



DRF 2025 2026 - 007

## THE POLICE & CRIME COMMISSIONER FOR CLEVELAND

### DECISION RECORD FORM

#### REQUEST:

Title: Procurement report for the Commissioning of a Custody Healthcare Service

#### Executive Summary:

Under Code C of the Police and Criminal Evidence Act 1984, the organisation has a duty to provide clinical treatment and attention to ensure detainee safety.

In 2007 a £35m contract over 10 years was entered into with Reliance (now Tascor) to deliver Custody and Medical Services; delivering non cashable savings of £2,074,000. During the contract Term the current provider made a decision to cease direct delivery of medical services as it was no longer part of their core business and the medical services contract was sub-contracted to Care and Custody (Health).

In June 2017 when the contract term ended, it was considered appropriate due to changes in the market for the Custody Support Contract and Medical Services should be tendered separately.

Following a Competitive Tender Exercise a contract was awarded to Mitie Care and Custody for a period of 3 years with an option to extend for 2 years. This contract was completed, and was re-tendered in 2022, with Mitie as the incumbent provider re-winning the contract on a repeated three [3]-year term with the option to extend for two [2] years.

The initial three-year contract term is due to end on 31<sup>st</sup> August 2025. During the last iteration of the contract, the Authority made the decision **not** to use the optional extension and instead go back out to market. An Open tender process was therefore completed in early 2025.

The purpose of this report is to advise the Police and Crime Commissioner of the procurement process undertaken during the recent exercise to award a replacement contract for the Custody Healthcare Service.

Details of the Procurement Process are included in the appended report.

#### Decision:

That the Police and Crime Commissioner note the procurement process used to appoint a contract for the Custody Healthcare Service.

The Police and Crime Commissioner accept recommendation of the Evaluation Team to award the contract to Bidder 4.

<b>OPCC Lead Officer:</b> Nick Eyley			
<b>Contractor Details (if applicable):</b> Partnering Health Ltd. (Bidder 4)			
<b>Implications:</b>			
Has consideration been taken of the following:	Yes	No	
Financial	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Legal	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Equality & Diversity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Human Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Sustainability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Risk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>(If yes please provide further details below)</b>			

## Decision Required – Supporting Information

Financial Implications: (Must include comments of the PCC's Chief Finance Officer where the decision has financial implications)

An estimated budget of for this contract is based on the current contract values:

Contract Year	Budget	Notes
Sept-25 to Aug-26	£787,382.13	Extension not taken
Year 2	£803,129.77	Extension not taken

The proposal for Bidder 4 has submitted the following contract prices:

Contract Year	Annual Price
Sept-25 to Aug-26	£819,208.00
Year 2	£801,881.00
Year 3	£825,251.00
Year 4	£849,311.00
Year 5	£874,017.00
<b>Total</b>	<b>£4,169,668.00</b>

The overall contract price is slightly high in year 1 of the contract than the previous contract due to mobilisation costs in the first year. Thereafter the contract price is slightly lower.

The successful bidder was £250k-£300k lower in price that the next lowest price and also with a higher quality assessment within the procurement exercise. The PCC can therefore be assured that the evaluation has not prioritised price over quality in this vital area of service delivery.

Legal Implications: (Must include comments of the Monitoring Officer where the decision has legal implication)

Having read this report and consider the information provided at the time being asked to express this view, the Monitoring Officer is satisfied that this report does not ask the Police and Crime Commissioner to make a decision which would (or would likely to) give rise to a contravention of the law.

#### Equality and Diversity Implications

Diversity and Equality Implications have been considered as part of this tender and specification development.

#### Human Rights Implications

There are no Human Rights Act implications arising from this report.

#### Sustainability Implications

Social Value Questions and Sustainability were included within the scored area of the tender and accounted for the 2<sup>nd</sup> highest weighting element. The responses provided proposed some impressive commitments to Social Value and Sustainability in line with the PCC's requirements.

#### Risk Management Implications

There are no risks associated with the award of this tender.

#### OFFICER APPROVAL

##### Monitoring Officer

I have been consulted about the decision and confirm that financial, legal, and equalities advice has been taken into account. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signed



Date 22/05/2025

#### Police and Crime Commissioner:

The above request HAS my approval.

22/05/2025



Signed

Date