



Delivery of the Police and Crime Plan

Covering the period up end of September 2023

Contents Page

Introduction from the Police and Crime Commissioner.....	4
Bringing Offenders to Justice.....	5
Positive Outcome Rate	5
Cleveland Divert	6
Youth Triage / First Time Entrants into the Criminal Justice System	7
Out of Court Disposals	8
Getting Tough on Drugs and Gangs.....	10
Project ADDER.....	10
Drug Testing on Arrest	11
Stop and Search.....	12
Tackling Anti-Social Behaviour Head on.....	13
Antisocial Behaviour Incidents.....	13
Repeat victims of antisocial behaviour	14
Summer Activity Fund.....	14
Effective Policing and Criminal Justice System.....	16
Access to Police Services.....	16
Neighbourhood Crime	17
Case File Quality	18
Cleveland Police Removed from National Oversight Arrangements.....	18
Prevent, Reduce and Tackle Serious Violence.....	20
Serious Violence	20
CURV Response Strategy	21
Custody Navigators	21
GRIP – Hotspot Patrols.....	22
More Police on our Streets	24
Tackling Violence Against Women and Girls	25
Domestic Abuse	25
Health Independent Domestic Abuse Advocate (IDVAs) - Case Study	26
Sexual Violence.....	27
Independent Sexual Violence Advisors (ISVA)	27
Building Confidence in our Communities.....	29
Victim Satisfaction.....	29
Bike Recycle Scheme	30
Effective, quality support for victims and witness of crime	31

Victim Care and Advice Service	31
.....	32
Restorative Cleveland	32
Use of technology to combat crime	33
Cleveland Online Policing App (COPA)	33
Drones.....	34

Introduction from the Police and Crime Commissioner

I am pleased to share this report with you which provides a snapshot of progress made against the delivery of my Police and Crime Plan up to end of September 2023.

July 2023 saw myself and Middlesbrough Council support the ASB PLEDGE – making a strong commitment to victims.

ASB Help introduced the PLEDGE to drive consistency, accessibility and best practice in relation to the ASB Case Review process.

The reporting period also saw the fantastic announcement that Cleveland Police was being removed from the National Oversight Arrangements – also known as ‘Special Measures’.

The improvements seen in Cleveland Police are the key foundations which the force must now build on if it is to progress being amongst the best in the country.

COPA continues to prove popular with our local communities with over **8,000** downloads and almost **3,000** ‘tell us about’ submissions.

I continue to be immensely proud of the work my team does against delivery of my Police and Crime Plan on a regular basis - with support from our key partners across the area our successes would be not be as positive.

Thanks for reading.

Steve



Bringing Offenders to Justice



Links to Strategic Outcome: ‘To build confidence and put the pride back into Cleveland Police’ and ‘to work collectively with partners to reduce crime, specifically serious violence’

Positive Outcome Rate

Table 1 below shows the total crime positive outcome rate which 12 months ending September 2023 was **10.5%** - this is a **-0.8 percentage point reduction** on the previous 12 months (to September 2022). When comparing this over the last 3 year period, there was a reduction in the positive outcome rate of **-1.1 percentage points**.

The table below also shows the positive outcome rate for burglary which over the last 12 months shows a decrease of **-0.2 percentage points**. When looking at this over a 3 year period there has been a slight improvement of **0.2 percentage points**.

There has also been a slight reduction in violent crime positive outcomes over the last 12 months (ending September 2023) of **-0.4 percentage points**, over the last 3 year period the reduction was **-0.2 percentage points**.

I am keen to continue to explore with Cleveland Police how outcome rates can be improved through increased charging, cautioning and importantly through the use of Out of Court Disposals - focussing on understanding the drivers for offending to prevent re-offending in the future. I am encouraging the force to make greater use of Cleveland Divert, the deferred prosecution model that I commission, which is delivered in partnership with Probation Service North-East and Cleveland Police. Similarly, I am also keen to ensure Youth Triage (delivered by our Youth Justice partners) continues to maintain an increased number of referrals - more information on these schemes can be found on subsequent pages.

Table 1: Bringing Offenders to Justice

Performance Measures	12 months Oct 20 – Sept 21	12 months Oct 21 – Sept 22	Current 12 months Oct 22 – Sept 23	Direction of Travel (12 months)	% Point Change over previous 12 months	Direction of Travel (over 3 year period)	% Point Change over the three year period
Total Crime Positive Outcome Rate	11.6%	11.3%	10.5%	↓	-0.8%	↓	-1.1%
Residential Burglary Positive Outcome Rate	6.4%	6.8%	6.6%	↓	-0.2%	↑	0.2%
Violent Crime Positive Outcome Rate	9.0%	9.2%	8.8%	↓	-0.4%	↓	-0.2%

Cleveland Divert

As previously referenced, Cleveland Divert is an Out of Court Disposal scheme aimed to divert individuals who have committed a first-time or low-level offence away from the criminal justice system by addressing the underlying causes of the offending behaviour.



Table 2 below shows the Divert performance measures over a 3-year period.

Table 2: Cleveland Divert

Performance Measures	12 months Oct 2020 – Sept 2021	12 months Oct 2021 – Sept 2022	12 months Oct 2022 – Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Number of referrals	330	468	385	↓	-17.7%	↑	16.7%
Number accepted onto Divert	261	344	285	↓	-17.2%	↓	9.2%
Number of closed cases	257	328	244	↓	-25.6%	↓	-5.1%
Number of successful completions	193	211	169	↓	-19.9%	↓	-12.4%

The previous 12 months has seen a reduction in the number of referrals to Cleveland Divert – as previously reported this is due to a number of reasons including the unification of the Probation Service and changes in the staffing team. However, as Cleveland Police look to increase the number of Out of Court Disposals across the force, it is anticipated that numbers will once again begin to increase and ultimately support people from re-offending in the future. To support this the force have developed internal communications to promote suitable referrals and they are working to reduce the number of missed opportunities for referrals to be made – one example is in relation to shoplifting offences.

