



Questions?

Partner
0371

Account
number

Mobile
number

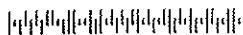
Date

www.vodafone.co.uk

team03@vodafonebusiness.co.uk

22 Feb 11

CLEVELAND POLICE AUTHORITY
ATTN: [REDACTED]
POLICE AUTHORITY
LADGATE LANE
MIDDLESBOROUGH
CLEVELAND
TS8 9EH



Your vodafone bill

Quick breakdown

For these mobiles:

[REDACTED] CLEVELAND	£1,847.47
[REDACTED] POLICE	£31.38
[REDACTED]	£58.34
[REDACTED]	£54.91

← mobile phone allocated to D. McLUCKIE

Total before VAT £1,792.10
VAT on this bill see back for VAT details £43.07

Total £1,835.17

please pay by 24 March 2011

Page 1 of 4
Copy bill

Vodafone Bill Centre - online billing

Vodafone Help - online help centre

Our online billing service lets you check your bills whenever you like, and sort and manage them in a click. Best of all, it's really simple to use. To register, you'll need to be the person responsible for the account. You'll also need your mobile phone and an email account and may need a copy of your latest Vodafone paper bill. Go to vodafone.co.uk/myaccount now to register.

Whatever your Vodafone-related questions, you'll find the answers at our online help centre. For questions on your handset, how to activate Voicemail, make calls whilst overseas or even more details about mobile broadband and email, the online help centre is the place to go if you need help fast. Just go to vodafone.co.uk/businesshelp

Need to contact us about anything?

Any Questions?

- Changing your address
- Using your mobile abroad
- Call 08704 590933 from any phone
- National rate call
- Mon to Fri 8am-9pm
- Sat and Sun 9am-6pm

Other ways to contact us:

- email: team03@vodafonebusiness.co.uk
- write to: P O Box 549, BANBURY, OX17 3ZJ

If you're about to change your address, please let us know your new details as soon as you can via email to the above address

Using your mobile abroad:

- please call us two days before you're off so we can check your mobile is set up. If applicable please contact your mobile phone administrator.
- you will be charged for calls made both from and to your mobile while you're away.

Lost or stolen mobile or SIM card

- Call 08704 590933
- At other times, call 08709 700 191
- National rate call
- Mon to Fri 8am-9pm
- Sat and Sun 9am-6pm

Please note you need to tell us straightaway, as otherwise you may have to pay for calls made from your mobile. If you have Vodafone Cover Ma you will need to report this to us within 24 hours. You also have 48 hours to report any theft to the police and get a crime reference number.

Guide to using your mobile

- www.vodafone.co.uk/help

General information on using your mobile, eg how to set up voicemail or send a text.

Need some information?

What are inclusive minutes?

Most of our monthly price plans have inclusive minutes. They cover calls to UK landlines and other Vodafone mobiles. All our Daytime and Anytime plans include calls to other networks too.

To change price plans, call Customer Services.

What about VAT?

VAT is charged at Std Rate, on all products, unless noted otherwise. Exceptions include:

- VAT exempt charges, eg insurance
- Charges that are out of scope for VAT, eg non-Vodafone purchases. If you need a VAT invoice for these, please contact the supplier.
- Charges with VAT at 0%, eg calls you made abroad outside the EU
- In some cases, all Vodafone charges will be outside the scope of UK VAT in accordance with Art 56 of the EC Directive.

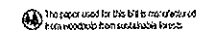
Our VAT number is GB 569 8532 77

On this bill, we charged VAT as follows:

VAT at 17.5% on	£0.00	£0.00
VAT at 20% on	£215.38	£43.07
VAT at 0% on	£1576.74	£0.00

VAT on this bill £43.07

Registered in England no: 1471567 Registered office: Vodafone House, The Connection, Newbury, Berkshire, RG14 2PH. We may monitor or record calls to help with training and quality assurance and other purposes permitted by law.



Cashier's stamp and initials

Vodafone Payment Slip

Customer account number [REDACTED] Service number [REDACTED] Amount due 1835.17

Barclays Bank Plc
Automated Bill Credit Clearing
Vodafone Limited
30630206
00-00

3+ Cash
4+ Cheque

Signature [REDACTED] Date / /

£ [REDACTED]

Please do not write below this line. Do not fold this payment slip.

>000183511000826351989000035< 250776+< 73 X

By post Please:

- make your cheque payable to Vodafone Limited
- write your account number [REDACTED] on the back
- send the cheque and payment slip to us in the envelope provided, 7 days before the payment date.
- Please don't post cash.
- If you lose the envelope, the address is: Vodafone Ltd, P.O. Box 32, Sheffield, S9B 1BX.

