3	17
Actions	75.5%	81.4%	-6.0	78.8%	-3.3	4	39
Follow up	65.6%	72.0%	-6.4	73.9%	-8.3	5	42
Treatment	88.3%	91.7%	-3.3	93.3%	-5.0	6	43

**Sarah Wilson - Governance Officer (Consultation and Engagement)**

**Middlesbrough Ward Priorities** (those marked \* are new priorities this quarter)

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
NPT1	Ayresome	• Off Road Motorcycles causing Antisocial Behaviour
	Central	• No priorities set
	Linthorpe	• No priorities set
	Newport	• Speeding vehicles on Parliament Road and Ayresome Street*
	Park	• No priorities set
NPT2	Berwick Hills & Pallister	• Antisocial Behaviour at Norfolk Place Shops, Neptune Centre and rear of Morrisons
	Brambles & Thorntree	• Youth Antisocial Behaviour in and around the Carisbrooke Avenue and Birkhall Road area
	Park End & Beckfields	• Antisocial Behaviour at Overdale Road/Sanringham Road*
	North Ormesby	• Safer Streets – Edward Street • Prevent and Detect Market Place Thefts
NPT3	Acklam	• Antisocial Behaviour in the 'Arty' and woods at the rear of Highbury Avenue • Antisocial Behaviour at Acklam Shops
	Coulby Newham	• No priorities set*
	Hemlington	• Antisocial Behaviour at the Viewley Centre*
	Kader	• Quad Bikes and Off Road Bikes in the Acklam area
	Ladgate	• Antisocial Behaviour at Broughton Avenue shops and Hub
	Longlands & Beechwood	• Drug Dealing on Saltersgill Playing Fields • Drug Dealing Eden Road/Marton Grove Road • Antisocial Behaviour around Saltersgill Avenue Shops
	Marion East	• Antisocial Behaviour around Marion Community Centre
	Marion West	• Parking at Buxton Avenue • Antisocial Behaviour and Drug Use at Bonny Grove Park



Neighbourhood Sector	Ward	Neighbourhood Priorities
	Nunthorpe	<ul style="list-style-type: none"> <li>• Speeding – The Avenue and Marton Moor Road</li> <li>• Parking issues at Westwood and Rockwood</li> </ul>
	Stainton and Thornton	<ul style="list-style-type: none"> <li>• No priorities set*</li> </ul>
	Trimdon	<ul style="list-style-type: none"> <li>• Antisocial Behaviour Trimdon Avenue shops</li> </ul>

**Hartlepool Ward Priorities** (those marked \* are new priorities this quarter)

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
South & Central	Burn Valley	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and drugs in Cornwall Street</li> </ul>
	Fens and Rossmere	<ul style="list-style-type: none"> <li>• No priorities set*</li> </ul>
	Foggy Furze	<ul style="list-style-type: none"> <li>• No priorities set*</li> </ul>
	Manor House	<ul style="list-style-type: none"> <li>• Antisocial Behaviour at St Patricks shops</li> </ul>
	Rural West	<ul style="list-style-type: none"> <li>• Arson and damage at Summerhill*</li> </ul>
	Victoria	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and racially motivated offences around Thornton Street*</li> </ul>
North & Coastal	De Bruce	<ul style="list-style-type: none"> <li>• Fire and fly tipping on Oakesway*</li> <li>• Off road bikes*</li> </ul>
	Hart	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in Crocus Gardens</li> </ul>
	Headland and Harbour	<ul style="list-style-type: none"> <li>• Antisocial behaviour on the Headland*</li> </ul>
	Jesmond	<ul style="list-style-type: none"> <li>• No priorities set*</li> </ul>
	Seaton	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in Golden Flatts</li> <li>• Antisocial Behaviour and Criminal Damage at Jutland Road / Seaton Lane</li> </ul>