Youth Triage / First Time Entrants into the Criminal Justice System

Youth Triage is a similar concept to Cleveland Divert but for young people aged under 18 years.

Youth Triage aims to reduce the number of first-time entrants into the criminal justice system, cut re-offending rates and tackle crime and community safety issues at a local level.

Table 3 below shows the number of juvenile first-time entrants into the criminal justice system per 100,000 of 10-17 year olds. As can be seen between January 2020 and December 2022, Hartlepool local authority area has seen a **-8% reduction** in the number of first-time entrants where the remaining three local authorities have seen increases of **7.4%**, **21.1%** and **24.7%** respectively.

Table 3: Juvenile first-time entrants into the Criminal Justice System

Juvenile first time entrants into the Criminal Justice System per 100,000 of 10 - 17 year olds (Jan – December)				
	Hartlepool	Middlesbrough	Redcar	Stockton
2020	197	134	173	159
2021	215	176	185	158
2022	197	189	224	197
% Change between 2020 and 2022	-8.4%	7.4%	21.1%	24.7%

Despite increases in the number of first-time entrants in three of the four local authorities, Youth Triage continues to show some positive results in terms of successful completions and the number of interventions delivered.

Table 4 on the next page shows the increasing number of referrals made into Youth Triage over a 3-year period (**82.8% increase**). Most of the increases in referrals are attributed to the rising number of violence against the person offences. Working with young people at an early age in their offending behaviour will hopefully prevent them slipping deeper into the criminal justice system.

Table 4: Youth Triage

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 - Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Number of referrals	239	443	437	↓	-1.4%	↑	82.8%
Number of closed cases		97*	184	N/A	N/A	N/A	N/A
Number of successful completions		84*	165	N/A	N/A	N/A	N/A
Number of interventions delivered	264	637	879	↑	38.0%	↑	233.0%

**Please note, information on case closures and successful completions was developed from April 2022 onwards.*

Out of Court Disposals

Out of Court Disposals (OoCD) are a method of resolving an investigation for offenders of low-level crime when the offender is known and admits the offence. In early 2023, the Home Office published an updated policy paper in relation to reforms to the adult OoCD framework with the aim to simplify the current model and provide greater consistency across police forces. The new framework will reduce the number of OoCDs option from six to two – plus community resolution - in legislation. The new statutory two-tier framework is comprised of an upper tier disposal named the ‘**Diversionsary Caution**’ and a lower tier disposal named the ‘**Community Caution**’.

Diversionsary Caution - allows Police to set enforceable conditions within a specified time period. If breached, a prosecution for the original offence can be pursued. Conditions can be rehabilitative (e.g. engagement with mental health or substance abuse services), reparative (e.g. restorative justice process, formal apology) or punitive (e.g. a financial penalty, which is the only punitive condition available). Receiving a Diversionsary Caution forms part of a criminal record.

Community Caution - is intended for low-level offences and is spent immediately upon being given.

Police can also choose to continue to use the non-statutory **Community Resolution** for low-level offences without recourse to formal criminal justice sanctions.

Table 5 below shows a **33% decrease** in the number of cases dealt with by Cleveland Police via an OoCD over the last 12 months (year ending September 2023). This is disappointing to see and it is hoped through the ongoing work to introduce the new two-tier framework locally means numbers will start to significantly increase. OoCDs are an important tool in addressing early stages of offending behaviour and therefore robustly align with the priorities within my Police and Crime Plan.

Table 5: Out of Court Disposals

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 – Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Finalised offences	67,772	79,487	82,073	↑	3.3%	↑	21.1%
Number of Out of Court Disposals	1673	1822	1221	↓	-33%	↓	-27%
Proportion of crimes finalised as an Out-of-Court-Disposal	2.5%	2.3%	1.5%	↓			

Getting Tough on Drugs and Gangs

Links to Strategic Outcome: 'To build confidence and put the pride back into Cleveland Police' and 'to work collectively with partners to reduce crime, specifically serious violence'



Project ADDER

During 2023-24, I have committed to supporting Project ADDER through match funding – worth up to £125,000. I have done this to ensure that some of the excellent enforcement activity that has taken place through ADDER can continue and be built on even further.



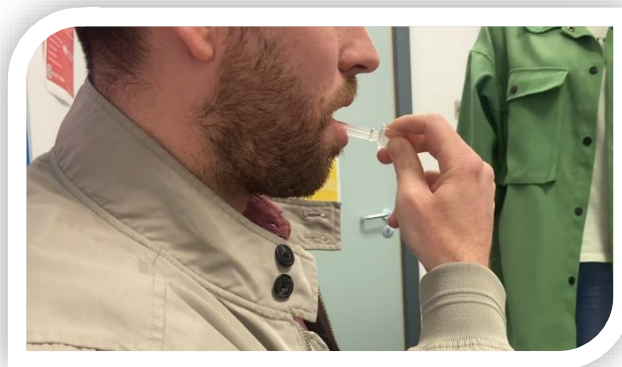
Table 6 below provides a snapshot of the proactive successes of Project ADDER during the quarter 1 and 2 period (April – September 2023) – getting into the heart of the drugs problem – and drug supply – across Middlesbrough.

Table 6: Project ADDER

Performance Measures	Quarter 1 (2023/24)	Quarter 2 (2023/24)	Year to Date (2023/24)
Number of Heroin seizures	10	14	24
Number of "Other Class A" seizures	79	50	129
Number of Cannabis seizures	154	148	302
Number of "other Class B" seizures	12	19	31
Number of Class C seizures	139	106	245
Number of crack seizures	40	42	82
Total Number of drug seizures	434	379	813

Drug Testing on Arrest

Any adult who is arrested in Cleveland will be tested for cocaine, crack cocaine and heroin if officers believe Class A drugs have contributed to the crime. Drug testing on arrest aims to tackle the root cause of the suspect's offending in a bid to prevent reoffending and reduce crime. Those arrested for offences including burglary, theft, robbery and other crime that are often motivated by drug use, are eligible to be drug tested.



