

Police and Crime Plan
Delivery Performance
Summary

2024-2025

Quarter 1





Police resources in Cleveland - fighting for fairer funding

The PCC wrote to the Home Secretary calling for the new Government to revise the way Cleveland Police is funded.

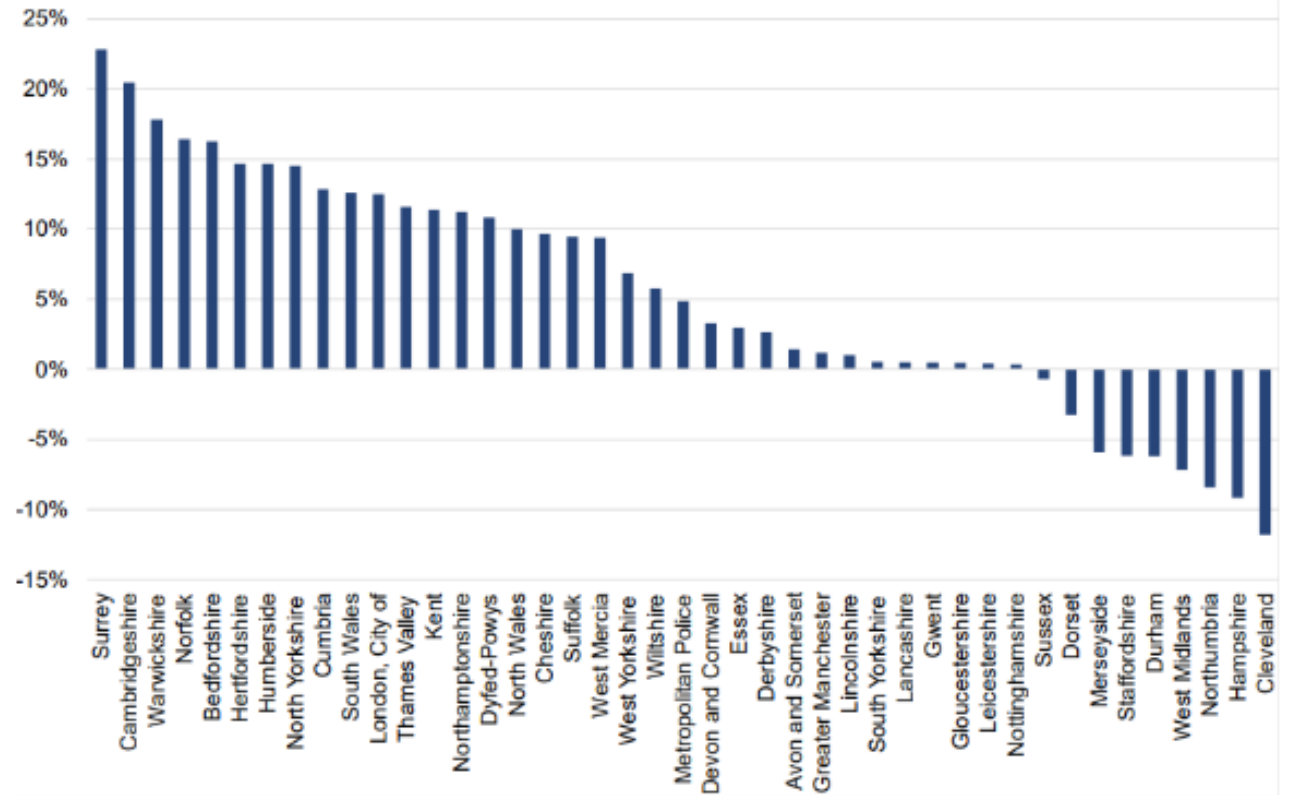
He has urged the Government to review the current police funding formula, that continues to disadvantage areas of high deprivation and high crime, like Cleveland.

The latest annual report by His Majesty's Chief Inspector of Constabulary points out that police forces in the most challenging areas often get the worst funding to tackle it - where he singles out Cleveland as the prime example.

The full letter can be found here:

[Letter to Home Secretary](#)

Figure 9: Percentage change in the full-time equivalent volume of police officers across forces in England and Wales, between the years ending 30 September 2010 and 30 September 2023, by force



Source: [Police workforce, England and Wales 30 September 2023](#) and [Police Service Strength England and Wales, 30 September 2010 data tables](#), Home Office



Access to Police Services

Emergency Calls (999 service)

Nationally, Cleveland Police continue to have **strong and consistent performance** in relation to 999 call answer times.