**Redcar and Cleveland Ward Priorities** (those marked \* are new priorities this quarter)

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
Greater Eston	Eston	<ul style="list-style-type: none"> <li>• Youth disorder Eston Precinct*</li> <li>• Antisocial Behaviour/Criminal Damage occurring in the Sedgemoor, Holmefields, and Heatherfields Road areas of Bankfields*</li> </ul>
	Grangetown	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in and around Clynes Road, Martindale Road, Martindale Place and Langdale Crescent</li> </ul>
	Normanby	<ul style="list-style-type: none"> <li>• Use of motor vehicles &amp; Antisocial Behaviour in the area of Flatts Lane</li> </ul>
	Ormesby	<ul style="list-style-type: none"> <li>• Stone throwing from bridges onto A174 Parkway</li> </ul>
	South Bank	<ul style="list-style-type: none"> <li>• Antisocial Behaviour King Street/Hampden Street</li> <li>• Off road motorcycles and Antisocial Behaviour around Steel Crescent</li> </ul>
	Teesville	<ul style="list-style-type: none"> <li>• Antisocial Behaviour Eston Precinct</li> <li>• Antisocial Behaviour at Eston Tip</li> </ul>
Coastal	Coatham	<ul style="list-style-type: none"> <li>• Theft and handling, town centre</li> <li>• Drug Dealing/Drug Use/Antisocial Behaviour in Queen Street*</li> </ul>
	Dormanstown	<ul style="list-style-type: none"> <li>• Off Road Motorbikes around Wilton Avenue/South Avenue and Staithes Road</li> <li>• Antisocial Behaviour at Locke Park</li> <li>• Drug Dealing in the areas of Maxwell Place and Ennis Square</li> </ul>
	Kirkleatham	<ul style="list-style-type: none"> <li>• Antisocial Behaviour with off road motorbikes and quad bikes</li> <li>• Youth Antisocial Behaviour and Criminal Damage in the Roseberry Road, Low Farm Drive, Micklow Close and Bylands Close area</li> </ul>
	Longbeck	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and criminal damage around New Marske allotments</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
	Newcomen	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in the area of the Closes</li> <li>• Speeding in the Corporation Road/West Dyke Road area</li> </ul>
	Saltburn	<ul style="list-style-type: none"> <li>• Criminal Damage to tractor tyres within the boat park, lower promenade*</li> </ul>
	St Germain's	<ul style="list-style-type: none"> <li>• Youth Antisocial Behaviour around Cliff Terrace, Valley Gardens and outside Sainsburys*</li> </ul>
	West Dyke	<ul style="list-style-type: none"> <li>• Antisocial behaviour on Borough Road and at Borough Park</li> </ul>
	Zetland	<ul style="list-style-type: none"> <li>• Safer Communities – High visibility reassurance/intelligence gathering patrols throughout residential locations within the ward daily</li> </ul>
Guisborough & East Cleveland	Brotton	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Linden Road, Brotton*</li> </ul>
	Guisborough	<ul style="list-style-type: none"> <li>• Burglaries across Guisborough ward*</li> </ul>
	Hutton	<ul style="list-style-type: none"> <li>• Off road bikes on Kemplah Park*</li> </ul>
	Lockwood	<ul style="list-style-type: none"> <li>• To reduce Antisocial Behaviour in the Lockwood Ward</li> </ul>
	Loftus	<ul style="list-style-type: none"> <li>• Antisocial Behaviour Westfield Estate and West Road areas of Loftus*</li> </ul>
	Skelton	<ul style="list-style-type: none"> <li>• Antisocial Behaviour, underage drinking and criminal damage in the Rievaulx Road/Jervaulx Road area</li> </ul>
	Westworth	<ul style="list-style-type: none"> <li>• Reduce Antisocial Behaviour in the Westworth Ward</li> </ul>