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Account number [redacted] Invoice number [redacted] Date 22 Feb 11

Detailed Breakdown by mobile

D. McLuckie -

[redacted] CLEVELAND POLICE on [redacted]

Service charges	
[redacted]	£29.79
1 Feb to 28 Feb	
Video Calling 1 Feb to 28 Feb	£0.00
Blackberry Enterprise	£28.00
Addition 1 Feb to 28 Feb	
Unlimited Landline Calls	£0.00
1 Feb to 28 Feb	
Usage charges up to 31 Jan	
Calls	£1,448.99 ^{Vat at 0%}
Calls	£0.35
Messaging, mobile browsing + data	£127.75 ^{Vat at 0%}
Messaging, mobile browsing + data	£12.59
Total for [redacted]	£1,647.47

D. McLuckie
 This would be £1,661.62 including VAT
 For this mobile VAT was charged at more than one rate

[redacted]

Service charges and credits	
[redacted]	£12.77
1 Feb to 28 Feb	
[redacted]	of £6.39
UTx 12m VP 1 Feb to 28 Feb	
Video Calling 1 Feb to 28 Feb	£0.00
Stop The Clock 1 Feb to 28 Feb	£4.26
Blackberry [redacted]	£25.00
1 Feb to 28 Feb	
Discount on Stop The Clock	of £4.26
1 Feb to 28 Feb	
Usage charges up to 31 Jan	
Calls	£0.00
Messaging, mobile browsing + data	£0.00
Total for [redacted]	£31.38

This would be £37.66 including VAT

[redacted]

VAT inclusive totals
 The VAT inclusive totals shown here are for guidance only, and may not add up to the total shown on the front page. This is caused by small rounding differences between the calculations.
 Some of the totals may include VAT at multiple rates. See the back of the first page for a breakdown of VAT.

continued on the back - please turn over

Service charges	
[redacted] 1 Feb to 28 Feb	£17.02
Blackberry Enterprise	£28.00
Addition 1 Feb to 28 Feb	
Video Calling 1 Feb to 28 Feb	£0.00
Usage charges up to 31 Jan	
Calls	£0.00
Mobile browsing + data	£13.32
Total for [redacted]	£58.34

This would be £70.01 including VAT

[redacted]

Service charges	
[redacted] 1 Feb to 28 Feb	£29.79
Video Calling 1 Feb to 28 Feb	£0.00
Unlimited Landline Calls	£0.00
1 Feb to 28 Feb	
Blackberry [redacted]	£25.00
1 Feb to 28 Feb	
Usage charges up to 31 Jan	
Calls	£0.12
Messaging, mobile browsing + data	£0.00
Total for [redacted]	£54.91

This would be £65.69 including VAT

Total for 4 mobiles **£1,792.10** before VAT



Mobile number Account number Invoice number Date
 CLEVELAND POLICE [REDACTED] 22 Feb 11

