



# THE POLICE & CRIME COMMISSIONER FOR CLEVELAND

## DECISION RECORD FORM

**REQUEST:**

Request to increase the Capital Funding for the Storage Area Network (SAN) Infrastructure in Middlesbrough HQ

**Title:**

Middlesbrough HQ SAN replacement

**Executive Summary:**

Cleveland Police IT teams have had an ongoing issue with the SAN (Storage Area Network) in Middlesbrough HQ that has caused some significant challenges to recover from - this has impacted on operational services including ANPR. The hardware repair of the SAN was completed through the existing support contract and Force data is now being restored.

There was a planned upgrade of the enclosures on this SAN within the current Capital Programme (Capital Scheme 330092) however considering the recent hardware failure the Supplier has now proposed two options:-

- 1) The Force continue with the planned upgrade which replaces some of the aging technology which would still leave the Force with concerns over the ongoing reliability of the remaining aging components
- 2) The Force replaces the whole SAN with the latest technology and address any concerns over the reliability of the remaining aging technology

Following some significant discussions and negotiations with the Supplier around the options of upgrading the existing SAN, or replacing completely, the Supplier has provided a competitive quote for a new SAN which, having considered all options, the Force believe is the best way forward i.e. the Force would rather put the available monies towards a new SAN rather than upgrade. This would alleviate the need to spend additional Capital funds on upgrading or replacing this unit at a later date when the Technology nears its 'end of life'.

The total cost of the new SAN hardware is £78k. There is £60k Capital already approved against the Capital Scheme 'M8 Enclosure Upgrade' 330092 (plus £4k revenue consequences).

The implications of aging hardware have been highlighted over the last two weeks where there has been significant disruption to the Force through the failure of components linked to hardware reaching 'end of life'.

There is some urgency around this decision as there is concern over the reliability of this critical system and the risk to Police Operations if it was to fail completely. Based on the very competitive quote the recommendation is to replace the whole SAN and place the order in the next 5 days.

**Decision:**

Request that the Capital Scheme 330092 budget is increased from £60k to £78k to enable the purchase of the new SAN hardware. The ongoing revenue support costs will continue to be

picked up by our ICT Partner through the existing support contract linked to this unit.

**Implications:**

Has consideration been taken of the following:	Yes	No	
Financial	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Legal	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Equality & Diversity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Human Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Sustainability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Risk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

**(If yes please provide further details below)**

**Decision Required – Supporting Information**

Financial Implications: (Must include comments of the PCC's CFO where the decision has financial implications)

The financial implications are set out in the Executive Summary. i.e. increase the existing approved Capital Fund by £18k from £60k to £78k.

Future Capital spends on this SAN for the next 3 years would be minimal (excluding any significant storage growth required).

To enable the Capital and ongoing Revenue to be wrapped up into the overall quote supplied, once approved the Force have agreed to procure via SopraSteria who will pass on the Capital Cost of the SAN at no margin.

Note - the Capital and ongoing Support costs cannot be separated if the agreed discount is to be maintained.

The additional expenditure can be funded from the Provision for Business Cases that is within the overall Capital Programme and stood at £31k at the end of June. Therefore the overall funding set aside for the Capital Programme will not need to increase to accommodate these additional funds.

Legal Implications: (Must include comments of the Monitoring Officer where the decision has legal implication)

None

**Equality and Diversity Implications**

None

**Human Rights Implications**

None

**Sustainability Implications**

None

**Risk Management Implications**

As a result of there being no reliable and available SAN at M8 there is a risk that the Force would not be able to recover key Applications and Data in a timely manner which may result in significant Operational downtime.

**OFFICER APPROVAL****Chief Executive**

I have been consulted about the decision and confirm that financial, legal, and equalities advice has been taken into account. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signed: \_\_\_\_\_



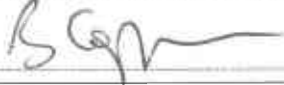
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22/7/15

**Police and Crime Commissioner:**

The above request HAS / ~~DOES NOT HAVE~~ my approval.

Signed: \_\_\_\_\_



Date: \_\_\_\_\_

22/7/15