**Stockton Ward Priorities** (those marked \* are new priorities this quarter)

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
S1	Bishopsgarth & Elm Tree	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Elm Tree Shops</li> </ul>
	Fairfield	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Brookfield Road</li> </ul>
	Grangefield	<ul style="list-style-type: none"> <li>• Burglaries across Grangefield</li> </ul>
	Hardwick	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in the "C" Block</li> </ul>
	Hartburn	<ul style="list-style-type: none"> <li>• Antisocial Behaviour on Harpers Parade</li> </ul>
	Newtown	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in Newham Grange</li> <li>• Antisocial Behaviour and Drug Dealing on Wrensfield Estate</li> </ul>
	Parkfield and Oxbridge	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and Drug Dealing in Westbourne Street</li> </ul>
	Roseworth	<ul style="list-style-type: none"> <li>• Of road bikes across the ward*</li> </ul>
	Town Centre	<ul style="list-style-type: none"> <li>• Acquisitive crime and Antisocial Behaviour Hartington Road</li> <li>• Antisocial Behaviour in Kingston Road, Tilery</li> <li>• Theft from shops in Town Centre</li> </ul>
	Western Parishes	<ul style="list-style-type: none"> <li>• Theft from motor vehicles throughout the ward*</li> </ul>
S2	Billingham Central	<ul style="list-style-type: none"> <li>• Off Road Motorbikes throughout Billingham Central ward area</li> <li>• Antisocial Behaviour in town centre and John Whitehead Park*</li> </ul>
	Billingham East	<ul style="list-style-type: none"> <li>• No priorities set*</li> </ul>
	Billingham North	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Casson Way</li> </ul>
	Billingham South	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around The Green, Belasis Avenue and Mill Lane</li> </ul>
	Billingham West	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Sandy Lane area including the Golf Course, Wolviston Road shops and Grosvenor Road</li> </ul>
	Northern Parishes	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Northfield School and the Sportsdrome</li> </ul>
	Norton North	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around the High Street</li> </ul>
	Norton South	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in and around David Road area</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Neighbourhood Priorities</b>
	Norton West	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in and around sports complex on Station Road</li> </ul>
S3	Ingleby Barwick East	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops</li> </ul>
	Ingleby Barwick West	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops</li> </ul>
	Mandale and Victoria	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in Chesnut/Beechwood Road areas</li> <li>• Antisocial Behaviour and Drug dealing in Oxford Road</li> </ul>
	Stainsby Hill	<ul style="list-style-type: none"> <li>• Antisocial Behaviour in and around Thornaby Town Centre</li> </ul>
	Village	<ul style="list-style-type: none"> <li>• Antisocial Behaviour and Groups Congregating - core location being Thorntree Road shops</li> <li>• Antisocial Behaviour in Village Park</li> </ul>
S4	Eaglescliffe	<ul style="list-style-type: none"> <li>• Antisocial Behaviour at Preston Park</li> <li>• Antisocial Behaviour around shopping parades</li> <li>• Vehicle Antisocial Behaviour at Carr Bridge Close and cut leading into Leicester Way and field off Aislaby Road</li> </ul>
	Yarm	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Healaugh Park/Whilly Flatts area</li> </ul>

