



Report of the Police and Crime Commissioner for the Performance Scrutiny Panel 20th November 2014

**Executive & Presenting Officer:
Sarah Wilson - Governance Officer (Consultation and Engagement)**

Status: For Noting

Consultation Report

1. Purpose of the Report

- 1.1 Both the Force and Police and Crime Commissioner (PCC) have a clear duty to consult with local communities as set out in several pieces of legislation. Duties which were previously placed upon Police Authorities have been transferred to the PCC. The Police Reform and Social Responsibility Act expands upon these duties, stating that the PCC has a duty to make arrangements for obtaining:
- the views of victims of crime in that area about matters concerning the policing of the area
 - before a police and crime plan is issued, the views of the people in that police area, and the views of the victims of crime in that area, on that plan
 - the views of the people in that police area, and the relevant ratepayers' representatives, on the proposals of the police and crime commissioner for expenditure in that financial year
- 1.2 In addition the Act places a duty on the Chief Constable to make arrangements for:
- obtaining the views of persons within each neighbourhood in the relevant police area about crime and disorder in that neighbourhood
 - providing persons within each neighbourhood in the relevant police area with information about policing in that neighbourhood
 - the holding in each neighbourhood of regular police and community ward meetings
- 1.3 This report details the results of consultation undertaken by the PCC and Force during the last 12 months.

2. Executive Summary

- 2.1 Integrated Neighbourhood Teams hold public meetings in all of Cleveland's 82 wards to assist in setting neighbourhood priorities. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas, particularly in Hartlepool and Redcar and Cleveland.
- 2.2 Off road motorbikes are a particular concern in Redcar and Cleveland, and theft is a particular concern across Stockton.
- 2.3 Other commonly raised concerns are traffic issues such as speeding and inconsiderate parking and criminal damage.
- 2.4 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are prostitution in Middlesbrough and Stockton and domestic burglary in Redcar and Cleveland and Stockton.
- 2.5 More strategic issues tended to be raised with the PCC at meetings he attended, with the main area of focus being concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in Hartlepool which has seen the greatest reduction in neighbourhood resources due to the withdrawal of additional Local Authority funding for PCSOs. Many residents felt that the reduction in neighbourhood numbers had led to reduced engagement between the police and local communities, with less police attendance at ward meetings.
- 2.6 Communities also raised concerns around the amount of focus on retail areas which they felt was to the detriment of policing in their local residential communities.
- 2.7 Slow response times were reported in several areas regarding the police and the ambulance service.
- 2.8 There was considerable concern regarding the impact of budget cuts on neighbourhood policing and on other front line resources, particularly where this has led to the closure of buildings or the disbanding of services.
- 2.9 Public confidence in policing, as measured through the Local Public Confidence Survey, had fallen in most areas when compared to the previous year's survey results. Those surveyed this year were less likely to have confidence in the police within their local area and less likely to feel that the police were dealing with local concerns, although they were slightly more likely to feel that the police were doing a good or excellent job.

- 2.10 The percentage of people who felt that there was a high level of antisocial behaviour or a high level of drug dealing and use in their area had risen, as had the proportion of people who felt that their quality of life was affected by fear of crime.
- 2.11 Confidence in policing and other community safety services, as measured through the Crime Survey for England and Wales had fallen compared to the previous reporting period, with respondents less likely to feel that the police are dealing with local concerns, less likely to feel that multi agency working is successfully dealing with local concerns and less likely to feel that the police in their local area are doing a good or excellent job.
- 2.12 For all confidence questions Cleveland rates below the Most Similar Group average, and for the key confidence question relating to multi agency response to local concerns, Cleveland ranks 26th in the country, when in previous years the ranking was consistently in the top three forces in the country for this measure.
- 2.13 Victim satisfaction as measured through Victim Satisfaction Surveys had fallen for all measures, with Cleveland ranking below the Most Similar Group average for all measures, and ranking bottom of its group in the area of follow up and treatment by officers and staff.

3 Overall Consultation Results

3.1 Neighbourhood Ward Priorities

- 3.2 Integrated Neighbourhood Teams hold a series of regular meetings with their local communities. These range from structured meetings such as Community Councils, which may also involve other partner agencies, to more informal drop-ins and ward surgeries.
- 3.3 Each Integrated Neighbourhood Team establishes a set of up to three local ward priorities, which are reviewed and updated regularly. Under the original Neighbourhood Policing structure these priorities were to be established solely based on public consultation through ward meetings, but due to low attendance at meetings in many areas, the priorities now reflect both the opinions of the public and officer knowledge of the local area.
- 3.4 Details of the current ward priorities for all 82 Cleveland wards are at Appendix 1. By far the most common issue raised is antisocial behaviour, predominantly in the form of underage drinking and groups congregating, especially around shops and in open areas such as parks. Drugs are also raised as a concern across all four Local Policing Areas, particularly in Hartlepool and Redcar and Cleveland.