The test, which is done via an oral swab, only takes a few minutes to complete and identifies if an individual has taken Class A drugs. The tests are carried out by Drug Treatment Workers who are embedded within the custody suite at Middlesbrough Police Station and are there to provide immediate advice and support. Testing a suspect helps to facilitate immediate access to treatment and support while also allowing the courts to manage the case more effectively through appropriate bail and sentencing.

Table 7 below provides information in relation to the number of drug tests on arrest during the quarter 1 and quarter 2 (April – September 2023) period. The table also shows the number of positive results following test – year to date this currently equates to **70%**.

Table 7: Drug Testing on Arrest

Performance Measures	Quarter 1 (2023/24)	Quarter 2 (2023/24)	Year to date (2023/24)
Number of arrestees drug tested on arrest	60	121	181
Number of positive results following testing	41	85	126

I am really pleased to see that the number of people tested for drugs on arrest has increased between the quarter 1 and quarter 2 period. It provides a real opportunity for those offending as a result of drugs to access the help and support needed to prevent them from offending again in the future.

Stop and Search

In August 2023, I welcomed the increased use in stop and search powers by Cleveland Police – a key target in my Police and Crime Plan.

Table 8 below shows the positive increase in stop and search over the last 12 months with **2,493** additional stop and searches compared to the previous 12 months (**40.4% increase**).



During the same time period there was an increased number of positive and linked outcomes with a **2.7 percentage point** and **2.1 percentage point change** respectively.

Table 8: Stop and Search

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 – Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Number of Stop and Search carried out	6,595	6,171	8,664	↑	40.4%	↑	31.4%
Number of stop and search resulting in a positive outcome	1,437	1,446	2,261	↑	56.4%	↑	57.3%
% of stop and search resulting in positive outcome	21.8%	23.4%	26.1%	↑	2.7%	↑	4.3%
Number of Stop and Search resulting in a linked outcome	1,138	1,104	1,736	↑	57.2%	↑	52.5%
% of Stop and Search resulting in a linked outcome	17.3%	17.9%	20.0%	↑	2.1%	↑	2.7%

Cleveland residents regularly tell me that they want to feel safer in their communities, with more visible and proactive policing. I've been really impressed with the Force's efforts under Chief Constable Mark Webster to take a more proactive approach to stop and search – resulting in more searches and more illegal items being found. It sends a message to residents that Cleveland Police are proactively seeking to disrupt crime networks and gangs, to make the area safer for everyone.

Tackling Anti-Social Behaviour Head on



Links to Strategic Outcome: *'To build confidence and put the pride back into Cleveland Police' and 'to provide high quality support to victims and the most vulnerable that effectively meets their needs'*

Antisocial Behaviour Incidents

As shown in **Table 9** below, despite reductions of **3.7%** (676 less reported incidents) over the last 12 months and reductions of **30.7%** over a three-year period, antisocial behaviour continues to impact our communities.

Table 9: Antisocial Behaviour Incidents:

Performance Measure	12 months Oct 2020 – Sept 2021	12 months Oct 2021 – Sept 2022	Current 12 months Oct 2022 – Dec 2023	% Change to Previous 12 months	Direction of Travel (to Previous 12 months)	% Change over the three year period	Direction of Travel (over the three year period)
Antisocial Behaviour (ASB) Incidents	26,262	18,877	18,201	-3.6%	↓	-30.7%	↓

In July 2023, myself and Middlesbrough Council, supported a new pledge to put people who suffer antisocial behaviour (ASB) at the centre of efforts to stamp it out. Myself and Mayor Chris Cooke signed the **ASB PLEDGE**, which makes a strong commitment to victims.

ASB Help introduced the **PLEDGE** to drive consistency, accessibility and best practice in relation to the ASB Case Review process, ensuring the victim is placed at the heart of the process. It works to aid victims with information and advice as well as supporting practitioners in improving their service delivery. More information on the PLEDGE can be found via the link below:



[PCC backs pledge to people suffering antisocial behaviour - Cleveland Police and Crime Commissioner](#)

Repeat victims of antisocial behaviour

Similar to antisocial behaviour incidents, **Table 10** below shows a decrease in the number of repeat victims both over the last 12 months (**177 less repeat victims**) and over the last 3 year period (**658 less repeat victims**). As a result this shows a repeat victim rate reduction of **1.5 percentage points** over the last 12 months and **2.2 percentage points** over the last 3 years.

Table 10: Antisocial Behaviour Repeat Victims

Performance Measures	12 months Oct 2020 – Sept 2021	12 months Oct 2021 – Sept 2022	Current 12 months Oct 2022 – Sept 2023	% Change to Previous 12 months	Direction of Travel (to Previous 12 months)	% Change over the three year period	Direction of Travel (over the three year period)
Number of ASB Repeat Victims	1,647	1,159	982	-15.3%	↓	-40.4%	↓
Repeat Victim Rate	11.5%	10.8%	9.3%	-1.5%	↔	-2.2%	↔

As commissioner of the **Victim Care and Advice Service (VCAS)** across Cleveland I want to ensure that victims are aware of and if needed are accessing and receiving the support to help them cope and recover from the impact of ASB. Data from VCAS shows that between quarter 1 and quarter 2 of 2022/23 and quarter 1 and quarter 2 of 2023/24 referrals to the service for victims of ASB have more than doubled. However, those who have accepted the support offered has seen a slight decline – my team are working to gain a greater understanding of this to ensure the most vulnerable in our communities feel supported.

