



THE POLICE & CRIME COMMISSIONER FOR CLEVELAND

DECISION RECORD FORM

REQUEST: For PCC approval.

Title: Procurement decision notice for Domestic Abuse Matters Training

Executive Summary:

As a direct result of the causes for concern and other areas for improvement identified by Her Majesty's Inspectorate of Constabulary, Fire & Rescue Services, the Force has committed to root and branch improvement in its approach to the handling of domestic abuse.

The College of Policing (COP) have introduced a training package called *Domestic Abuse Matters* and this training can be delivered by any 3 of their recommended providers. The *Domestic Abuse Matters* training equips and champions professionals across the UK to help them spot the early signs of domestic abuse and understand the tactics used by perpetrators. The training aims to change the attitudes, culture and behaviour of police frontline response personnel, to domestic abuse.

Cleveland Police have committed to investing in training to drive forward this improvement, beginning with the roll out of Domestic Abuse Matters for the following categories of police personnel:

- Uniformed response officers
- Neighbourhood officers
- PCSO's
- Front desk staff
- Call takers
- All investigators including DA specialists and those in PPU
- PSD investigators and decision makers
- Prisoner Handling

The Force will also consider, in future, meeting identified training needs in respect of staff working in custody and in firearms licensing. The training will cover all staff up to and including Sergeant rank.

The training will look to help staff change the course of the call for service and subsequent investigation for everyone coming into contact with a victim, child or perpetrator involved with a Domestic Abuse incident. This change will help shape the way staff respond in either a more appropriate way.

The specification was designed to include "train the trainer" to ensure that Cleveland Police have the tools to train remaining staff in-house.

The budget allocated was £35,000, therefore as per Contract Standing Orders, all three COP suppliers were approached to provide a quote for the training via the E-Tendering Portal. The quotation was submitted to the suppliers with evaluation criteria of 60% quality and 40% price. Following a 2 week tender period, 2 bids were received.

The evaluation team evaluated the bids in line with the criteria set out in the tender, as per the

below tables:

Quality	60%	B1	B2
Technical & Professional	30%	27.00%	21.00%
Specification	30%	27.00%	21.00%
Total Quality	60%	54.00%	42.00%
Price	40%	36.77%	40.00%
Total	100%	90.77%	82.00%

Based on the most economically advantageous bid, bidder 1 was identified as the preferred bidder. This bidder offered a more knowledgeable and experienced answer on submission of bids.

The OPCC has been provided with assurances that this is the start of a longer term package of training support for vulnerability. This will be monitored through the OPCC scrutiny programme moving forward.

Decision:

The PCC to note the procurement processes used to appoint the supplier and approve the procurement methods investigated and recommendations put forward by the Evaluation Team to award the contract to SafeLives.

OPCC Lead Officer: Rachelle Kipling

Contractor Details (if applicable): SafeLives

Implications:

Has consideration been taken of the following:	Yes	No
Financial	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Equality & Diversity	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Human Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sustainability	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Risk	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(If yes please provide further details below)

Decision Required – Supporting Information

Financial Implications: (Must include comments of the PCC’s Chief Finance Officer where the decision has financial implications)

The agreed budget for the training is £35,000 to train all members of staff.

The table below provides a comparison of the cost across the two bidders:

Bidder 1	Bidder 2
£35,355	£32,500

Both bidders submitted a cost in line with the specification requirements with bidder 1 coming in slightly over budget. On assessment and evaluation of the bids, bidder one was the preferred bidder due to the added value of knowledge and experience of the training having already worked with multiple other forces up and down the country along with being a preferred trainer for this subject with the College of Policing. Bidder 1 also received the highest overall score following our internal evaluation process.