- 3.5 Off road motorbikes are a particular concern in Redcar and Cleveland, and theft is a particular concern across Stockton.
- 3.6 Other commonly raised concerns are traffic issues such as speeding and inconsiderate parking and criminal damage.
- 3.7 The priorities generally focus on antisocial behaviour and low level criminal offences. More serious offences mentioned are prostitution in Middlesbrough and Stockton and domestic burglary in Redcar and Cleveland and Stockton.
- 3.8 Most of the priorities across all four Local Policing Areas remain the same since the last report.
- 3.9 Your Force Your Voice
- 3.10 The PCC has made a commitment to visit neighbourhood meetings in all 82 ward areas across Cleveland on an annual basis, in an initiative entitled 'Your Force Your Voice'. Details of the issues raised at each meeting attended are at Appendix 2
- 3.11 Both Middlesbrough and Redcar and Cleveland have structured multi agency community meetings at a ward level which the PCC has attended – Community Councils and Neighbourhood Action Partnerships respectively. Within Hartlepool and Stockton the meetings have tended to be established residents meeting which the Integrated Neighbourhood Teams attend when they are available.
- 3.12 The PCC has visited several colleges, attended a primary school conference and visited the Force cadet units to hear the views of young people, and has also met with over 50s Forums and visited sheltered accommodation to hear the concerns of the elderly. Engagement with minority groups has been undertaken covering disability, rural communities, refugees and asylum seekers and lesbian, gay, bisexual and transgender communities.
- 3.13 Issues raised at the 'Your Force Your Voice' meetings are split between localised issues, as highlighted through the police ward meetings, and more strategic issues which the community have wished to raise with the PCC. Where localised issues were raised these were generally dealt with at the meeting by the neighbourhood officers present. Any issues not dealt with at the meeting were directed to the police for action following the meetings.
- 3.14 The most commonly raised strategic issue was concern around neighbourhood policing numbers, with many communities feeling that they were receiving a reduced neighbourhood policing service with more abstractions from neighbourhoods and reduced staffing numbers. This was particularly apparent in Hartlepool which has seen the greatest reduction in neighbourhood resources due to the withdrawal of additional Local Authority funding for PCSOs. Many residents felt that the reduction in neighbourhood numbers had led to reduced engagement between the police and local communities, with less police attendance at ward meetings.

- 3.15 Communities also raised concerns around the amount of focus on retail areas which they felt was to the detriment of policing in their local residential communities.
- 3.16 Slow response times were reported in several areas regarding the police and the ambulance service.
- 3.17 Concern was raised regarding the impact of budget cuts on neighbourhood policing and on other front line resources, particularly where this has led to the closure of buildings or the disbanding of services.
- 3.18 Issues were raised in several meetings around a reduction in information received through Neighbourhood Watch, particularly in the Redcar and Cleveland area.
- 3.19 There was interest in specific police initiatives including the recruitment of police constables and the relocation of Force Headquarters from Ladgate Lane.
- 3.20 There was some concern over the non emergency 101 number with issues reported of phones not being answered at weekends and of a lack of feedback after reporting incidents.
- 3.21 The community issues raised varied greatly, covering speeding, problematic parking, especially around schools, off road bikes, antisocial behaviour, including youth nuisance and problem tenants, drug dealing and criminal damage. In general the community issues raised were already neighbourhood policing priorities, or failing this the police were aware and were undertaking actions to resolve.
- 3.22 Local Public Confidence Survey
- 3.23 The Local Public Confidence Survey (LPCS) is a joint PCC and Force survey which is conducted via telephone interview by a third party independent market research company. The aim of the survey is to measure public confidence and to understand the factors associated with it.
- 3.24 A total of 2400 interviews are conducted each year on a rolling basis, providing a statistically significant and representative baseline sample from each of the four Local Policing Areas.
- 3.25 When comparing interviews conducted between October 2013 and September 2014 with the previous year there has been a reduction in public confidence in most areas. Those surveyed in the last year were less likely to have confidence in the police within their local area and less likely to feel that the police were dealing with local concerns, although they were slightly more likely to feel that the police were doing a good or excellent job.

3.26 The percentage of people who felt that there was a high level of antisocial behaviour or a high level of drug dealing and use in their area had risen, as had the proportion of people who felt that their quality of life was affected by fear of crime.

3.27 The table below shows further details of the results of LPCS:

	12 months ending Sept 2014	12 months ending Sept 2013	Difference (% points)
Public Confidence	84.2%	85.3%	-1.1
Good/Excellent Job	64.9%	64.7%	+0.2
Dealing with local concerns	69.0%	72.3%	-3.3
Fear of crime & quality of life	16.5%	16.1%	+0.4
Perceptions (ASB)	6.7%	4.7%	+2.0
Perceptions (drug dealing/use)	16.0%	14.7%	+1.3

3.28 Crime Survey for England and Wales

3.29 The Crime Survey for England and Wales is a national face to face survey which asks people about crimes they have experienced in the last 12 months, their perception of crime, their quality of life and the services delivered by the Criminal Justice System. Results are available at Force level only.

3.30 The survey collects information about:

- the victims of crime
- the circumstances in which incidents occur
- the behaviour of offenders in committing crimes

3.31 The survey is also an important source of information about other topics, such as people’s perceptions of antisocial behaviour, attitudes towards the criminal justice system, including the police and the courts and fear of crime.

3.32 CSEW interviews are conducted on a rolling 12 months basis, with the latest results available dating back to June 2014. Many of the questions asked in LPCS are the same as those asked in CSEW, however as the methodologies used differ direct comparisons cannot be made.

3.33 Confidence in policing and other community safety services, as measured through CSEW has fallen compared to the previous reporting period, with respondents less likely to feel that the police are dealing with local concerns, less likely to feel that multi agency working is successfully dealing with local concerns and less likely to feel that the police in their local area are doing a good or excellent job.