**Middlesbrough Meetings**

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
NPT1	Ayresome	Community Council	<ul style="list-style-type: none"> <li>• Issues with speeding, inconsiderate parking and off road motorcycles</li> <li>• Concern regarding impact of budget cuts on neighbourhood policing</li> <li>• Interest in information sharing between agencies</li> </ul>
	Central	Community Council	<ul style="list-style-type: none"> <li>• Plans for improving reputation of Cleveland Police following Sacristy</li> <li>• Traffic issues</li> </ul>
		Victoria Apartments (sheltered accommodation for elderly)	<ul style="list-style-type: none"> <li>• Speeding and cycling on pavements</li> <li>• Slow police response</li> <li>• Lack of visible policing</li> </ul>
	Linthorpe	Community Council	<ul style="list-style-type: none"> <li>• Issues with private landlords and drug dealing</li> </ul>
	Newport	Community Council	<ul style="list-style-type: none"> <li>• Need for CCTV in area</li> <li>• Concern over possibility of Police Forces merging</li> </ul>
	Park	Community Council	<ul style="list-style-type: none"> <li>• No issues raised</li> </ul>
NPT2	Berwick Hills and Pallister	Community Council	<ul style="list-style-type: none"> <li>• Lack of Neighbourhood Policing late at night means slow response to issues</li> <li>• Youth antisocial behaviour and street drinking highlighted as issues</li> </ul>
	Brambles and Thorntree	Community Council	<ul style="list-style-type: none"> <li>• Youth antisocial behaviour</li> <li>• Reduced police presence</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
	North Ormesby	Community Council	<ul style="list-style-type: none"> <li>• Issues with noise nuisance</li> </ul>
	Park End & Beckfields	Community Council	<ul style="list-style-type: none"> <li>• Concern around racism and attitudes towards asylum seekers and refugees</li> <li>• Concern about the absence of work with men in the Violence Against Women and Girls agenda</li> <li>• Issues with youths throwing stones off bridges and at taxis</li> <li>• Issues with off road motorbikes</li> <li>• Concern over funding cuts and the effect on resources</li> </ul>
NPT3	Acklam	Community Council	<ul style="list-style-type: none"> <li>• Lack of diversionary activities for young people</li> <li>• Issues with vandalism and fire setting</li> <li>• Good use of new antisocial behaviour legislation</li> </ul>
	Coulby Newham	Community Council	<ul style="list-style-type: none"> <li>• Concern around use of mobility scooters</li> <li>• Concern around data protection issues within Cleveland Police</li> <li>• Interest in Restorative Justice and emergency services collaboration</li> </ul>
	Hemlington	Community Council	<ul style="list-style-type: none"> <li>• Effectiveness of 101 non emergency number</li> <li>• Theft from local shops an issue</li> <li>• More diversionary work needed with young people</li> </ul>
	Longlands and Beechwood	Community Council	<ul style="list-style-type: none"> <li>• Domestic Violence</li> <li>• Offender rehabilitation</li> <li>• Concern that ward crime figures are affected by incidents at James Cook Hospital</li> </ul>
Longlands Area Residents Association		<ul style="list-style-type: none"> <li>• Support for local neighbourhood team</li> <li>• Support for increased focus on victims</li> </ul>	



<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
	Kader	Community Council	<ul style="list-style-type: none"> <li>• Reduced police presence from neighbourhood teams</li> <li>• Issues with speeding and problematic parking</li> </ul>
	Ladgate	Community Council	<ul style="list-style-type: none"> <li>• Interest in plans for new headquarters</li> <li>• Concern regarding impact of budget cuts on policing numbers</li> </ul>
	Marion East	Community Council	<ul style="list-style-type: none"> <li>• Parental responsibility key in tackling youth antisocial behaviour</li> </ul>
	Marion West	Community Council	<ul style="list-style-type: none"> <li>• Issues with obstructive parking, especially around schools</li> <li>• Reduction in communications from Neighbourhood Watch</li> <li>• Issues with beggars around shops</li> </ul>
	Nunthorpe	Community Council	<ul style="list-style-type: none"> <li>• Need for education in schools around hate crime</li> <li>• Interest in new Neighbourhood Watch system</li> </ul>
	Stainton & Thornton	Community Council	<ul style="list-style-type: none"> <li>• Concern over speeding on A66</li> <li>• Interest in plans for new police headquarters</li> </ul>
	Trimdon	Community Council	<ul style="list-style-type: none"> <li>• Speeding in 20mph zones</li> <li>• Concern over dwelling house burglary</li> </ul>
Middlesbrough wide		MyPlace Special Needs Youth Group	<ul style="list-style-type: none"> <li>• Issues with criminal damage in Thorntree – not hate crime related</li> <li>• Issues with bullying within schools and by local children</li> <li>• Police aren't always there when needed</li> <li>• More education needed on disability hate crime in schools</li> </ul>