Itemisation for [REDACTED] continued

Calls continued

time	number of description	rate	duration	normal cost	priority
11:40	[REDACTED]	0m 23s	26.00	26.00	100
11:45	[REDACTED]	0m 00s	0.00	0.00	100
12:14	[REDACTED]	0m 54s	11.50	11.50	100
12:54	[REDACTED]	0m 10s	0.00	0.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sat 1 Jan	[REDACTED]	0m 20s	8.20	8.20	100
09:48	[REDACTED]	0m 10s	10.50	10.50	100
10:42	[REDACTED]	0m 56s	16.00	16.00	100
11:00	[REDACTED]	0m 52s	4.90	4.90	100
12:57	[REDACTED]	0m 16s	11.50	11.50	100
13:21	[REDACTED]	13m 15s	23.10	23.10	100
17:41	[REDACTED]	0m 16s	13.00	13.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sat 1 Jan	[REDACTED]	0m 20s	8.20	8.20	100
09:54	[REDACTED]	0m 20s	8.20	8.20	100
11:50	[REDACTED]	0m 22s	6.00	6.00	100
13:21	[REDACTED]	0m 26s	1.60	1.60	100
13:28	[REDACTED]	0m 2s	1.60	1.60	100
12:22	[REDACTED]	0m 2s	1.60	1.60	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sat 1 Jan	[REDACTED]	0m 37s	1.50	1.50	100
12:30	[REDACTED]	0m 11s	15.00	15.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sun 2 Jan	[REDACTED]	0m 40s	4.00	4.00	100
15:07	[REDACTED]	11m 51s	16.00	16.00	100
16:07	[REDACTED]	11m 51s	16.00	16.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Fri 7 Jan	[REDACTED]	0m 05s	1.50	1.50	100
10:24	[REDACTED]	0m 50s	13.00	13.00	100
10:24	[REDACTED]	0m 55s	1.30	1.30	100
15:17	[REDACTED]	0m 2s	1.50	1.50	100
15:17	[REDACTED]	0m 2s	1.50	1.50	100
15:15	[REDACTED]	0m 7s	10.00	10.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sun 16 Jan	[REDACTED]	0m 56s	2.70	2.70	100
09:23	[REDACTED]	1m 31s	2.70	2.70	100
10:42	[REDACTED]	0m 51s	1.50	1.50	100
14:07	[REDACTED]	11m 59s	16.00	16.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Mon 17 Jan	[REDACTED]	14m 15s	20.20	20.20	100
09:56	[REDACTED]	11m 59s	16.00	16.00	100
10:50	[REDACTED]	0m 12s	1.50	1.50	100
10:50	[REDACTED]	1m 21s	2.70	2.70	100
10:50	[REDACTED]	0m 56s	0.70	0.70	100
10:48	[REDACTED]	0m 25s	1.50	1.50	100
10:50	[REDACTED]	1m 15s	2.70	2.70	100
11:14	[REDACTED]	0m 09s	0.00	0.00	100
11:14	[REDACTED]	0m 42s	1.50	1.50	100
11:14	[REDACTED]	0m 06s	1.50	1.50	100
14:40	[REDACTED]	5m 44s	8.10	8.10	100
14:46	[REDACTED]	12m 52s	17.50	17.50	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Tue 18 Jan	[REDACTED]	2m 00s	4.00	4.00	100
08:59	[REDACTED]	1m 7s	2.70	2.70	100
09:35	[REDACTED]	14m 56s	20.20	20.20	100
09:35	[REDACTED]	1m 56s	25.00	25.00	100
10:14	[REDACTED]	0m 01s	1.50	1.50	100
11:30	[REDACTED]	0m 01s	1.50	1.50	100
12:30	[REDACTED]	2m 40s	16.00	16.00	100
12:54	[REDACTED]	10m 02s	22.50	22.50	100

Calls continued

time	number of description	rate	duration	normal cost	priority
08:40	[REDACTED]	0m 17s	1.50	1.50	100
09:42	[REDACTED]	0m 47s	1.50	1.50	100
10:31	[REDACTED]	0m 56s	1.50	1.50	100
12:19	[REDACTED]	0m 31s	1.50	1.50	100
12:20	[REDACTED]	0m 2s	1.50	1.50	100
12:21	[REDACTED]	0m 56s	1.50	1.50	100
15:09	[REDACTED]	1m 27s	2.70	2.70	100
15:48	[REDACTED]	0m 45s	6.70	6.70	100
17:03	[REDACTED]	0m 50s	1.50	1.50	100
18:30	[REDACTED]	0m 23s	1.50	1.50	100
18:55	[REDACTED]	0m 11s	1.50	1.50	100
19:07	[REDACTED]	7m 31s	10.00	10.00	100
Total of 131 calls made while abroad					
			11m 40m 50s		
				£1,204.30	
					£1,204.60

Calls received while abroad

time	number of description	rate	duration	normal cost	priority
In Netherlands Antilles					
Mon 12 Jan	[REDACTED]	0m 01s	0.00	0.00	100
10:10	[REDACTED]	0m 01s	0.00	0.00	100
13:01	[REDACTED]	0m 05s	0.00	0.00	100
13:12	[REDACTED]	0m 02s	0.00	0.00	100
In Algeria					
Tue 13 Jan	[REDACTED]	10m 04s	23.00	23.00	100
06:17	[REDACTED]	0m 20s	1.50	1.50	100
10:40	[REDACTED]	15m 53s	18.00	18.00	100
10:22	[REDACTED]	0m 10s	8.00	8.00	100
In Denmark					
Tue 4 Jan	[REDACTED]	27m 10s	45.31	45.31	100
11:20	[REDACTED]	1m 50s	2.70	2.70	100
In Denmark					
Wed 5 Jan	[REDACTED]	1m 50s	2.70	2.70	100
05:43	[REDACTED]	1m 50s	2.70	2.70	100
In Denmark					
Fri 7 Jan	[REDACTED]	0m 16s	0.50	0.50	100
Sat 8 Jan	[REDACTED]	4m 56s	5.99	5.99	100
In Denmark					
Thu 13 Jan	[REDACTED]	0m 18s	0.50	0.50	100
08:54	[REDACTED]	10m 2s	15.00	15.00	100
15:28	[REDACTED]	11m 46s	13.00	13.00	100
In Denmark					
Fri 14 Jan	[REDACTED]	1m 17s	1.60	1.60	100
09:57	[REDACTED]	2m 06s	9.24	9.24	100
10:52	[REDACTED]	11m 04s	15.00	15.00	100
13:45	[REDACTED]	11m 04s	15.00	15.00	100
In Denmark					
Mon 10 Jan	[REDACTED]	16m 19s	21.21	21.21	100
17:03	[REDACTED]	0m 12s	1.50	1.50	100
In Denmark					
Tue 6 Jan	[REDACTED]	11m 12s	14.50	14.50	100
11:06	[REDACTED]	0m 17s	1.20	1.20	100
In Denmark					
Wed 5 Jan	[REDACTED]	0m 59s	1.17	1.17	100
07:51	[REDACTED]	0m 59s	1.17	1.17	100