Summer Activity Fund

In August 2023, I awarded funding to almost a dozen community projects across Cleveland for summer holiday projects aimed at reducing antisocial behaviour. Receiving a share of just under £15,000 projects ranged from a pirate fun day to gardening to sports giving children and families something to do during the long, summer holidays – traditionally a time when ASB increases in Cleveland.

Antisocial behaviour blights so many lives in our communities – and I support any efforts to stamp it out. We've got to show people – particularly children and young people – that there are more positive ways to spend their time than getting involved in antisocial behaviour and crime.

Hartlepool Rugby Football Club (HRFC) is just one of the sports' clubs given a grant from the fund. It was given £640 to run a one-day Inner Warrior rugby bootcamp, aimed at encouraging women and girls to get involved in rugby.

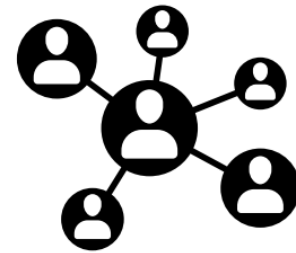
Further information in relation to the other projects supported by the fund can be found via the link below:

[PCC provides financial boost for summer activities to reduce antisocial behaviour - Cleveland Police and Crime Commissioner](#)



Effective Policing and Criminal Justice System

Links to Strategic Outcome: ‘To build confidence and put the pride back into Cleveland Police’, ‘to provide high quality support to victims and the most vulnerable that effectively meets their needs’ and ‘to work collectively with partners to reduce crime, specifically serious violence’



Access to Police Services

As shown in **table eleven** below, over the last 12 months ending September 2023, Cleveland Police have seen a **7.6%** increase in the number of 999 calls received (**8,576 additional calls on the previous year**). As a result of the increase in calls the percentage of 999 calls answered within 10 seconds has seen a slight decrease of **3.9 percentage points**. I remain pleased with the progress and improvements made in the Force Control Room despite this slight dip in performance.

In relation to non 999 calls, over the last 12 months Cleveland Police have seen a **1.4% reduction** in the number of calls which equates to **3,173 fewer calls**. This follows a national trend which is believed could be linked to the increased offer of digital reporting through Single Online Home and in Cleveland - COPA. When looking at this data over a three year period, non 999 calls have seen a reduction of **5.0%**.

Table 11: Access to Police Services

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 - Sept 2023	Volume Change on previous twelve-month period	% Change to Previous 12 months	Direction of Travel (12 months)	% Change over the three year period	Direction of Travel (over the three year period)
Number of 999 calls received	92,978	113,176	121,752	8,576	7.6%	↑	30.9%	↑
% 999 calls answered within 10 seconds	80.4%	88.2%	84.3%		-3.9%	↑	3.9%	↑
Average call wait time for a 999 calls (seconds)	7.1	4.8	4.1		-14.6%	↓	-42.3%	↓
Number of non 999 calls received	232,836	224,337	221,164	-3,173	-1.4%	↓	-5.0%	↓

% of non 999 calls answered within 2 minutes	56.2%	64.2%	70.7%		6.5%	↑	14.5%	↑
Average call wait time for a non 999 call (seconds)	106.7	128.2	112.3		-12.4%	↓	5.2%	↑

Neighbourhood Crime

Neighbourhood Crime continues to show a concerning trend over the last 12-month period which can be seen in **Table 12** below. Although still displaying a negative picture I am pleased to see that the direction of travel is improving based on data provided in my quarter 1 report – particularly I am pleased to see the reduction in theft from the person which in the 12 months ending September 2023 has seen a reduction of **84 crimes**.

As previously reported, Neighbourhood Crime has been and will continue to be a feature on my scrutiny programme to ensure performance continues to improve and neighbourhoods feel safer.

Table 12: Neighbourhood Crime

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 - Sept 2023	Volume Change	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Total Recorded Crime	67,772	79,487	82,703	3,216	4.0%	↑	22.0%	↑
Theft from person	307	536	452	-84	-15.7%	↓	47.2%	↑
Robbery	615	858	917	59	6.9%	↑	49.1%	↑
Residential burglary	3,039	3,509	4,076	567	16.2%	↑	34.1%	↑
Vehicle Crime	2,886	4,075	4,492	417	10.2%	↑	55.6%	↑
Neighbourhood Crime Total	6,847	8,978	9,937	4,175	10.7%	↑	45.1%	↑

Case File Quality

Table 13 below shows the number of cases Cleveland Police have submitted to the Crown Prosecution Service (CPS) and that have been returned for further work / review. Cleveland Police have done a lot of work over the last 12 months in partnership with the Crown Prosecution Service (CPS) to improve case file quality – the success of this work can be seen in the performance Table 13.

I am assured that Cleveland Police are on the right improvement journey in terms of case file quality that will create efficiencies and save officertime in the short to medium term.

Table 13: Case File Quality

Performance Measures	12 months Oct 2020 – Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 – Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months	Direction of Travel (over 3 year period)	% Change over the three year period
Number of Case File Rejections	1424	890	477	-46.4%	↓	-66.5%	↓
Number of Multiple Case File Rejections	392	330	96	-70.9%	↓	-75.5%	↓

Cleveland Police Removed from National Oversight Arrangements

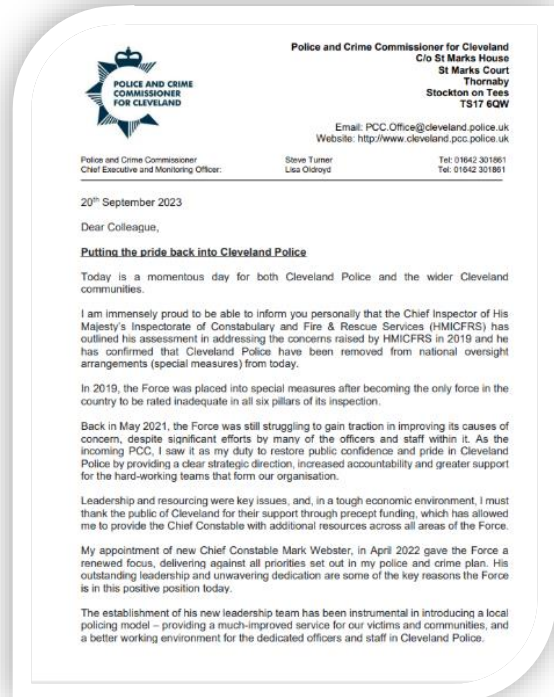
On 20th September I was delighted to announce that Cleveland Police was being removed from ‘**special measures**’ and I took the opportunity to formally write to all stakeholders.

