

4th May 2016

I write following your FOI request in which you request:

*What Applications are you running for:
Finance?
HR?
Payroll?
Project?
CRM?
Manufacturing?
Sourcing?
Invoice Scanning Tool?
Are you using Config Snapshot?
What BI Tool are you using?
What versions of the above Applications are you running?
When was your last Application upgrade?
Are you planning another upgrade in the next 12-18 months?
Do you have an Oracle support partner for applications? If so who?
What kind of support is included in the contract (functional/technical/etc.?)
What is the value of the application support contract?
When does it expire?
Are you running any Oracle Databases?
If so, what versions are you currently running?
What applications are being run on these Databases?
Are you planning another Database upgrade in the next 12-18 months?
Do you have an Oracle support partner for Databases? If so who?
What is the value of the database support contract?
When does it expire?
Where are the databases held? Hosted, onsite/offsite?
If not, how many in-house DBAs do you have?
Where do you advertise any Oracle procurement opportunities?
Who is responsible for looking after the contract for the Oracle estate?
Who is responsible for looking after the licenses for the Oracle estate?
How much do you pay annually for Oracle Support & Maintenance?
When does this contract renew?
Do you work with off-shore partners?*

This request has been handled under the Freedom of Information Act 2000.

Regarding your request I can now inform you that I have completed my enquiries and that my reply on behalf of the Office of the Police and Crime Commissioner for Cleveland is as follows.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland does not hold recorded information on this matter.

However, Section 16 of the Freedom of Information Act places a duty upon me to provide advice and assistance, to you in so far as it would be reasonable to expect me to do so, to persons who have made requests for information.

The information you seek may be held by Cleveland Police who can be contacted at the following e-mail address: foi@cleveland.pnn.police.uk

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a FOI complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to: Mr Simon Dennis, Solicitor, Chief of Staff, Office of the Police and Crime Commissioner for Cleveland, Police Headquarters, Ladgate Lane, Middlesbrough, TS8 9EH or you can follow the complaints procedure found on our website at: www.cleveland.pcc.police.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk

There is no charge for making an appeal.

A handwritten signature in black ink, appearing to read 'John Bage', with a horizontal line underneath.

John Bage
Office Manager

Office of the Police and Crime Commissioner
for Cleveland.

john.bage@cleveland.pnn.police.uk