

24th September 2014

Thank you for your FOI request regarding telephone conference call services and web meeting tools.

This request has been handled under the Freedom of Information Act 2000.

Regarding your request I can now inform you that I have completed my enquiries and that my reply on behalf of the Office of the Police and Crime Commissioner for Cleveland is as follows.

We do not utilise telephone conference call services or web meetings.

As such I can confirm that the Office of the Police and Crime Commissioner for Cleveland does not hold this recorded information.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to: Mr Len Miller, Solicitor, Office of the Police and Crime Commissioner for Cleveland, Police Headquarters, Ladgate Lane, Middlesbrough, TS8 9EH or you can follow the complaints procedure found on our website at: www.cleveland.pcc.police.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk

There is no charge for making an appeal.