Neighbourhood Sector	Ward	Meeting	Issues raised
		Regional Refugee Forum	<ul style="list-style-type: none"> <li>• Lack of response from police to hate crime with incidents not always being correctly identified as hate crime</li> <li>• More awareness needed of Third Party Reporting Centres for hate crime</li> <li>• Concern around disproportionality of Stop &amp; Search amongst the BME community</li> <li>• More engagement needed with refugees and asylum seekers</li> </ul>
		Hate Crime CHAT group - adults with special needs	<ul style="list-style-type: none"> <li>• More work needed with bus companies as many disabled people experience disability hate crime on buses</li> </ul>
		LGB&T focus group	<ul style="list-style-type: none"> <li>• Reluctance to report hate crime due to lack of confidence that the police will deal sensitively with issues reported.</li> <li>• Lack of knowledge of key police hate crime contact - preference for reporting to a known officer rather than the Control Room.</li> </ul>
		National Federation of Occupation Pensioners	<ul style="list-style-type: none"> <li>• Concern over police telephone questionnaires</li> <li>• Proposals around improving support for domestic violence victims through court</li> </ul>

## Hartlepool Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Hartlepool	Burn Valley	Stockton Road Area Residents Association	<ul style="list-style-type: none"> <li>• Issues with drug users and dealers</li> <li>• Concern over removal of police teams from York Road office</li> </ul>
	Fens and Rossmere	Rossmere Residents Association	<ul style="list-style-type: none"> <li>• Concern around ambulance delays</li> <li>• Concern around support for young offenders on leaving custody</li> <li>• Interest in new joint Police and Fire Service Hartlepool training facility</li> </ul>
	Foggy Furze	Oxford Road Residents Association	<ul style="list-style-type: none"> <li>• Issues with drug dealing and antisocial behaviour</li> </ul>
	Manor House	Manor Residents Association	<ul style="list-style-type: none"> <li>• More stability needed in neighbourhood teams</li> <li>• Need for community initiatives to be recognised</li> <li>• Concerns around drug dealing</li> </ul>
		Rift House Community Action Team	<ul style="list-style-type: none"> <li>• Support for restorative justice</li> </ul>
	Rural West	Elwick Parish Council	<ul style="list-style-type: none"> <li>• Issues with speeding and poaching</li> <li>• Concern over new Air Support arrangements</li> </ul>
		Greatham Parish Council	<ul style="list-style-type: none"> <li>• Lack of visible neighbourhood policing</li> <li>• Issues with speeding in the village</li> <li>• Concern over supervision of offenders doing unpaid work</li> <li>• Issues with 101 not being answered on a weekend</li> </ul>
		Park Residents Association	<ul style="list-style-type: none"> <li>• Questions around membership of Police and Crime Panel and Finance post within PCC office</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
	Victoria	Addison, Belk & Cameron Residents Group	<ul style="list-style-type: none"> <li>• Lack of police presence in ward and at local neighbourhood meetings</li> </ul>
North & Coastal	Hart	Bishop Cuthberts Residents Group	<ul style="list-style-type: none"> <li>• Interest in PCSO recruitment</li> </ul>
	Headland & Harbour	Burbank Bridge Community Association	<ul style="list-style-type: none"> <li>• Concern around planning proposals for an off licence</li> <li>• Reduced police presence on ward</li> <li>• Lack of police feedback to communities</li> </ul>
		St Hildas Ladies Guild	<ul style="list-style-type: none"> <li>• Lack of visible policing</li> <li>• Issues with youth Antisocial Behaviour</li> </ul>
		Central Estate Management Organisation	<ul style="list-style-type: none"> <li>• Reduction in engagement between the police and young people</li> <li>• Confusion over 101 number</li> <li>• Too much police focus on retail areas at the expense of neighbourhoods</li> </ul>
	Jesmond	Throston & Bishop Cuthberts Residents Associations	<ul style="list-style-type: none"> <li>• Police youth engagement</li> <li>• Specials recruitment</li> <li>• Night time economy strategies</li> </ul>
Seaton	Friends of Seaton Park	<ul style="list-style-type: none"> <li>• Deterioration of neighbourhood policing due to closure of Jutland Road</li> <li>• Lack of knowledge of local named officer</li> </ul>	
Hartlepool wide		Hartlepool Over 50s Forum	<ul style="list-style-type: none"> <li>• Issues with cycling on pavement and obstructive parking</li> <li>• Concern regarding irresponsible use of mobility scooters</li> <li>• Interest in work around domestic violence, especially male victims</li> </ul>