During the current reporting period, Cleveland Police have seen a **3.5% reduction** in the number of 999 calls received (4,249 less calls on the previous year). This is accompanied by an **improvement in performance** in call answering times.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months
Number of 999 calls received	110,095	119,991	115,742	-4,249	-3.5%
% 999 calls answered within 10 seconds	84.0%	87.3%	88.8%	1.5pts	-



Access to Police Services

Non-emergency calls (101 service)

Over the last 12 months Cleveland Police have seen a **5.2% reduction** in the number of non 999 calls which equates to **11,787 fewer calls**. This follows a national trend which is believed could be linked to the increased offer of digital reporting through Single Online Home and in Cleveland - COPA.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months
Number of non-999 calls received	227,827	224,148	212,361	-11,787	-5.2%
% of non-999 calls answered within 2 minutes	62.3%	65.6%	80.1%	14.5pts	-



Neighbourhood Crime

During this reporting period total recorded crime in Cleveland has **reduced by 11%** equating to more than 8,500 fewer crimes, with a significant **10% reduction** also recorded across neighbourhood crime categories. However, despite these reduction crime rates in Cleveland largely remain above Most Similar Group rates.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months	Cleveland rate (current 12 months)	Most Similar Group rate (current 12 months)
Total recorded crime	76,719	83,848	74,928	-8,920	-11%	129.3	109.8
Theft from person	473	530	299	-231	-44%	0.51	1.01
Residential burglary	3,310	4,106	3,342	-764	-18.6%	10.2	7.3
Vehicle crime	3,828	4,315	4,424	109	3%	7.63	5.89
Robbery	799	951	821	-130	-14%	1.41	1.14
Total neighbourhood crime	8,410	9,902	8,886	-1,022	-10.2%	-	-



At a national level, the PCC is the joint Association of Police and Crime Commissioner's lead for local policing .



Safer Streets 5 Programme – Middlesbrough and Hartlepool



- The Safer Streets 5 project focusses resources on target areas of the town centre as well as the Beechwood and Longlands wards.
- Over 18 months, more than £332,000 will be directed to the two wards as part of the scheme to reduce antisocial behaviour (ASB) and neighbourhood crime.
- Neighbourhood crime has reduced by 18 per cent across all target areas in Middlesbrough
- ASB has decreased by 11 per cent in Beechwood and Longlands



- A total of £335,408 is being invested in Hartlepool's Victoria Ward.
- Measures have so far included:
- Security improvements to 36 alley gates in the Stephen Street, Suggitt Street, Sandringham Road, Sheriff Street, Dent Street and Derwent Street areas.
- Nine new street lighting columns installed at alley gates which had no street lighting.
- Three new mobile CCTV cameras which can be deployed in hot-spot locations and remotely monitored by the Council's CCTV control room.



Tackling anti-social behaviour in communities

Between August and December 2023, more than **1,950 dedicated anti-social behaviour hotspot patrols** equating to 2,280 patrol hours - have taken place across 15 council wards in Hartlepool, Middlesbrough, Stockton and Redcar. During these patrols more than **650 community and business** engagements have taken place.

These patrols play a vital role in effectively addressing anti-social behaviour alongside other partnership activities, with year-on-year data showing a **14% reduction in antisocial behaviour** across the targeted micro-hotspot locations.

As detailed below, these reductions have also been met by an **overall reduction of 1.8%** (-318 incidents) in the total number of anti-social behaviour incidents reported to the police, with levels across the 3-year period following a **decreasing trend**.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months
Anti-social behaviour incidents – police	20,382	17,441	17,123	-318	-1.8%



In November 2024, as part of anti-social behaviour awareness the PCC will be hosting an asb partnership summit in an aim to further strengthen the local response to this community priority.



Tackling violence against women and girls

During this reporting period there has been a **9.2% reduction** in total domestic related recorded crime, with reductions also recorded for sexual offences including rape.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months	Cleveland rate (current 12 months)	Most Similar Group rate (current 12 months)
Domestic abuse crimes – police recorded	12,959	14,553	13,211	-1,342	-9.2%	-	-
Arrest rate	Data unavailable*						
Repeat incident rate							
Sexual offences – police recorded	2,602	2,633	2,553	-80	-3.0%	4.4	3.7
Rape offences – police recorded	997	1,015	903	-112	-11.0%	1.5	1.3

*Data is recorded but a system access issue was experienced at the time of producing this report.



The PCC is committed to improving the safety of women and girls, which features as a key priority in the draft police and crime plan which subject to public consultation.