3.34 For all confidence questions Cleveland rates below the Most Similar Group average, and for the key confidence question relating to multi agency response to local concerns, Cleveland ranks 26th in the country, when in previous years the ranking was consistently in the top three forces in the country. The table below shows further details of the results of CSEW:

	12 months to June 2014	12 months to June 2013	Diff (% pts)	MSG Average	Diff (% pts)	MSG Rank	National Position
Good/Excellent Job	59.3%	60.6%	-1.3	61.0%	-1.7	5	32
Dealing local concerns – police and agencies	59.4%	60.6%	-1.2	59.5%	-0.1	3	26
Dealing local concerns – police	58.1%	64.2%	-6.1	60.7%	-2.6	6	36

3.35 Victim Satisfaction Surveys

3.36 Victim Satisfaction Surveys are carried out by every Force as part of the Home Office performance requirements.

3.37 The surveys are conducted via telephone interview, with a mandatory framework of core questions, covering:

- Satisfaction with the whole experience (i.e. the overall service provided)
- Satisfaction with:
 - First contact – making contact with the police
 - Action taken by the police
 - Follow-up – being kept informed of progress
 - Treatment by staff

3.38 The surveys are conducted by a third party independent market research company, and cover victims of four specific crime types - domestic burglary, vehicle crime, violent crime and racist incidents.

3.39 Between August 2013 and September 2014 telephone interviews were conducted with a random sample of 1527 victims of the specified crime types. When comparing interviews conducted between these periods with the previous year's results there has been a fall in confidence in all areas, with the largest decrease being in satisfaction with the whole victim experience.

3.40 The Force remains below the Most Similar Group average for all measures, ranking bottom of its group in the areas of follow up and treatment by officers and staff. The table below shows further details of the results of Victim Satisfaction Surveys:

	12 months ending Sep 2014	12 months ending Sep 2013	Diff (% pts)	MSG Average	Diff (% pts)	MSG Rank	National Position
Whole experience	82.6%	84.2%	-1.6	86.4%	-3.8	5	31
Ease of contact	95.7%	97.0%	-1.3	96.4%	-0.7	4	17
Actions	81.4%	82.7%	-1.3	82.7%	-1.3	3	28
Follow up	72.0%	72.6%	-0.6	78.5%	-6.5	6	37
Treatment	91.7%	92.3%	-0.6	94.5%	-2.8	6	38

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Middlesbrough Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
NPT1	Ayresome	<ul style="list-style-type: none"> • Off road motorbikes on the green belt running from Maldon Road along to Ashford Avenue/Downside Road
	Gresham	<ul style="list-style-type: none"> • Prostitution on Union Street • Antisocial behaviour, parking issues and speeding on Parliament Road
	Linthorpe	<ul style="list-style-type: none"> • No priorities set
	Middlehaven	<ul style="list-style-type: none"> • Antisocial Behaviour in MIMA square
	Park	<ul style="list-style-type: none"> • No priorities set
	University	<ul style="list-style-type: none"> • No priorities set
NPT2	Beckfield	<ul style="list-style-type: none"> • Antisocial Behaviour at Netherfields Play Park and surrounding areas*
	North Ormesby & Brambles Farm	<ul style="list-style-type: none"> • Safer Streets – Dorothy Street • Safer Streets – Wake Street
	Pallister	<ul style="list-style-type: none"> • Antisocial Behaviour at Norfolk shops • Antisocial Behaviour in Pallister Park and surrounding areas
	Park End	<ul style="list-style-type: none"> • No priorities set
	Thorntree	<ul style="list-style-type: none"> • No priorities set
NPT3	Acklam	<ul style="list-style-type: none"> • No priorities set
	Beechwood	<ul style="list-style-type: none"> • Crime and Antisocial behaviour at Saltersgill Allotments • Drugs and Antisocial behaviour in the Sutton Estate*
	Brookfield	<ul style="list-style-type: none"> • No priorities set
	Clairville	<ul style="list-style-type: none"> • Drug Dealing Eden Road/Marton Grove Road • Drug dealing and Antisocial Behaviour in Alnwick Court
	Kader	<ul style="list-style-type: none"> • Parking issues at Tescos, Acklam Road
	Ladgate	<ul style="list-style-type: none"> • Antisocial Behaviour at Broughton Avenue shops and Hub

Neighbourhood Sector	Ward	Neighbourhood Priorities
NPT4	Coulby Newham	<ul style="list-style-type: none"> • No priorities set
	Hemlington	<ul style="list-style-type: none"> • No priorities set
	Marion	<ul style="list-style-type: none"> • No priorities set
	Marion West	<ul style="list-style-type: none"> • Speeding vehicles on Gunnergate Lane • Speeding on Brass Castle Lane* • Antisocial Behaviour and fires in Fairy Dell
	Nunthorpe	<ul style="list-style-type: none"> • Speeding on Mallowdale • Speeding on Guisborough Road*
	Stainton and Thornton	<ul style="list-style-type: none"> • Speedwatch – Seamer Road*

Hartlepool Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
South & Central	Burn Valley	<ul style="list-style-type: none"> • Antisocial Behaviour and drugs in Cornwall Street
	Fens and Rossmere	<ul style="list-style-type: none"> • No priorities set
	Foggy Furze	<ul style="list-style-type: none"> • Antisocial Behaviour in Borrowdale Street
	Manor House	<ul style="list-style-type: none"> • Antisocial Behaviour at St Patricks shops and Kinbrace Road • Off road bikes and quad bikes across the ward
	Rural West	<ul style="list-style-type: none"> • Off road bikes and Antisocial Behaviour
	Victoria	<ul style="list-style-type: none"> • Drug Activity in Stephen Street • Antisocial Behaviour and Drugs activity in Belk Street • Drugs activity in Alma Street
North & Coastal	De Bruce	<ul style="list-style-type: none"> • Antisocial Behaviour around King Oswy Drive*
	Hart	<ul style="list-style-type: none"> • Antisocial Behaviour at Clavering Park*
	Headland and Harbour	<ul style="list-style-type: none"> • Begging around the Marina* • Antisocial behaviour at MacDonalds* • Fires on Old Cemetery Road
	Jesmond	<ul style="list-style-type: none"> • Antisocial Behaviour around Brougham Terrace*
	Seaton	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage at Jutland Road / Seaton Lane • Antisocial Behaviour and Criminal Damage at Golden Flatts School*

