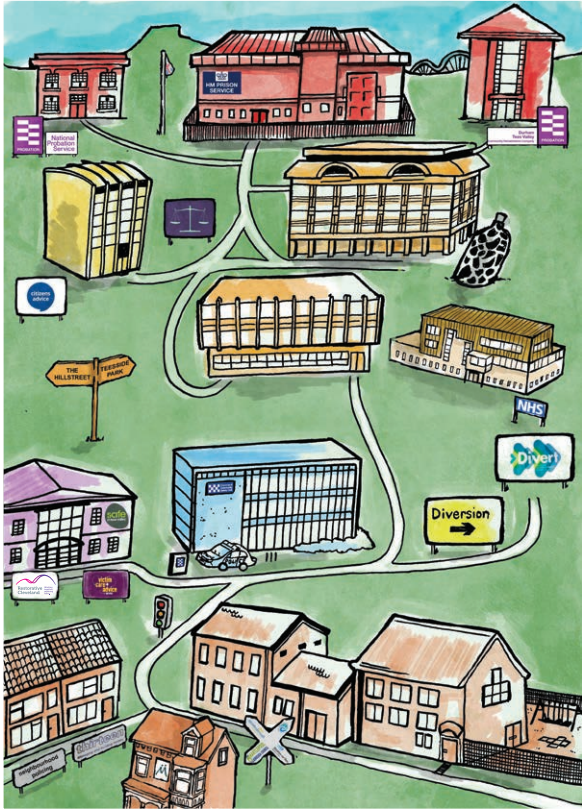


This is **YOUR** Restorative Cleveland



RJ should be accessible to all crime victims, at any stage during the Criminal Justice System; inclusive of offence type.

Our vision for a truly Restorative Cleveland recognises several key contact points, where the opportunity for victims and offenders to communicate can be offered, dependant upon the personal preference of each.

Working with our partner agencies, we aim to offer a high quality restorative service across Cleveland.

Restorative Cleveland

Working together,
repairing
harm.

To speak to a member of our team
Call: 03302 234312

or alternatively email:
admin@restorativecleveland.cjsm.net

#workingtogetherrepairingharm

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Restorative Cleveland

Working together,
repairing
harm.

Delivering
Restorative Justice
services throughout
Cleveland for Victims
of Crime.





#workingtogetherrepairingharm

What you can expect from us:

- Thorough risk assessment of cases, to ensure all parties are fully supported and informed, to make the best decision in how they wish to proceed. Both victims and offenders must be willing to participate, as Restorative Justice is a purely voluntary process of communication.
- Thorough assessment of individual support needs and requirements, following the impact of crime, by a trained Restorative Justice Facilitator. Services are responsively tailored to the individual, in accordance with their preferred method of communication with the offender(s). Communication can take place within a facilitated meeting, a recorded message, through questions posed via a Restorative Justice Practitioner or via letter writing.
- Communication through a Restorative Justice intervention can help victims to recover from crime by giving them; the opportunity to have their voice heard within the Criminal Justice Process, providing the opportunity to have their questions or concerns answered, the opportunity to tell those responsible how they feel, to help understand why the offence happened, reduce the fear of crime and help both the victim and offender to move forward.
- Additional support is able via our partnership with the Victim Care & Advice Service and can be accessed alongside your contact with Restorative Cleveland.
- Access to the best and most relevant support services and charities available locally.



Our Restorative Cleveland service is **free, independent** and **confidential**.
Office of the Police & Crime Commissioner for Cleveland.

Restorative Cleveland

Working together, repairing harm.

Our Restorative Cleveland service offers victims the opportunity to have their voice heard following the impact of crime, to make their own choices in communicating their experience and to seek answers to any questions they have, in order to help them move forward.

Restorative Justice ensures offenders are held accountable for their actions, in addition to providing an opportunity to understand the true impact of their behaviour on others and to repair the harm caused.

We are a multi-agency partnership, offering a high standard of service, across the Cleveland Police Force Area. Our work is recognised by our achievement of the Restorative Service Quality Mark (RSQM) in 2018, awarded by the Restorative Justice Council.



Consideration of **Victim** Requirements:

- Would they like to know why the offence took place?
- Would they like an explanation from the offender?
- Do they have questions that they would like answering by the offender?
- Would they like reassurance from the offender to satisfy themselves that the crime won't happen again?
- Would they like an apology from the offender?
- Is there anything that they would like to say to the offender?
- Is there anything else that may assist them in their recovery?

Circumstance in which the **Offender** may wish to engage. Do they:

- Demonstrate remorse for committing the offence/ causing the harm?
- Indicate that they would like to provide an explanation to the victim or a family member as to what happened or why it happened?
- Want to reassure the victim that the offence will not happen again?
- Want to offer an apology to the victim?