## Redcar and Cleveland Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Greater Eston	Eston	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Support for work around domestic violence</li> <li>• Need for PCC to lobby nationally to get stores to change layouts to reduce shoplifting</li> </ul>
	Grangetown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• More positive interaction needed between police and young people</li> </ul>
	Normanby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Issues with quad bikes</li> <li>• Lack of CCTV coverage in the area</li> <li>• Concern that victims could feel pressured to be involved in Restorative Justice</li> </ul>
	Ormesby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Questions regarding creation of new Neighbourhood Watch scheme in the area</li> </ul>
	South Bank	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over police time spent on retail issues</li> <li>• Interest in Proceeds of Crime money</li> <li>• Wanted a greater understanding of how the change to Integrated Neighbourhood Teams will affect local communities</li> </ul>
	Teesville	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Burglary and speeding raised as issues</li> </ul>
Coastal	Coatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over reduction in Neighbourhood Watch messages</li> <li>• Concern over removal of police helicopter from Teesside airport</li> <li>• Interest in police use of body worn videos</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
	Dormanstown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Issues with off road motorbikes</li> <li>• Lack of feedback when calling 101 and concern over cost of calls</li> <li>• Concern over reduction in neighbourhood policing numbers</li> <li>• Need for more diversionary activities for young people</li> </ul>
	Kirkleatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over lack of Safe Place schemes in Redcar once Marks and Spencers closes</li> </ul>
	Longbeck	New Marske Residents Association	<ul style="list-style-type: none"> <li>• Support for new neighbourhood team following issues with abstractions previously</li> </ul>
		Longbeck Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• HMIC Inspection Report on antisocial behaviour</li> <li>• Sale of Ladgate Lane</li> <li>• Extent of Trafficking, Slavery and Child Sexual Exploitation</li> </ul>
	Newcomen	Newcomen Ward Forum	<ul style="list-style-type: none"> <li>• Concern over removal of CCTV van</li> </ul>
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Youth Antisocial Behaviour on building site</li> <li>• Need for a variety of communication methods, not everyone has access to social media</li> <li>• Issues with off road bikes</li> </ul>
	Saltburn	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Issues with inconsiderate parking</li> </ul>
	St Germain's	Marske Community Partnership	<ul style="list-style-type: none"> <li>• Concern over impact of budget reductions on frontline policing and aging workforce as a result of recruitment freeze</li> <li>• Concern over negative press following Sacristy</li> <li>• Lack of feedback to victims</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Issues with dangerous driving and obstructive parking</li> </ul>
	West Dyke	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• More publicity needed around Safe Place schemes</li> </ul>
	Zetland	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern around Neighbourhood Policing staffing levels</li> <li>• PCC plans for future policing budget</li> <li>• Youth Antisocial Behaviour</li> <li>• Support for Restorative Justice</li> </ul>
		Residents Association	<ul style="list-style-type: none"> <li>• Concern over changes to Neighbourhood Watch messages</li> <li>• Concern over removal of police helicopter from Teesside Airport</li> </ul>
Guisborough & East Cleveland	Brotton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• No issues raised</li> </ul>
		Freebrough Academy Council	<ul style="list-style-type: none"> <li>• Plans for youth engagement</li> <li>• PCC plans for future policing budget</li> </ul>
	Guisborough	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Issues with antisocial use of motor vehicles and dog fouling</li> </ul>
	Hutton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over reduced police visibility</li> <li>• Need for education in schools around hate crime</li> <li>• Issues with speeding and irresponsible driving</li> </ul>
	Lockwood	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over reduction in neighbourhood officer numbers and lack of stability of teams</li> <li>• Concern over reduction in messages going through community messaging system</li> <li>• Lack of police engagement with community</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
	Loftus	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over drug and alcohol issues</li> <li>• Concern over new Air Support arrangements and possible impact on response times</li> </ul>
		Town Council	<ul style="list-style-type: none"> <li>• Lack of stability in Neighbourhood Teams</li> <li>• Concern over cost of Operation Sacristy</li> <li>• Plans around joint working with other PCCS</li> </ul>
	Skelton	Skelton Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Concern over reduction in neighbourhood policing numbers</li> </ul>
	Westworth	Neighbourhood Action Partnership	<ul style="list-style-type: none"> <li>• Reduction in visibility of front line neighbourhood staff</li> <li>• Concerns around rural crime</li> <li>• Need to work with retail around shoplifting</li> <li>• Support for development of Restorative Justice</li> <li>• Reduction in service from Neighbourhood Watch</li> </ul>
East Cleveland wide		East Cleveland Community Organisation	<ul style="list-style-type: none"> <li>• Issues with youth antisocial behaviour in Marske and burglaries in Moorsholm</li> <li>• Lack of visible policing presence and engagement with communities, aggravated by staff sickness</li> <li>• Concern regarding rising crime levels</li> <li>• Lack of awareness around 101 non emergency number</li> </ul>