Redcar and Cleveland Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
Greater Eston	Eston	<ul style="list-style-type: none"> Off Road Motorbikes reported in Whale Hill particularly the white path leading on to the High Street, Lazenby mainly Grange Estate and Bankfields
	Grangetown	<ul style="list-style-type: none"> Antisocial Behaviour in and around Grisedale Crescent, Dovedale Road and Derwentwater Road
	Normanby	<ul style="list-style-type: none"> Use of motor vehicles & Antisocial Behaviour in the area of Flatts Lane
	Ormesby	<ul style="list-style-type: none"> Stone throwing from bridges onto A174 Parkway
	South Bank	<ul style="list-style-type: none"> Antisocial Behaviour King Street/Victoria Street Off road motorcycles and Antisocial Behaviour around Steel Crescent
	Teesville	<ul style="list-style-type: none"> Antisocial use of off road bikes at Eston Tip
Coastal	Coatham	<ul style="list-style-type: none"> Theft and handling in Town Centre Drug dealing in the area of Station Road/Westbourne Grove*
	Dormanstown	<ul style="list-style-type: none"> Off Road Motorbikes around Wilton Avenue/South Avenue and Staithes Road Antisocial Behaviour at Locke Park
	Kirkleatham	<ul style="list-style-type: none"> Antisocial Behaviour with off road motorbikes and quad bikes Youth Antisocial Behaviour and Criminal Damage in the Roseberry Road, Low Farm Drive, Micklow Close and Bylands Close area
	Longbeck	<ul style="list-style-type: none"> Antisocial Behaviour in the area of Pontac Road, including the play area.
	Newcomen	<ul style="list-style-type: none"> Antisocial Behaviour in the area of the Closes Speeding in the Corporation Road/West Dyke Road area*
	Saltburn	<ul style="list-style-type: none"> Youths playing football in Saltburn square
	St Germain's	<ul style="list-style-type: none"> Antisocial Behaviour around Marske Road*
	West Dyke	<ul style="list-style-type: none"> Antisocial behaviour at Holyhead*

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Zetland	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage in the Lily Park • Antisocial Behaviour, Criminal Damage and Drug Use at Zetland Park and Zetland Extension Park* • Antisocial Behaviour by youths around Cypress Road*
Guisborough & East Cleveland	Brotton	<ul style="list-style-type: none"> • Antisocial Behaviour and Criminal Damage throughout the Ward*
	Guisborough	<ul style="list-style-type: none"> • Supply of Class A drugs in the Guisborough area • Theft of Pedal Cycles in the ward area*
	Hutton	<ul style="list-style-type: none"> • Antisocial Behaviour reported Dorset Road and Ledbury Way • Off road motorcycles and unauthorised vehicles Guisborough woods, Kemplah Park playing field and old disused railway lines near Dorset Road estate • Supply of Class A, B & C drugs in the Hutton area at all times
	Lockwood	<ul style="list-style-type: none"> • Supply and misuse of drugs in Lingdale
	Loftus	<ul style="list-style-type: none"> • Supply and misuse of drugs in Loftus • Dwelling burglaries and allotment offences in the area*
	Skelton	<ul style="list-style-type: none"> • Antisocial Behaviour, underage drinking and criminal damage in the Rievaulx Road/Jervaulx Road area • Supply and misuse of controlled substances within the Skelton Ward
	Westworth	<ul style="list-style-type: none"> • Drug Dealing in Boosbeck • Off road vehicles on Ridge Road and Guisborough Woods on weekends

Stockton Ward Priorities (those marked * are new priorities this quarter)

Neighbourhood Sector	Ward	Neighbourhood Priorities
S1	Bishopsgarth & Elm Tree	<ul style="list-style-type: none"> • Antisocial Behaviour around Airborough Close and Spenborough Road
	Fairfield	<ul style="list-style-type: none"> • Antisocial Behaviour on Limbrick Avenue and Brookfield Road
	Grangefield	<ul style="list-style-type: none"> • Burglaries in and around Barnard Avenue and Grosvenor Road
	Hardwick	<ul style="list-style-type: none"> • Antisocial Behaviour in the 'C' block*
	Hartburn	<ul style="list-style-type: none"> • Theft in and around Premier Parade shops
	Newtown	<ul style="list-style-type: none"> • Antisocial Behaviour on Dundas Street, Orde Wingate Way and Pencil Park
	Parkfield and Oxbridge	<ul style="list-style-type: none"> • Drugs dealing and prostitution, in Wren Street, Suffolk Street, Northcote Street, Dennison Street and Yarm Road • Operation Hawk
	Roseworth	<ul style="list-style-type: none"> • Antisocial Behaviour in and around Redbrook Park and Romford Road*
	Town Centre	<ul style="list-style-type: none"> • Theft in shops at Town Centre* • Antisocial Behaviour, Drug dealing and drinking in around around Mill Lane Estate and Lawson Street Medical Centre* • Retail theft at ASDA, Portrack Lane*
S2	Western Parishes	<ul style="list-style-type: none"> • Antisocial Behaviour in Stillington
	Billingham Central	<ul style="list-style-type: none"> • Antisocial Behaviour within the Town Centre and John Whitehead Park
	Billingham East	<ul style="list-style-type: none"> • Antisocial Behaviour at Quenby Road and Low Grange Avenue shops
	Billingham North	<ul style="list-style-type: none"> • Antisocial Behaviour around Casson Way
	Billingham South	<ul style="list-style-type: none"> • Antisocial Behaviour around The Green, Belasis Avenue and Mill Lane
Billingham West	<ul style="list-style-type: none"> • Antisocial Behaviour around Clifton Avenue and Barkston Close 	

