



DRF 2025 2026 - 008

THE POLICE & CRIME COMMISSIONER FOR CLEVELAND

DECISION RECORD FORM

REQUEST:

Title: Procurement report for the Commissioning of the ERP and DMS Managed Services

In 2010 at the outset of the out sourced arrangement with Sopra Steria, part of the service improvement programme was the upgrading of the existing Origin HR system to Oracle E-Business Suite (EBS), an Enterprise Resource Planning (ERP) system for HR, iRecruitment, iLearning, all aspects of Finance and Procurement which incorporated our Capita Origin Duty Management System (DMS).

The EBS platform ceased from December 2021 and a business case was approved to invest and upgrade the Platform. In July 2020 SopraSteria under the outsourced arrangement completed a technical change where the system was upgraded and re-platformed to the Oracle Cloud Infrastructure (OCI). The upgraded platform was administered and supported by SopraSteria until the 30th September 2020 at which point the responsibility novated back to the OPCC along with licences, support contracts and Hardware.

A new contract was put in place in advance of the 30th September to ensure that the Oracle EBS and Capita System are fully licenced and supported, and a decision was made for the Police and Crime Commissioner for Cleveland to put in place a single Managed Service Contract to ensure that all aspects of the contract were included i.e. management of Oracle and Capita, support and maintenance and upgrades and patching.

This approach reduced the number of third party suppliers the PCC manages and reduced risks in relation to licencing.

An Open Tender Procurement was the chosen as the most effective way to procure the services to enable a wide selection of bidders to apply and through this competitive process, Sopra Steria won a re-contract of the Managed Service commencing from 01 September 2020 to 31st August 2025.

In advance of the end of this contract approaching, the Authority decided to test the market by way of a repeated Open Tender process to ensure best value can be maintained. The Open Tender process was completed in early 2025 with a new five year (3+2) contract being put in place ready for contract commencement on 01st October 2025.

The appendix to this decision record form contains full details of the procurement process and outcome.

Decision:

- 2.1 That the Police and Crime Commissioner note the procurement process used to appoint a contract for the provision of ERP & DMS Managed Services
- 2.2 The Police and Crime Commissioner accept recommendation of the Evaluation Team to award the contract to Bidder 1.

OPCC Lead Officer: Nick Eyley**Contractor Details (if applicable):** Sopra Steria Ltd (Bidder 1)**Implications:**

Has consideration been taken of the following:	Yes	No	
Financial	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Legal	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Equality & Diversity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Human Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Sustainability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Risk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

(If yes please provide further details below)**Decision Required – Supporting Information**

Financial Implications: (Must include comments of the PCC's Chief Finance Officer where the decision has financial implications)

The current cost of this contract is £1,772k, with a budgeted expectation that this would increase to £1,831k and as set out within the attached report. The successful bidder has set out a contract price of £1,395k.

This is an annual saving against the current contract price of £337k per year and a saving against the forecast budget of £436k

These savings will come into effect from the 1st October 2025.

Legal Implications: (Must include comments of the Monitoring Officer where the decision has legal implication)

Having read this report and consider the information provided at the time being asked to express this view, the Monitoring Officer is satisfied that this report does not ask the Police and Crime Commissioner to make a decision which would (or would likely to) give rise to a contravention of the law.

Equality and Diversity Implications

Diversity and Equality Implications have been considered as part of this tender and specification development.

Human Rights Implications

There are no Human Rights Act implications arising from this report.

Sustainability Implications

Social Value Questions and Sustainability were included within the scored area of the tender and accounted for the highest individual weighting element at 10%.

Risk Management Implications

There are no risks associated with the award of this tender.

OFFICER APPROVAL

Monitoring Officer

I have been consulted about the decision and confirm that financial, legal, and equalities advice has been taken into account. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signed



Date 22/05/25

Police and Crime Commissioner:

The above request HAS my approval.

Signed



Date 22/05/2025