I saw it as my duty to restore **public confidence** and **pride** in Cleveland Police by providing a clear strategic direction, increased accountability and greater support for the hard-working teams that form our organisation.

In my letter, I thanked the public for their support as well as my team for reforming every aspect of their office. This has included strengthening the scrutiny and accountability process and implementing a unique independent complaints procedure.

In addition – I commended Chief Constable Mark Webster and the force's new leadership team.

I see these improvements as key foundations, which the force must now build on if it is to progress to being among the best in the country. I am determined to see is Cleveland Police as a **beacon for excellence and best practice where residents and businesses feel safe and secure in the knowledge that their force is one they can rely on and be proud of.**



Prevent, Reduce and Tackle Serious Violence

Links to Strategic Outcome: *‘To build confidence and put the pride back into Cleveland Police’ and ‘to work collectively with partners to reduce crime, specifically serious violence’*



Serious Violence

Serious Violence continues to show increases over the last 12 months which can be seen at **Table 14** below:

Table 14: Serious Violence

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 - Sept 2023	% Change to Previous 12 months	Direction of Travel (12 months)	% Change over the three year period	Direction of travel over the three year period
Homicides	7	9	13	44.4%	↑	85.7%	↑
NHS Sharps Admissions (total) (from DCP**)	55	100	65	-35.0%	↓	18.2%	↑
NHS Sharps Admissions (U25) (from DCP**)	20	30	20	-33.3%	↓	0%	→
Police recorded knife crime	654	822	902	9.7%	↑	37.9%	↑
Police recorded serious violence offences, all ages	1469	1845	2012	9.1%	↑	37.0%	↑
Police recorded youth related (14-24yrs old, victim or suspect) serious violence offences	513	632	646	2.2%	↑	25.9%	↑
Police recorded knife/sharps enabled serious violence offences	189	281	348	23.8%	↑	84.1%	↑
Police recorded knife/sharps youth related (14-24yrs, victim or suspect) serious violence offences	76	102	133	30.4%	↑	75.0%	↑

**NHS sharps admissions data available only to end of April 2023 and both are from the Digital Crime Performance Pack*

CURV Response Strategy

In order to seek to combat some of these issues and following an in-depth strategic needs assessment in relation to serious violence locally – conducted by Crest Advisory. In July 2023, I was pleased to launch the CURV response strategy.



The strategy sets out how the CURV partnership will meet their three key objectives in tackling violent crime:

- Reduction in hospital admissions as a result of assault with a sharp object;
- Reduction in police-recorded knife crime;
- Reduction in non-domestic homicide.

In Cleveland, the four-prong approach will focus on:

- **Research and evaluation** – gathering information to help CURV tackle violent crime;
- **Early intervention** – trauma-informed work with children as young as pre-school to break inter-generational trends;
- **Secondary and tertiary intervention** – commissioning of criminal justice interventions for young people and adults (prioritising under 25s)
- **Community engagement** – involve young people and affected communities in the violence reduction agenda and ensure “You said – we did – change happened.”

Custody Navigators

To support delivery of the CURV Response Strategy, in August 2023, a new violence reduction pilot was launched by my team to reach people in custody at a crucial tipping point in their lives. Working with Youth Justice partners a Custody Navigator scheme was launched.

Custody Navigators will reach out to people involved in – or at risk of – serious violence detained in police custody, who have already entered the criminal justice system.

By adopting a trauma-informed approach, navigators will work with and support those, who are ready to move away from a life of violence and crime. After engaging with detainees and identifying their needs, navigators will agree a bespoke package of help and signpost participants to further support. The package aims to address the underlying reasons for participants becoming involved in serious violence. These reasons can include issues with drink, drugs or mental health. Recognising that many detainees – and those at risk of violence – lead chaotic lives, navigators will mentor

participants and check that they continue to engage with services, as agreed.

This scheme is one of CURVs flagship interventions and I'm really keen to see the progress – including the completion of a full evaluation to support any future scale up opportunities.



GRIP – Hotspot Patrols

Alongside Violence Reduction Funding that is provided to Police and Crime Commissioners, Police Forces get funding to provide a combination of both regular visible patrols in the streets and neighbourhoods ('hotspot areas') experiencing the highest volumes of serious violence to suppress violence and provide community reassurance, as well as delivering problem-oriented policing. Problem-oriented policing approaches are bespoke to each micro-location and seek to tackle the local underlying drivers of violent crime – this fund is known as 'GRIP' serious violence programme.