Neighbourhood Sector	Ward	Neighbourhood Priorities
	Northern Parishes	<ul style="list-style-type: none"> • Antisocial Behaviour around Northfield School • Antisocial Behaviour between Sunderland Road and Coal Lane Services, Wolviston
	Norton North	<ul style="list-style-type: none"> • Shop theft in Co-op • Antisocial Behaviour around the High Street*
	Norton South	<ul style="list-style-type: none"> • Antisocial Behaviour in and around David Road area*
	Norton West	<ul style="list-style-type: none"> • Antisocial Behaviour in and around sports complex on Station Road
S3	Ingleby Barwick East	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Ingleby Barwick West	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - with core locations being Greenside Shops, Tesco, Beckfields Shops and Myton Shops
	Mandale and Victoria	<ul style="list-style-type: none"> • Theft related offences around commercial premises at Teesside Retail Park • Antisocial Behaviour and Drug dealing in Oxford Road
	Stainsby Hill	<ul style="list-style-type: none"> • Antisocial Behaviour in and around Thornaby Town Centre
	Village	<ul style="list-style-type: none"> • Antisocial Behaviour and Groups Congregating - core location being Thorntree Road shops • Antisocial Behaviour in Village Park*
S4	Eaglescliffe	<ul style="list-style-type: none"> • Antisocial Behaviour at Preston Park • Antisocial Behaviour around shopping parades
	Yarm	<ul style="list-style-type: none"> • Antisocial Behaviour around Healaugh Park/Whilly Flatts area

Middlesbrough Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
NPT1	Ayresome	Community Council	<ul style="list-style-type: none"> • Issues with speeding • Support for work of local neighbourhood team
	Gresham	Community Council	<ul style="list-style-type: none"> • Plans for improving reputation of Cleveland Police following Sacristy
	Linthorpe	Community Council	<ul style="list-style-type: none"> • Issues with private landlords and drug dealing
	Middlehaven	Community Council	<ul style="list-style-type: none"> • No issues raised
	Park	Community Council	<ul style="list-style-type: none"> • No issues raised
	University	Community Council	<ul style="list-style-type: none"> • Traffic issues
NPT2	Beckfield	Victoria Apartments (sheltered accommodation for elderly)	<ul style="list-style-type: none"> • Speeding and cycling on pavements • Slow police response • Lack of visible policing
		Community Council	<ul style="list-style-type: none"> • Issues with youths throwing stones off bridges and at taxis • Issues with off road motorbikes • Concern over funding cuts and the effect on resources
	North Ormesby & Brambles Farm	North Ormesby Community Council	<ul style="list-style-type: none"> • Issues with noise nuisance
		Neighbourhood Watch Coordinators	<ul style="list-style-type: none"> • Concern over the disbanding of the Mounted section • Concern over future stability of neighbourhood policing given the funding cuts

Neighbourhood Sector	Ward	Meeting	Issues raised
		Brambles Farm Community Council	<ul style="list-style-type: none"> • Criminal Damage caused by antisocial use of ball games
	Pallister	Berwick Hills Community Council	<ul style="list-style-type: none"> • Lack of Neighbourhood Policing late at night means slow response to issues
		Pallister Park Community Council	<ul style="list-style-type: none"> • Youth antisocial behaviour and street drinking highlighted as issues
	Park End	Community Council	<ul style="list-style-type: none"> • Concern around racism and attitudes towards asylum seekers and refugees • Concern about the absence of work with men in the Violence Against Women and Girls agenda
	Thorntree	Community Council	<ul style="list-style-type: none"> • Issues with off road bikes and fire setting
NPT3	Acklam	Community Council	<ul style="list-style-type: none"> • Issues with noise pollution and off road bikes • Support for recent police officer recruitment
	Beechwood	Community Council	<ul style="list-style-type: none"> • Will a Youth Commissioner be appointed • Concern over potential impact of budget cuts on frontline policing • Interest in sale of Ladgate Lane
	Brookfield	Community Council	<ul style="list-style-type: none"> • Problematic/obstructive parking • Questions regarding collaboration between regional police Forces and the possibility of Forces merging
	Clairville	Longlands Area Residents Association	<ul style="list-style-type: none"> • Support for local neighbourhood team • Support for increased focus on victims
	Kader	Community Council	<ul style="list-style-type: none"> • Reduced police presence from neighbourhood teams • Issues with speeding and problematic parking

Neighbourhood Sector	Ward	Meeting	Issues raised
	Ladgate	Community Council	<ul style="list-style-type: none"> • Interest in plans for new headquarters and staffing numbers • Concern over Sacristy
NPT4	Coulby Newham	Community Council	<ul style="list-style-type: none"> • Future plans for recruitment • Views on regional merging of police forces • Plans for new police headquarters • Concern around police corruption
	Hemlington	Community Council	<ul style="list-style-type: none"> • Effectiveness of 101 non emergency number • Theft from local shops an issue • More diversionary work needed with young people
	Marion	Community Council	<ul style="list-style-type: none"> • Concern over Force reputation following Sacristy and length of investigation
	Marion West	Community Council	<ul style="list-style-type: none"> • Issues with obstructive parking, especially around schools • Reduction in communications from Neighbourhood Watch • Issues with beggars around shops
	Nunthorpe	Community Council	<ul style="list-style-type: none"> • Need for education in schools around hate crime • Interest in new Neighbourhood Watch system
	Stainton & Thornton	Community Council	<ul style="list-style-type: none"> • Concern over speeding on A66 • Interest in plans for new police headquarters

