



Our promise to victims of antisocial behaviour

1. You will be treated with dignity and respect
2. You will be able to understand and be understood
3. The incident will be recorded without delay
4. A referral to support services will be offered
5. You will be given updates about your case
6. You can make a Victim Impact Statement
7. You will be told the outcome of your case or appeals
8. You can make a complaint
9. You can ask for an Antisocial Behaviour Case Review

We have signed up to Cleveland Antisocial Behaviour Charter to help you feel safe in your home and community.

This charter sets out what we will do and what you can expect from us when reporting antisocial behaviour.