Table 15 on the next page shows the number of patrols conducted through additional GRIP funding and the associated outcomes including (for 12 months ending September 2023):

471 Stop and Search

89 arrests

Cash seized on 4 occasions

10 weapons seized

9 vehicles seized

Table 15: GRIP

Performance Measures	Current 12 months Oct 2022 - Sept 2023	Current 12 months Oct 2022 - Sept 2023	Direction of Travel (12 months)	% Change over previous 12 months
Number of enforcement patrols conducted	5304	5114	-3.6%	↓
Compliance rate	52%	82%	30.0%	↑
Number of stop and searches conducted	94	471	400.1%	↑
Number of arrests	48	89	85.4%	↑
Number of times cash was seized	1	4	300.0%	↑
Number of weapons seized	2	10	400.0%	↑
Quantities of drugs seized	-	79	100.0%	↑
Number of vehicles seized	1	9	800.0%	↑

More Police on our Streets



Links to Strategic Outcome: 'To build confidence and put the pride back into Cleveland Police'

The newest national dataset has not been published since the last Police and Crime Panel meeting in July 2023. As a result, the information available in **Table 16** below is the most up to date and available in the public domain. The next available update will be in January 2024 and included in the Quarter 3 report.

Table 16: Policing Resources in Cleveland (Headcount)

Performance Measures	12 months ending March 2021	12 months ending March 2022	12 months ending March 2023	% Change to Previous 12 months	Direction of Travel (12 months)	% Change over the three year period	Direction of Travel (over the three year period)
Number of Police Officers	1,431	1,450	1,493	3.0%	↑	4.3%	↑
Number of Police Community Support Officers	100	106	90	-15.1%	↓	-10.0%	↓
Number of Special Constabulary Officers	69	54	50	-7.4%	↓	-27.5%	↓

Tackling Violence Against Women and Girls

Links to Strategic Outcome 4: 'To provide high quality services to victims and the most vulnerable that effectively meets their needs'



Domestic Abuse

Table 17 below highlights key performance measures in relation to Domestic Abuse (DA). The 12 months ending September 2023 shows a **9.1% increase** in the number of DA recorded crimes. The arrest rate for the same period was **37.8%**. This is a slight decrease of **-4.8 percentage points** compared to the previous year. When looking at these measures over a 3 year period DA crimes have **increased by 10.8%** with a **4.9 percentage point** reduction in the arrest rate.

Cleveland Police has seen an increase in victim withdraws / victims declining support when there is a named suspect identified (**745 more in the previous 12 months compared to the previous 12 months**). This is something that I am keen to work collectively on as a Local Criminal Justice Partnership to understand the reasons for this and also involving our specialist support services to ensure that victims are supported to make the right decisions for them - with full specialist support along the way.

I am pleased to see that the repeat victim rate is starting to see a decline with a repeat victim rate over the last 12 months of **34.2%**. This is a decrease of **-6.1 percentage points** compared to the previous 12 months.

Table 17: Domestic Abuse

Performance Measures	12 months Oct 2020 – Sept 2021	12 months Oct 2021 – Sept 2022	Current 12 months Oct 2022 - Sept 2023	% Change to Previous 12 months	Direction of Travel	% Change over the three year period	Direction of Travel (over the three year period)
Number of Domestic Abuse Crimes	12,923	13,131	14,323	9.1%	↑	10.8%	↑
Arrest rate	42.7%	42.6%	37.8%	-4.8%	↓	-4.9%	↓
Victim withdraws/ declines support - named suspect identified (outcome 16)	7,873	8,642	9,387	8.6%	↑	19.2%	↑
Repeat incident rate	41.2%	40.3%	34.2%	-6.1%	↓	-7.0%	↓

Health Independent Domestic Abuse Advocate (IDVAs) - Case Study

I am proud to be able to fund a range of IDVAs across the Cleveland area including specialist and innovative IDVAs – including a Children and Young People IDVA, a Mental Health IDVA and IDVAs based in our two local hospital settings. Below is a case study showing the fantastic work local providers do on a daily basis:

Issues on referral:

B is a 70-year-old lady who was referred to Harbour GP link worker via her GP.

B has been married for 70 years and suffered physical/ financial/ emotional abuse for the last 27 years. B has also been a victim of coercive control as she disclosed to her husband she had been a victim of sexual abuse as a child. With this information over the years her husband blackmailed her in to adding his name to the mortgage. B has considered divorcing her husband on several occasions but each time she felt that she could not stay in the marriage any longer her husband would threaten to disclose “her secret” to her family and informing them that it was a deceased family member who sexually abused her as a child. B was terrified that her family would find out and disown her so felt she had to stay in the unhappy marriage for the rest of her life .

B and her husband sleep in separate bedrooms due to his heavy drinking, B would sit in fear waiting for his outbursts of anger, her husband would become abusive if B would smile at something on the TV, he has burst into her bedroom, destroying her belongings, and has strangled her on occasion.

B has family who live in London and longs to see them, but her husband will not allow this.

Interventions by Provider (Harbour Support):

An appointment was made to see Harbour GP link worker as B could not attend any Harbour offices due to the risk of her husband finding out. Support was discussed at length and refuge offered, DV Protection Order was explained to B so she could remain safe in her home, protective measures discussed and how Harbour can support with this. Outreach was also discussed so B can have support in the community including access to Harbour 24 hour service.

B asked if she could think about this and agreed to return to GP practice the following week – the following week B returned - B declined further support at this time but stated that she now knew that support was available and that she no longer felt alone .

2 weeks later B attended North Tees Hospital and the ward raised a safeguarding alert due to concerns around domestic abuse and this triggered a referral to the Hospital IDVA. The Hospital IDVA spoke with B who informed her she has spoken to GP link worker but declined support at this time.

The Hospital IDVA and GP link worker, joint worked the case to offer alternative appointments and direct contact for B . Due to the ongoing potential risk, B agreed to engage in ongoing support.

B's husband was quite unwell in Hospital, and currently did not have capacity and a DoLS was in place, however due to concerns that capacity can be regained quickly, and this could potentially mean the husband could self-discharge if capacity was regained, safety planning around this was put in place.