## Stockton Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
S1	Bishopsgarth & Elm Tree	Ward surgery	<ul style="list-style-type: none"> <li>Concern that Neighbourhood PCs becoming second tier response so cannot undertake neighbourhood duties</li> </ul>
	Fairfield	Fairfield Residents meeting	<ul style="list-style-type: none"> <li>Question over extend of serious and organised crime in Cleveland</li> <li>Issues with inconsiderate parking and graffiti</li> </ul>
	Grangefield	Community meeting	<ul style="list-style-type: none"> <li>Issues with prostitution</li> <li>Interest in police recruitment</li> </ul>
	Hardwick	Hardwick Residents meeting	<ul style="list-style-type: none"> <li>Concern over new Air Support arrangements</li> </ul>
	Hartburn	Coffee Morning	<ul style="list-style-type: none"> <li>Problematic parking</li> </ul>
	Newtown	Newtown Community meeting	<ul style="list-style-type: none"> <li>Concern over abstractions of neighbourhood team and reduced visible presence in ward</li> <li>Questions around Steria contract</li> </ul>
	Parkfield & Oxbridge	Oxbridge Residents Group	<ul style="list-style-type: none"> <li>Issues with prostitution and private landlords</li> <li>Support for restorative justice</li> <li>Concern over future of neighbourhood policing</li> </ul>
	Roseworth	Roseworth Residents Group	<ul style="list-style-type: none"> <li>Issues with problematic parking and off road bikes</li> <li>Support for Domestic Violence work</li> <li>Concern over reduction in CCTV cameras</li> </ul>
Town Centre	Stockton Town Centre Residents Group	<ul style="list-style-type: none"> <li>No issues raised</li> </ul>	