Neighbourhood Sector	Ward	Meeting	Issues raised
Middlesbrough wide		MyPlace Special Needs Youth Group	<ul style="list-style-type: none"> • Issues with criminal damage in Thorntree – not hate crime related • Issues with bullying within schools and by local children • Police aren't always there when needed • More education needed on disability hate crime in schools
		Regional Refugee Forum	<ul style="list-style-type: none"> • Lack of response from police to hate crime with incidents not always being correctly identified as hate crime • More awareness needed of Third Party Reporting Centres for hate crime • Concern around disproportionality of Stop & Search amongst the BME community • More engagement needed with refugees and asylum seekers
		Hate Crime CHAT group - adults with special needs	<ul style="list-style-type: none"> • More work needed with bus companies as many disabled people experience disability hate crime on buses
		LGB&T focus group	<ul style="list-style-type: none"> • Reluctance to report hate crime due to lack of confidence that the police will deal sensitively with issues reported. • Lack of knowledge of key police hate crime contact - preference for reporting to a known officer rather than the Control Room.
		National Federation of Occupation Pensioners	<ul style="list-style-type: none"> • Concern over police telephone questionnaires • Proposals around improving support for domestic violence victims through court

Hartlepool Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
South & Central	Burn Valley	Burn Valley North Residents Association	<ul style="list-style-type: none"> • Bikes riding on pavements an issue locally • Too much focus on retail areas at the expense of residential areas • Support for disability hate crime work
		Stockton Road Area Residents Association	<ul style="list-style-type: none"> • Issues with drug users and dealers • Concern over removal of police teams from York Road office
	Fens & Rossmere	Fens Residents Association	<ul style="list-style-type: none"> • Concern that neighbourhood policing service is diluted compared with the past • Issues with youth Antisocial Behaviour, off road bikes and problem horses • Quicker response needed to reports of Antisocial Behaviour
	Foggy Furze	Oxford Road Residents Association	<ul style="list-style-type: none"> • Issues with drug dealing and antisocial behaviour • Concern over reduced police presence
	Manor House	Manor Residents Association	<ul style="list-style-type: none"> • More stability needed in neighbourhood teams • Need for community initiatives to be recognised • Concerns around drug dealing
		Rift House Community Action Team	<ul style="list-style-type: none"> • Support for restorative justice
	Rural West	Elwick Parish Council	<ul style="list-style-type: none"> • Lack of police presence in rural areas • Reduced engagement with police

Neighbourhood Sector	Ward	Meeting	Issues raised
		Greatham Parish Council	<ul style="list-style-type: none"> • Lack of visible neighbourhood policing • Issues with speeding in the village • Concern over supervision of offenders doing unpaid work • Issues with 101 not being answered on a weekend
		Park Residents Association	<ul style="list-style-type: none"> • Questions around membership of Police and Crime Panel and Finance post within PCC office
	Victoria	Addison, Belk & Cameron Residents Group	<ul style="list-style-type: none"> • Lack of police presence in ward and at local neighbourhood meetings
	All South & Central	South & Central Neighbourhood Forum	<ul style="list-style-type: none"> • How to engage with people who don't access ICT • What consultation do the police and PCC undertake • Loss of engagement since Neighbourhood Action Partnerships stopped
		Central Estate Management Organisation	<ul style="list-style-type: none"> • Concern over impact of budget cuts on front line policing • Issues with youth vandalism • Confusion over 101 number • Lack of police presence in area
North & Coastal	Hart	Throston, Bishop Cuthberts & Clavering Residents Groups	<ul style="list-style-type: none"> • Concern over reduction in PCSO numbers and potential impact on crime and ASB • Residents would like PCSOs to stay on shift later • Concern over potential for police privatisation, similar to Fire Service
	Headland & Harbour	Burbank Bridge Community Association	<ul style="list-style-type: none"> • Concern around planning proposals for an off licence • Reduced police presence on ward • Lack of police feedback to communities

Neighbourhood Sector	Ward	Meeting	Issues raised
		St Hildas Ladies Guild	<ul style="list-style-type: none"> • Lack of visible policing • Issues with youth Antisocial Behaviour
		Central Estate Management Organisation	<ul style="list-style-type: none"> • Reduction in engagement between the police and young people • Confusion over 101 number • Too much police focus on retail areas at the expense of neighbourhoods
	Jesmond	Throston & Bishop Cuthberts Residents Associations	<ul style="list-style-type: none"> • Police youth engagement • Specials recruitment • Night time economy strategies
	Seaton	Friends of Seaton Park	<ul style="list-style-type: none"> • Deterioration of neighbourhood policing due to closure of Jutland Road • Lack of knowledge of local named officer
	All North & Coastal	North & Coastal Neighbourhood Forum	<ul style="list-style-type: none"> • Nuisance horses • PCC and police youth engagement • Concern around potentially losing PCSOs aligned to wards
Hartlepool wide		Hartlepool Voluntary Development Agency	<ul style="list-style-type: none"> • More funding needed for diversionary activities for young people • Would like to see an increase in PCSO powers • Concern over police time spent in A&E • Need for a VCS Forum for organisations to feed into and receive support • Concern over levels of alcohol abuse
		Hartlepool Diabetes Group	<ul style="list-style-type: none"> • Too much police focus on retail areas • Cycling on pavements • Youth antisocial behaviour and under age drinking