A MARAC referral was submitted due to the unmanaged escalating risk, and an emergency legal appointment arranged for advice around the home B was living in, that the husband had coerced into adding his name. B was also not aware she could decline to have her Husband home and was extremely worried about him being discharged into her care. This was discussed with B and the Hospital IDVA liaised with the ward around safeguarding concerns and discharge concerns.

B received ongoing telephone support, advice and home visits, however husband had deteriorated significantly and the prognosis of recovery was poor, husband was discharged to a residential bed, and as this reduced the risk significantly, the case was with drawn from MARAC.

Sexual Violence

Table 18 below shows the number of reported sexual offences and rape over the previous 3 year period. As can be seen sexual offences have increased by **20.1%** over the last three years. In the last 12 months ending September 2023 an increase of **2.1%** was seen. Similarly in relation to reported rape offences, over a three year period a **17.1%** increase was seen. In the last 12 months ending September 2023 there was a decrease in reported rapes of **-3.5%**

Table 18: Sexual Violence

Performance Measures	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current months 2022 - Sept 2023	12 % Change Oct to Sept Previous 12 months	Direction of Travel	% Change over the three year period	Direction of Travel (over the three year period)
Number of reported sexual offences	2224	2615	2671	2.1%	↑	20.1%	↑
Number of reported rapes	835	1013	978	-3.5%	↓	17.1%	↑
Number of referrals received by the Independent Sexual Violence Advisor Service	423	529	576	8.9%	↑	36.2%	↑

Independent Sexual Violence Advisors (ISVA)



Delivered by Arch Teesside, Cleveland's specialist team of ISVAs provide ongoing emotional and practical support for victims of sexual violence who want to or who are thinking about reporting their rape or sexual assault to the police.

Table 18 above shows the number of referrals received by the ISVA over a three year period which shows a **36.2% increase**. When looking at referrals over the last 12 month period, Arch seen an increase of **8.9%** (**47** more than the same period last year). The increase in referrals is something that my team are closely monitoring in relation to all our victims services and if required we will lobby the Ministry of Justice further to ensure we have sufficient resources to meet the needs of our victims locally.

I was pleased to be able to visit Arch in August 2023 to launch their new innovative project giving extra support to victims of sexual harassment and violence.

The pilot project will aim to **improve support for victims**, who have reported experiences of sexual harassment and violence to Cleveland Police. During the pilot, specially-trained staff will call victims after receiving reports from Cleveland Police. If further support is needed, the **ARCH Life Enhancement Skills Advisor (LESA)** service will pick up the referral, arrange an assessment and provide support. If the victim's needs are better met elsewhere, staff will provide information and signpost the person to the most appropriate services.

Staff will focus on the impact of the incident on victims rather than the offence itself. That means some eligible victims may not have received further police support when they reported the incident initially. They also may not previously have been



referred to support services like ARCH. This new approach recognises that what could be seen as a minor incident for one person may have a huge impact on the life of someone else. Follow-up calls also give victims' time to process their experiences and consider their options. Previously, victims may have turned down support but later decided they needed help. This project makes sure

victims have the opportunity for a conversation, to explore the support available and, if it is needed, to take up that support. I look forward to sharing further information in future reports as the project progresses.

Building Confidence in our Communities



Links to Strategic Outcome: *‘To build confidence and put the pride back into Cleveland Police’*

Victim Satisfaction

Victim satisfaction over the whole experience has seen a **-1.8 percentage point** reduction over the last 12 months. When breaking this down to specific elements of the service initial contact and satisfaction with actions has seen a **0.7 and 3.7 percentage point increase**. However victim follow up and treatment has seen reductions of **-0.3 and -3.6 percentage points** respectively.

It is important that Cleveland Police utilise this feedback to ensure service improvement in the future.

Table 19: Victim Satisfaction

Performance Measures	12 months Oct 2021 - Sept 2022	Current quarter Oct 2022 - Sept 2023	Direction of Travel (12 months)	% Point Change over previous 12 months
Victims satisfied with the whole experience	71.9%	70.1%	↓	-1.8%
Victims satisfied with initial contact	88.4%	89.1%	↑	+0.7%
Victims satisfied with actions	70.5%	74.2%	↑	+3.7%
Victims satisfied with follow-up	62.5%	62.2%	↓	-0.3%
Victims satisfied with treatment	91.4%	87.8%	↓	-3.6%

Bike Recycle Scheme

In July 2023, I launched a groundbreaking initiative making a major impact in one of Stockton's most vulnerable communities.

The bike recycling scheme takes stolen and abandoned bicycles, whose owners can't be found, from Cleveland Police stores. The project then re-distributes them to members of disadvantaged communities – including refugees and asylum seekers – across the town.



National charity Sustrans, based at the Stockton Walking and Cycling Hub, refurbishes the bikes with help from volunteers. They bring them back into use as a safe and environmentally sustainable form of transport. Newly-revitalised bikes are then donated to families in need, refugees, asylum seekers and community groups.

Providing the bikes empowers people from some of Stockton's most vulnerable communities. It gives them access to essential services and improves their mental and physical wellbeing. It also helps to break down the social barriers that hold back progress.

Councillor Norma Stephenson, was instrumental in bringing together my team and Stockton Council. Her involvement led to the council providing storage facilities for the bikes.

The donation of these bikes not only frees up valuable space for Cleveland Police, but it also affords the bicycles the chance of a second life. Equally significant, the refurbishment process offers invaluable opportunities for volunteers to acquire new skills. Teaching groups of refugees and asylum seekers how to ride safely not only aids their integration into the local community but also provides them with a cost-effective and convenient means of transport. For a 34-year-old asylum seeker from Iran, this project has become a source of solace and respite from her problems.

She said: **“It gives me something new to focus on and a release from my problems.”** .