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Calls continued

time	number of description	rate	duration	normal cost	priority
In Denmark					
Mon 10 Jan	[REDACTED]	0m 00s	0.00	0.00	100
10:57	[REDACTED]	0m 00s	0.00	0.00	100
13:29	[REDACTED]	0m 00s	0.00	0.00	100
In USA - Vodafone preferred network in Cyprus, USA and Caribbean					
Sat 1 Jan	[REDACTED]	5m 41s	4.00	4.00	100
Sun 2 Jan	[REDACTED]	6m 24s	7.00	7.00	100
11:12	[REDACTED]	10m 26s	11.00	11.00	100
Fri 7 Jan	[REDACTED]	0m 14s	1.00	1.00	100
17:45	[REDACTED]	0m 23s	21.00	21.00	100
Mon 17 Jan	[REDACTED]	0m 14s	1.00	1.00	100
10:52	[REDACTED]	0m 23s	21.00	21.00	100
Tue 18 Jan	[REDACTED]	0m 25s	1.00	1.00	100
17:02	[REDACTED]	12m 44s	13.00	13.00	100
12:50	[REDACTED]	0m 20s	1.00	1.00	100
12:51	[REDACTED]	0m 23s	1.00	1.00	100
12:52	[REDACTED]	1m 10s	2.00	2.00	100
Wed 19 Jan	[REDACTED]	5m 40s	4.00	4.00	100
18:07	[REDACTED]	1m 52s	2.00	2.00	100
10:02	[REDACTED]	0m 10s	1.00	1.00	100
10:18	[REDACTED]	0m 06s	6.00	6.00	100
10:48	[REDACTED]	0m 06s	6.00	6.00	100
Total of 35 calls received while abroad					
			5m 10m 50s		
				£244.84	
					£244.94

Total of calls £1,449.352

Messaging, mobile browsing + data

Messaging, mobile browsing + data sent while in the UK

time	number of description	rate	duration	normal cost	priority
Sat 1 Jan	[REDACTED]	04.5229B	0.111	0.000	100
00:02	[REDACTED]	1 text	0.000	0.000	100
00:17	[REDACTED]	1 text	0.000	0.000	100
00:17	[REDACTED]	1 text	0.000	0.000	100
00:17	[REDACTED]	2 texts	0.000	0.000	100
Sun 2 Jan	[REDACTED]	1 text	0.000	0.000	100
14:19	[REDACTED]	1 text	0.000	0.000	100
Mon 3 Jan	[REDACTED]	12 texts	0.000	0.000	100
16:22	[REDACTED]	1 text	0.000	0.000	100
18:58	[REDACTED]	2 texts	0.000	0.000	100
Tue 4 Jan	[REDACTED]	3 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	12 texts	0.000	0.000	100
17:11	[REDACTED]	1 text	0.000	0.000	100
Wed 5 Jan	[REDACTED]	5 texts	0.000	0.000	100
18:06	[REDACTED]	1 text	0.000	0.000	100
Thu 6 Jan	[REDACTED]	3 texts	0.000	0.000	100
17:06	[REDACTED]	1 text	0.000	0.000	100
23:25	[REDACTED]	1 text	0.000	0.000	100
Sat 8 Jan	[REDACTED]	43 texts	0.000	0.000	100
16:05	[REDACTED]	17 texts	0.000	0.000	100
07:51	[REDACTED]	2 texts	0.000	0.000	100

- Key
- included in price plan
- Text message
- Multiple texts to the same number
- Mobile browsing + data
- Workload