Neighbourhood Sector	Ward	Meeting	Issues raised
		Hartlepool Over 50s Forum	<ul style="list-style-type: none"> • Concern over reduction in PCSO numbers in Hartlepool • Concern over rise in police precept • Concern over cost of Operation Sacristy
		Face the People	<ul style="list-style-type: none"> • Concern over reduced neighbourhood policing presence • Too much focus on retail crime • Inconsiderate parking • Concern over long response times for police and ambulance
		Hartlepool Retired Men's Forum	<ul style="list-style-type: none"> • Support for Restorative Justice • Issues with cycling on pavement and obstructive parking • Loss of trust in police due to speeding enforcement

Redcar and Cleveland Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
Greater Eston	Eston	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with problem tenants in private rented properties • Issues around long process taken to tackle Antisocial Behaviour
	Grangetown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • More positive interaction needed between police and young people
	Normanby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with quad bikes • Lack of CCTV coverage in the area • Concern that victims could feel pressured to be involved in Restorative Justice
	Ormesby	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Questions regarding creation of new Neighbourhood Watch scheme in the area
	South Bank	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over police time spent on retail issues • Interest in Proceeds of Crime money • Wanted a greater understanding of how the change to Integrated Neighbourhood Teams will affect local communities
	Teesville	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Antisocial Behaviour
Coastal	Coatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Lack of focus on residential areas due to police concentration in town centre • Too much police time spent on retail crime • Issues with speeding • Quicker response needed to drugs issues
	Dormanstown	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with off road motorbikes • Lack of feedback when calling 101 and concern over cost of calls • Concern over reduction in PCSO numbers

Neighbourhood Sector	Ward	Meeting	Issues raised
	Kirkleatham	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over lack of Safe Place schemes in Redcar once Marks and Spencers closes
	Longbeck	New Marske Residents Association	<ul style="list-style-type: none"> • Support for new neighbourhood team following issues with abstractions previously
	Newcomen	Newcomen Ward Forum	<ul style="list-style-type: none"> • Concern over removal of CCTV van
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Youth Antisocial Behaviour on building site • Need for a variety of communication methods, not everyone has access to social media • Issues with off road bikes
	Saltburn	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reduction in service in Neighbourhood Watch
	St Germain's	Marske Community Partnership	<ul style="list-style-type: none"> • Concern over impact of budget reductions on frontline policing and aging workforce as a result of recruitment freeze • Concern over negative press following Sacristy • Lack of feedback to victims
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Issues with dangerous driving and obstructive parking
	West Dyke	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • More publicity needed around Safe Place schemes
	Zetland	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern around Neighbourhood Policing staffing levels • PCC plans for future policing budget • Youth Antisocial Behaviour • Support for Restorative Justice

Neighbourhood Sector	Ward	Meeting	Issues raised
		East Redcar Residents Association	<ul style="list-style-type: none"> • Concern over cost of Sacristy and plans to ensure ethical practice going forward • Concern over reduction in Neighbourhood Watch messages • Interest in PCC Property Act Fund
Guisborough & East Cleveland	Brotton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Parking on pavements, litter, speeding and scrap metal dealers • Concern over cost of Operation Sacristy • Police callbacks well received • Chief Constable appointment
		Freebrough Academy Council	<ul style="list-style-type: none"> • Plans for youth engagement • PCC plans for future policing budget
	Guisborough	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Drugs and off road bikes raised as issues
	Hutton	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over reduced police visibility • Need for education in schools around hate crime • Issues with speeding and irresponsible driving
	Lockwood	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over ability of police to respond effectively to rural incidents • Question around work ongoing regarding rural crime • Lack of police presence in the area
	Loftus	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over transfer of local officer • Interest in what cross border policing takes place • Views on regional police force
Town Council		<ul style="list-style-type: none"> • Lack of stability in Neighbourhood Teams • Concern over cost of Operation Sacristy • Plans around joint working with other PCCS 	

Neighbourhood Sector	Ward	Meeting	Issues raised
	Skelton	Action North Skelton	<ul style="list-style-type: none"> • Obstructive parking an issue • Concern over effects of budget cuts regarding Kirkleatham custody and Mounted Section, and future plans for Dogs Section
		Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Concern over abstractions from neighbourhood policing, reduced staffing numbers and closure of Kirkleatham custody
	Westworth	Neighbourhood Action Partnership	<ul style="list-style-type: none"> • Reduction in visibility of front line neighbourhood staff • Concerns around rural crime • Need to work with retail around shoplifting • Support for development of Restorative Justice • Reduction in service from Neighbourhood Watch
Guisborough and East Cleveland wide		Farmwatch	<ul style="list-style-type: none"> • Lack of communications from Neighbourhood Watch • lack of knowledge of officers regarding rural issues and the legislation available to tackle issues such as poaching

