



RESPONSE BY THE PCC TO HMIC INSPECTIONS OF CLEVELAND POLICE

INSPECTION DETAILS

Title of Inspection

PEEL: PCC HMIC Response – Efficiency 2016

Date Inspection Published

November 2016

Type of Inspection:

Cleveland Specific

Follow Up

Partner Inspection

National

Thematic

Is Cleveland Police quoted in the Report?

Yes

No

EXECUTIVE SUMMARY OF REPORT

The Force was assessed as good in respect of the efficiency with which it keeps people safe and reduces crime.

The force had a good understanding of the demand for its services and is developing its understanding of the demand for its services, an understanding of less obvious and hidden demand along with the inefficiencies that lead to additional demand for the force. HMIC was impressed with the emphasis the force has placed on improving its understanding of demand and its response to calls for service, and the positive impact this has had on the service it is now able to provide to its communities. Informed by a review of its services, a change in internal processes, reallocation of resources and the introduction of a new shift pattern, all of which align resources to more closely with demand.

The force were managing their resources well and collaborating with other blue light services, local authorities and private sector firms.

HMIC had not identified any causes of concern and made no specific recommendations.

FORCE RESPONSE TO RECOMMENDATIONS

Cleveland Police is doing a good job in identifying current demand and managing resource according to a Her Majesty's Inspectorate of Constabulary (HMIC) report.

Chief Constable Iain Spittal said: "Inspections like this are very important and we welcome the opportunity for scrutiny such as this, as well as from the Office of the Police and Crime Commissioner.

"The annual Efficiency inspection assesses how we use our resources and how we plan to use them in the future. As part of these plans we have worked on innovative collaborative projects with our neighbouring forces such as the new Major Investigation Team and the Cleveland and Durham Specialist Operations Unit.

"We have already made efforts to significantly reshape our services based on demand and resources which enables us to provide the best value for money and the most efficient service to the people of Cleveland.

"I am pleased with the results of this report and we will continue with the plans that we have in place to deliver policing to protect our most vulnerable victims, in line with the savings that we need to make.

"I must acknowledge the hard work of our officers and staff who are placed in often challenging and dangerous situations. They are the ones who protect our communities from harm, day in and day out.

"The current climate is challenging, however, we have shown the HMIC that we are delivering efficient policing, we are protecting our communities and that we have the plans in place to continue to do so well into the future."

PCC RESPONSE TO INSPECTION

Comment by the PCC:

Police and Crime Commissioner for Cleveland, Barry Coppinger, said: "The HMIC's conclusion that Cleveland is "good" at efficiently keeping the public safe and reducing crime shows that the measures put in place by the Chief Constable and leadership team are having a positive effect and that the force is now making clear progress.

"This improved grading, and the very positive comments of the HMIC, are a credit to the dedicated officers and staff who have worked so hard to overcome the turbulence and severe financial challenges of recent years and ensure we provide the best possible service to local people.

“A clear objective of the police and crime plan, drawn up following consultation with the public, is working together to make Cleveland safer. It was, therefore, particularly pleasing to see the HMIC’s positive comments on our extensive collaboration and partnership working with local businesses, councils and other organisations.

“The HMIC has also clearly recognised the improvement in the force’s response to 999 calls which is something I know the public will welcome, as I do.

“Whilst I acknowledge that there is still work to be done, I am delighted that the HMIC has recognised the improvement that has taken place at Cleveland Police

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