Effective, quality support for victims and witness of crime



Links to Strategic Outcome: *'To provide high quality support to victims and the most vulnerable that effectively meets their needs'*

Victim Care and Advice Service

The Victim Care and Advice Service – known as VCAS - provide support to anyone affected by crime or antisocial behaviour in the Cleveland area who feel they would benefit from some additional support. VCAS staff provide a free, independent and confidential service that responds to individual circumstances helping people to cope with the initial impact, to support them through the Criminal Justice System and to assist in their journey to recovery.



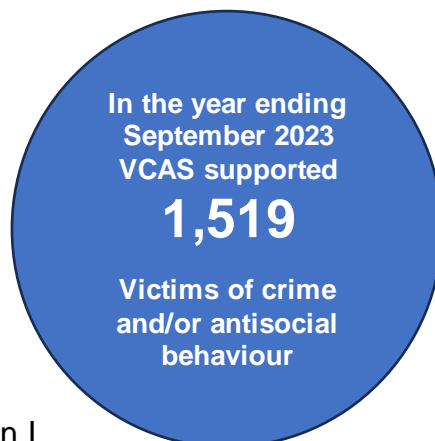
Feedback from victims who accessed the service included:

“I would like to thank VCAS, they were really there when we needed them and they took the time to listen, which was really nice – they kept me calm and reassured me” (witness to a murder)

“VCAS listened, understood and got me answers when I needed them, thank you from the bottom of my heart. The VCAS service is brilliant, I am glad it was introduced to me at the police station” (Armed Robbery victim)

“Without the help of VCAS I would not have got to where I am, they made me start believing in myself. Thank you, without VCAS help I would not have been able to get back on my feet again, thank you”! (victim of disability hate crime)

“The care, the listening and politeness, VCAS’s understanding was second to none. After listening to VCAS I have taken everything on board, they were polite understanding and caring and I would not have got through my day without them coming to see me, I was in a very bad way” (victim of an Arson attack)



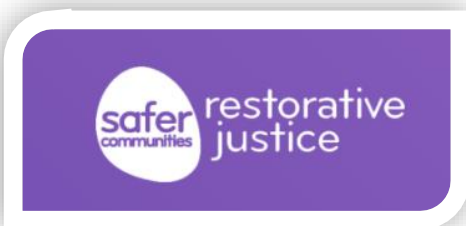


Table 20 below shows the number of victims referred into the Restorative Cleveland Service over the last 3 years. Despite a reduction over the previous 12 months and previous 3 year periods, the complexity of cases have increased creating more specialist resources to safely and effectively

deliver positive interventions. Encouragingly of the referrals received around **40%** are initiated by the victim – regardless of this all Restorative Justice interventions are delivered in a victim focussed way.

I am proud to say that Restorative Cleveland have continued to maintain their 100% victim satisfaction and have done consistently over a 3 year period.

Victim feedback for the period includes:

“Everything [worked well], It was in a relaxed environment, no tension and she [the offender] is making something of her life”

“[I’m] very satisfied – 10 out of 10. Excellent, well organised and I’ve never had anything like it before”

“[I’m] very satisfied and I was really pleased with the letter [from the offender] and he understood the harm caused”

Table 20: Restorative Cleveland

	12 months Oct 2020 - Sept 2021	12 months Oct 2021 - Sept 2022	Current 12 months Oct 2022 – Sept 2023	% Change to Previous 12 months	Directi on of Travel	% Change over the three year period	Direction of Travel (over the three year period)
Number of victim initiated referrals	52	52	37	-28.8%	↓	-28.8%	↓
% of all referrals that are victim initiated	42.6%	44.8%	38.9%	-5.9%	↓	-3.7%	↓
Number of interventions provided for both victim and offender initiated referrals (some cases can receive more than one intervention)	130	336	345	2.7%	↑	165.4%	↑
Percentage of victims that are satisfied with Restorative Cleveland	100%	100%	100%	0.0%	→	0.0%	→

Use of technology to combat crime

Links to Strategic Outcome: 'To make greater use of technology that creates efficiencies and supports productivity'.

Cleveland Online Policing App (COPA)

COPA was launched in September 2022 and at the end of September 2023 (as can be seen in **Table 21** below) it has been downloaded via Apple and Android on **8,000** occasions. This has resulted in the submission of **300** questions which have been responded to appropriately by the Office of the Police and Crime Commissioner team and **2,911** 'tell us about' submissions which in 99% of cases were directed to the Cleveland Police Control Room for appropriate review, logging and response.



Table 21: Cleveland Online Policing App:

Performance Measures	From launch to end of September 2023
Number of downloads	8000
Number of questions submitted	300
Number of 'tell us about' submissions	2911

In September 2023, we celebrated the **one year anniversary** of COPA's launch. Introducing the app was one of my top priorities when I was elected more than two years ago. The fact that COPA has been wholeheartedly embraced by the public shows there was a real appetite for a new, quick and easy way to get and provide information about incidents in the community. We are always looking at ways to improve COPA to make it easier to use and quicker to get information to the right place at the right time. However, I believe that the app has already demonstrated its worth. Not only has public take-up been amazing but Cleveland Police has found information supplied via COPA invaluable.

Work is now ongoing with Cleveland Police to ensure greater integration with their systems to ensure information is actioned more swiftly. We hope to update on this further by the end of quarter 3.

Drones

The success of Drones within Cleveland has been phenomenal as can be seen at **Table 22** below. I am pleased to see that deployments are continuing to increase significantly year on year as the benefits of drone use is seen.

The deployment of drones include pre-planned and spontaneous requests, as well as calls in which a drone was requested but then cancelled prior to launch. For example when a missing person is located prior to take off.



Table 22: Drones

Performance Measures	12 months Oct 2021 – Sept 2022	Current 12 months Oct 2022 – Sept 2023	% Change to Previous 12 months	Direction of Travel
Number of Drone Pilots in Cleveland Police	29	26	-10.3%	↓
Number of Drone Deployments	1006	1,490	48.1%	↑