Tackling violence against women and girls – use of technology

An innovative new resource will give judges a realistic insight into how harm caused by domestic abuse may impact survivors in family court proceedings.

“Through the Eyes of Another” uses virtual reality (VR) technology to provide an immersive experience, which enables the viewer to objectively consider domestic abuse as it unfolds in the ordinary moments of life.

The virtual reality film will see the journey of a survivor from the early moments of a relationship in their own living room, to coming face-to-face with the perpetrator in the family justice system.

The viewer will be guided throughout by an Independent Domestic Violence Advisor (IDVA), who will reflect on key moments to improve awareness and understanding.

The resource ends by hearing directly from survivors, who have worked in collaboration with a range of partners to create an authentic and powerful training product.

It has been endorsed – and features an introduction – by Baroness Brenda Hale, the former President of the Supreme Court of the United Kingdom.

The project was funded by the Police and Crime Commissioners for Northumbria, Durham and Cleveland and developed in partnership with Teesside University through expertise in its TUCAN Studios.





Prevent, reduce and tackle serious violence

Significant reductions have been recorded across all categories of police recorded serious violence with hospitals admissions for youth related violence also experiencing a **40% reduction**. The reduction of youth related violence is a key priority of the Cleveland Violence Reduction Partnership.

Performance measures	12 months June 2022	12 months June 2023	12 months June 2024	Volume change v's previous 12 months	% Change on previous 12 months
Homicides	6	14	11	-3	-21.4%
NHS Sharps admission – all ages	100	65	85*	20	30.7%
NHS sharps admissions – under 25 years	30	25	15*	-10	-40%
Serious violence offences – all ages – police recorded	1,813	1,988	1,819	-169	-8.5%
Serious violence offences – youth related – police recorded	629	648	536	-112	-17.2%
Knife/sharps enabled serious violence offences – all ages – police recorded	818	882	798	-84	-9.5%
Knife/sharps enabled serious violence offences – youth related – police recorded	308	340	257	-83	-24.4%

*12 months data up to April 2024



Safeguarding our children



- Barnardo's Tees Valley Services has launched a new Cleveland-specific training programme designed to help hotel staff identify and respond to signs of child exploitation.
- Cleveland's Violence Reduction Unit or CURV allocated £5,000 to the children's charity.
- Support will help deliver free training to safeguard children and young people from exploitation. It will do so by increasing awareness among hospitality businesses and services.
- The sessions are part of Cleveland Police's Operation Makesafe. It is a national initiative to empower hotels to recognise, respond to, and report concerns of child exploitation.
- Training sessions teach hotel staff about Operation Makesafe. They explain what child exploitation is, how it can happen in hotels and what steps staff members should take if they have concerns for a child within their premises.
- It ensures hotel staff are aware of concerns in Cleveland. That's so they can feel fully equipped on how to safeguard children and young people.





Youth focused custody suite



- A first of its kind Youth Focused Custody Suite has launched in Middlesbrough Police station to help prevent children coming into contact with an adult offender.
- Every young person who is arrested and brought into custody in Middlesbrough will be dealt with in the brand-new suite which is separate from the rest of custody.
- The suite has its own entry point and reception area along with a small exercise area and is decorated with artwork which was based on designs created by young people.
- It's hoped the trauma-informed custody suite will minimise a child's exposure to the custody environment while providing additional support to assist the young person.
- The groundbreaking initiative was delivered and jointly funded by Cleveland Police in collaboration with the Cleveland Unit for the Reduction of Violence (CURV) and Middlesbrough Council's South Tees Youth Justice Service and forms part of the multi-agency approach to help divert young people away from the criminal justice system.



Solving crime in Cleveland

- Positive outcomes for crimes include a range of actions including charging offenders to court, providing diversionary, education or intervention activity, and the delivery of out-of-court disposals. Latest published data, up to 31 March 2024 the **positive outcome rate for all crime stood at 9.7%**, which remains comparable to the previous year.
- Further analysis of Office of National Statistics **charging outcome data** for the last 12-months up-to March 2024 shows that Cleveland Police's performance continues to sit amongst **the best in the country** with charging rates broadly higher than national averages.

Crime Category	Cleveland Charge Rate 2023/24	National Charge Rate 2023/24
All Crime	8.4%	6.4%
Domestic burglary	6.1%	4.3%
Violence against the Person	6.2%	5.6%
Robbery	14.5%	6.5%
Shoplifting	25.3%	16.4%
Sexual Offences	3.6%	4.2%
Possession of Weapons	36.7%	28.3%



Cleveland Police use of out-of-court disposals will be the focus of September's PCC scrutiny session