Stockton Meetings

Neighbourhood Sector	Ward	Meeting	Issues raised
S1	Bishopgarth & Elm Tree	Ward surgery	<ul style="list-style-type: none"> Concern that Neighbourhood PCs becoming second tier response so cannot undertake neighbourhood duties
	Fairfield	Fairfield Residents meeting	<ul style="list-style-type: none"> Question over extend of serious and organised crime in Cleveland Issues with inconsiderate parking and graffiti
	Grangefield	Community meeting	<ul style="list-style-type: none"> Issues with prostitution Interest in police recruitment
	Hardwick	Hardwick Residents meeting	<ul style="list-style-type: none"> Issues with dog fouling More communication needed between police and social landlords Good crime prevention advice given by local team
	Hartburn	Coffee Morning	<ul style="list-style-type: none"> Problematic parking
	Newtown	Newtown Community meeting	<ul style="list-style-type: none"> Concern over abstractions of neighbourhood team and reduced visible presence in ward Questions around Steria contract
	Parkfield & Oxbridge	Oxbridge Residents Group	<ul style="list-style-type: none"> Issues with prostitution and private landlords Support for restorative justice Concern over future of neighbourhood policing
	Roseworth	Roseworth Residents Group	<ul style="list-style-type: none"> Issues with problematic parking and off road bikes Support for Domestic Violence work Concern over reduction in CCTV cameras
	Town Centre	Stockton Town Centre Residents Group	<ul style="list-style-type: none"> No issues raised

Neighbourhood Sector	Ward	Meeting	Issues raised
		St Annes Partnership	<ul style="list-style-type: none"> • Fly tipping • Concern around stability of Neighbourhood Policing numbers • Concerns around information sharing between police teams • Concern over police time spent on shoplifting
		Riverside Medical Practice	<ul style="list-style-type: none"> • Lack of visible police patrol
	Western Parishes	Stillington Parish Council	<ul style="list-style-type: none"> • Confidence in policing falling • Reduction in visible police presence
		Long Newton Residents Meeting	<ul style="list-style-type: none"> • Concern over lack of visible police presence in rural areas • Traffic issues around Rectory Road • Concern over police morale following Sacristy
S2	Billingham	Billingham Town Council	<ul style="list-style-type: none"> • More work needed with young people • Concern over proposed changes to Probation
	Billingham South	Ward surgery	<ul style="list-style-type: none"> • Support for neighbourhood policing
	Northern Parishes	Grindon Parish Council	<ul style="list-style-type: none"> • Concern that neighbourhood policing service is diluted compared with the past • Concern over Mounted Section disbanding • Low confidence in policing following Sacristy
		Wolviston Parish Council	<ul style="list-style-type: none"> • Issues with speeding • Concern over reputation of Cleveland Police following Sacristy • Concern over Victim Support referral – victim did not want to be contacted

Neighbourhood Sector	Ward	Meeting	Issues raised
	Norton North	Bluehall Residents Group	<ul style="list-style-type: none"> • Dog fouling an issue • Reduction in police presence in ward since officers now have to parade on at Billingham
		Norton Village Residents Association	<ul style="list-style-type: none"> • Increase in shoplifting • Better media communications needed by Police
	Norton South	Ward surgery	<ul style="list-style-type: none"> • Issues with duplication of work since detectives have been introduced to neighbourhood teams
	Norton West	Ward surgery	<ul style="list-style-type: none"> • Antisocial Behaviour and use of CCTV • Speeding • Interest in setting up Neighbourhood Watch schemes
S3	Ingleby Barwick	Town Council	<ul style="list-style-type: none"> • Antisocial Behaviour around Tesco's store • Concern over ability of neighbourhood policing structure to cover resources when staff on long term sickness
	Mandale and Victoria	Ward surgery	<ul style="list-style-type: none"> • Concern raised by officers over Force restructure in relation to centralisation of roles and reduced public interaction
	Stainsby Hill	Stainsby Hill Residents Association	<ul style="list-style-type: none"> • Concern over police time spent on shoplifting • Plans around new Police HQ
		Eltham Crescent Community Centre	<ul style="list-style-type: none"> • Issues with off road bikes • Concern over reduced police visibility and lack of attendance at meeting • Issues with problematic neighbours, antisocial behaviour and noise nuisance • Concern over proposals regarding new travellers site
	Village	Ward surgery	<ul style="list-style-type: none"> • No issues raised

Neighbourhood Sector	Ward	Meeting	Issues raised
S4	Eaglescliffe	Parish Council	<ul style="list-style-type: none"> • Concern around door step sellers • Police involvement in 'designing out' crime
		Ward surgery	<ul style="list-style-type: none"> • No issues raised
	Yarm	Residents Meeting	<ul style="list-style-type: none"> • Concern around stability of Neighbourhood Policing numbers • Plans for collaboration with other PCCs • How to raise confidence in policing following Sacristy issues
Stockton wide		Disability Advisory Group	<ul style="list-style-type: none"> • Concern around dog on guide dog attacks • Police plans for engaging more effectively with the disabled community • Issues with fireworks • Plans around disability hate crime
		Bede Sixth Form College	<ul style="list-style-type: none"> • Issues around perceptions of young people from adults • Concern over reductions in police budget leading to crime increases • What will be done to improve issues such as hate crime • Questions around politics and policing
		Stockton Sixth Form College	<ul style="list-style-type: none"> • More publicity needed for 101 non emergency number • Lack of visible police presence at peak times • Fear of crime on an evening • Issues around traveller community
		Youth Assembly	<ul style="list-style-type: none"> • Need to raise awareness of diversionary activities available for young people • Need to promote positive images of young people and avoid negative stereotyping

Neighbourhood Sector	Ward	Meeting	Issues raised
		Older Persons Partnership	<ul style="list-style-type: none"> • People are often reluctant to report crime as they feel little action is taken • How do you plan to engage with older people
		University of the Third Age	<ul style="list-style-type: none"> • What training do police receive on mental health issues • Affect of Sacristy on morale • Interest in Community Payback and Safe Places scheme • Concern regarding ability of staff to cover a large area without access to a vehicle