Messaging, mobile browsing + data continued

time	number of description	rate	duration	normal cost	priority
Sat 9 Jan	[REDACTED]	5 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	2 texts	0.000	0.000	100
Mon 10 Jan	[REDACTED]	1 text	0.000	0.000	100
13:33	[REDACTED]	1 text	0.000	0.000	100
Tue 11 Jan	[REDACTED]	2 texts	0.000	0.000	100
22:50	[REDACTED]	1 text	0.000	0.000	100
Thu 13 Jan	[REDACTED]	3 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	13 texts	0.000	0.000	100
16:38	[REDACTED]	1 text	0.000	0.000	100
19:16	[REDACTED]	1 text	0.000	0.000	100
20:28	[REDACTED]	1 text	0.000	0.000	100
Fri 14 Jan	[REDACTED]	18 texts	0.000	0.000	100
12:06	[REDACTED]	1 text	0.000	0.000	100
12:06	[REDACTED]	2 texts	0.000	0.000	100
Sat 15 Jan	[REDACTED]	8 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	2 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	2 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	2 texts	0.000	0.000	100
Sun 16 Jan	[REDACTED]	1 text	0.000	0.000	100
00:11	[REDACTED]	1 text	0.000	0.000	100
Mon 17 Jan	[REDACTED]	2 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	7 texts	0.000	0.000	100
20:00	[REDACTED]	1 text	0.000	0.000	100
Tue 18 Jan	[REDACTED]	2 texts	0.000	0.000	100
[REDACTED]	[REDACTED]	3 texts	0.000	0.000	100
Wed 19 Jan	[REDACTED]	1 text	0.000	0.000	100
23:56	[REDACTED]	1 text	0.000	0.000	100
Thu 20 Jan	[REDACTED]	20.2910B	0.833	0.833	100
[REDACTED]	[REDACTED]	50.4190B	0.000	0.833	100
[REDACTED]	[REDACTED]	15.5008B	0.000	0.000	100
23:02	[REDACTED]	1 text	0.000	0.000	100
Fri 21 Jan	[REDACTED]	154.4010B	0.833	0.833	100
[REDACTED]	[REDACTED]	183.2898B	0.000	0.000	100
10:34	[REDACTED]	1 text	0.000	0.000	100
16:15	[REDACTED]	1 text	0.000	0.000	100
Sat 22 Jan	[REDACTED]	63.8298B	0.833	0.833	100
[REDACTED]	[REDACTED]	65.0008B	0.000	0.000	100
[REDACTED]	[REDACTED]	48.0189B	0.000	0.000	100
[REDACTED]	[REDACTED]	3 texts	0.000		



Mobile number
CLEVELAND POLICE

Account number

Invoice number

Date
22 Feb 11

Itemisation for [redacted] continued

Messaging, mobile browsing + data continued

Table with columns: line, number or description, rate, amount, normal cost, priority. Contains itemised data for Jan 25 to Jan 29.

Text messaging received while in the UK
Total of 255 texts and 55 mobile browsing + data charges sent while in the UK

Messaging, mobile browsing + data continued

Messaging, mobile browsing + data sent while abroad

Table with columns: line, number or description, rate, amount, normal cost, priority. Contains itemised data for Jan 25 to Jan 29, including international calls.

Text messaging received while in the UK
Total of 2 texts received while in the UK

Messaging, mobile browsing + data continued

Table with columns: line, number or description, rate, amount, normal cost, priority. Contains itemised data for Jan 13 to Jan 17.

Messaging, mobile browsing + data continued

Table with columns: line, number or description, rate, amount, normal cost, priority. Contains itemised data for Jan 18 to Jan 22.

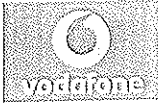
- Key
- included in price plan
- Text message
- Multiple texts to same number
- Mobile browsing + data
- Weekend

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continued on the next page



Mobile number
CLEVELAND POLICE

Account number

Invoice number

Date
22 Feb 11

Itemisation for [redacted] continued

Messaging, mobile browsing + data
continued

Line	Number or description	Quantity	Unit price	Amount	Notes
14	Messaging				
	Sms 7 Jan	21 texts	0.000	0.020	
	Sms 10 Jan	2 texts	0.000	0.020	
	Total of SMS (texts received when abroad)			0.040	

Total of messaging,
mobile browsing +
data £140.346

Key

- ✓ included in price plan
- ✗ Text message
- ✗ Multiple texts to the same number
- ✗ Mobile browsing + data
- ✗ Weekend