Neighbourhood Sector	Ward	Meeting	Issues raised
		St Annes Partnership	<ul style="list-style-type: none"> <li>• Fly tipping</li> <li>• Concern around stability of Neighbourhood Policing numbers</li> <li>• Concerns around information sharing between police teams</li> <li>• Concern over police time spent on shoplifting</li> </ul>
		Riverside Medical Practice	<ul style="list-style-type: none"> <li>• Lack of visible police patrol</li> </ul>
	Western Parishes	Stillington Parish Council	<ul style="list-style-type: none"> <li>• Confidence in policing falling</li> <li>• Reduction in visible police presence</li> </ul>
		Long Newton Residents Meeting	<ul style="list-style-type: none"> <li>• Concern over lack of visible police presence in rural areas</li> <li>• Traffic issues around Rectory Road</li> <li>• Concern over police morale following Sacristy</li> </ul>
	S2	Billingham	Billingham Town Council
Billingham South		Ward surgery	<ul style="list-style-type: none"> <li>• Support for neighbourhood policing</li> </ul>
Northern Parishes		Grindon Parish Council	<ul style="list-style-type: none"> <li>• Concern that neighbourhood policing service is diluted compared with the past</li> <li>• Concern over Mounted Section disbanding</li> <li>• Low confidence in policing following Sacristy</li> </ul>
		Wolviston Parish Council	<ul style="list-style-type: none"> <li>• Concern over drug use in schools</li> <li>• Interest in future of PCC role</li> </ul>
Norton North		Bluehall Residents Group	<ul style="list-style-type: none"> <li>• Dog fouling an issue</li> <li>• Reduction in police presence in ward since officers now have to parade on at Billingham</li> </ul>

<b>Neighbourhood Sector</b>	<b>Ward</b>	<b>Meeting</b>	<b>Issues raised</b>
		Norton Village Residents Association	<ul style="list-style-type: none"> <li>• Interest in link between Police and Social Services regarding domestic violence</li> </ul>
	Norton South	Ward surgery	<ul style="list-style-type: none"> <li>• Issues with duplication of work since detectives have been introduced to neighbourhood teams</li> </ul>
	Norton West	Residents Group	<ul style="list-style-type: none"> <li>• Interest in progress of Neighbourhood Watch</li> <li>• Lack of knowledge of local neighbourhood team</li> </ul>
S3	Ingleby Barwick	Town Council	<ul style="list-style-type: none"> <li>• Antisocial Behaviour around Tesco's store</li> <li>• Concern over ability of neighbourhood policing structure to cover resources when staff on long term sickness</li> </ul>
	Mandale and Victoria	Ward surgery	<ul style="list-style-type: none"> <li>• Concern raised by officers over Force restructure in relation to centralisation of roles and reduced public interaction</li> </ul>
	Stainsby Hill	Holmes and Middlefield Residents Association	<ul style="list-style-type: none"> <li>• Concern over inconsiderate parking and antisocial use of off road motor vehicles</li> <li>• More diversionary activities needed for young people</li> <li>• Issues with shopping trolleys being used antisocially</li> </ul>
		Eltham Crescent Community Centre	<ul style="list-style-type: none"> <li>• Issues with off road bikes</li> <li>• Concern over reduced police visibility and lack of attendance at meeting</li> <li>• Issues with problematic neighbours, antisocial behaviour and noise nuisance</li> <li>• Concern over proposals regarding new travellers site</li> </ul>

Neighbourhood Sector	Ward	Meeting	Issues raised
		Youth Provision meeting	<ul style="list-style-type: none"> <li>• Concern over stability of neighbourhood team</li> <li>• More diversionary activities needed for young people together with intergenerational work</li> </ul>
	Village	Ward surgery	<ul style="list-style-type: none"> <li>• No issues raised</li> </ul>
S4	Eaglescliffe	Parish Council	<ul style="list-style-type: none"> <li>• Concern over reduction in officer numbers and lack of stability of neighbourhood team</li> <li>• Concern over impact of new Air Service arrangements</li> <li>• Interest in Operation Encompass to tackle domestic violence and in inconsiderate parking campaign</li> </ul>
		Ward surgery	<ul style="list-style-type: none"> <li>• No issues raised</li> </ul>
	Yarm	Kirklevington Residents Group	<ul style="list-style-type: none"> <li>• Issues with illegal drugs activity and sexual activity in laybys</li> <li>• Issues with vandalism</li> <li>• Lack of feedback when reporting incidents</li> <li>• Lack of visible policing in area</li> </ul>