



Police and Crime Plan Delivery and Performance Update

Quarter 2

July – September 2025

**SAFE
STRONG &
CONFIDENT
COMMUNITIES**

Measures and performance



Priority	Outcome	Measures
 <p>Reduce crime, antisocial behaviour and harm</p>	Cleveland will be a safer place to live, work and visit, with less crime, violence and antisocial behaviour.	<ul style="list-style-type: none"> • Overall recorded crime • Recorded antisocial behaviour • Recorded violent crime • Public satisfaction and confidence surveys
 <p>Deliver more visible and effective policing</p>	Police understand local concerns and provide a visible and proactive response.	<ul style="list-style-type: none"> • Public satisfaction and confidence surveys • Number of police officers, staff and volunteers • Public contact performance • Arrest rates and solved crime rates
 <p>Improve safety for women and girls</p>	Women and girls in Cleveland will feel safe and supported. Perpetrators will be held accountable.	<ul style="list-style-type: none"> • Use of preventative and protective orders • Recorded VAWG offences • Use of disclosure schemes • Arrest rates and positive outcome rates
 <p>Ensure the right support for victims and vulnerable people</p>	Victims and vulnerable people feel supported and listened to, with access to high-quality services at the right time.	<ul style="list-style-type: none"> • Victim satisfaction surveys • Victims referred and supported • Compliance with the Victims Code of Practice (VCOP) • Feelings of safety
 <p>Build trust and confidence in policing and the criminal justice system</p>	People have more confidence in the police and wider justice system.	<ul style="list-style-type: none"> • Public satisfaction and confidence surveys • Use of police powers • Timeliness of the local justice system • Police complaints
 <p>Tackle offending and reoffending</p>	There is a reduction in offending in Cleveland. Projects will seek to address the root causes of crime.	<ul style="list-style-type: none"> • Cleveland reoffending rate • First-time entrants to the criminal justice system • Use of Out of Court disposals • Use of Restorative Justice



Reduce crime, antisocial behaviour and harm

Performance Summary

- Latest national statistics, 12 months up to June 2025 shows total recorded crime (excluding fraud) in Cleveland continues to follow a decreasing trend with a 5% reduction recorded in Cleveland, outperforming the national England and Wales average of a 1% reduction (excluding fraud).
- At a national level Cleveland is showing solid progress in reducing crime, particularly in overall violence crime (-6%) and theft-related offences (-10%), yet challenges remain in sexual offences (+10%), robbery (+19%) and drug offences (+14%).
- In the 12 months up to September 2025, the level of neighbourhood crime has reduced by -15.9% (-1,161 crimes), with vehicle crime and residential burglary reducing by -29.3% (-956 crimes) and -17.8% (-471 crime) respectively.
- As previously reported the latest national perception data (March 2025) continues to show that communities remain concerned by anti-social behaviour issues, with 46.9% of people experiencing or witnessing anti-social behaviour in their local area – above the national average of 35.5%.
- In the 12 months ending September 2025, Cleveland Police recorded 18,692 incidents of anti-social behaviour. This was 1,656 more incidents than year ending September 2024, with the use of off-road motorcycles impacting these figures. Cleveland Police are currently in the process of developing a problem-solving approach to this issue.



Reduce crime, antisocial behaviour and harm

Anti-social behaviour awareness week

During this reporting period, I was proud to speak at the national launch of anti-social behaviour (ASB) awareness week in Parliament, hosted by ASB Charity ResolveASB.

In my speech, I highlighted the importance of partnership working to tackle ASB – from hotspot patrols to joint action between police, councils, housing providers and communities.

In addition to the above and in continuation of my support to ASB awareness week, I launched a **nine week** social media awareness campaign including themes such as:

- How to report
- How to seek support
- How to request a ASB case review



Campaign impact

- ✓ 6,003 - Facebook Views
- ✓ 2,446 - Facebook reach
- ✓ 1,013 - LinkedIn Impressions





Reduce crime, antisocial behaviour and harm

Project Salus Launches

During this reporting period Project Salus launched to tackle serious violence and ASB in Cleveland hotspots.

As previously reported this renewed scheme brings together two patrol schemes – ASB conducted by local council Enforcement Officers and serious violence patrols conducted by Cleveland Police.

A total of 36 hotspots will receive additional patrols between July 2025 and March 2026. During the first three months (July – September 2025) **4,530** patrols hours have taken place.

During the quarter 3 period, my office will co-ordinate problem solving activity within 5 of the hotspot areas through multi-agency partnership approaches and commissioned activity.





Reduce crime, antisocial behaviour and harm

North East Knife Crime Taskforce

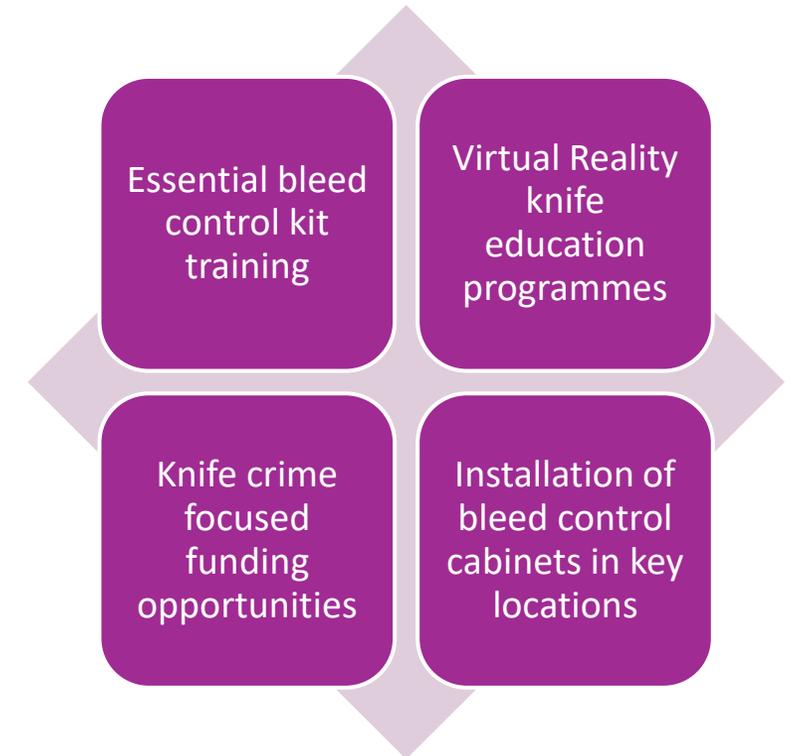
In September 2025 I was delighted to host The Northern Echo re-launch of the North East Knife Crime taskforce in collaboration with Police and Crime Commissioners for Durham and Northumbria.

The multi-agency taskforce welcomed politicians, police, community and charity leaders to Cleveland.

The aim of the taskforce is to take coordinated action on knife crime with three key aims:

- Embed anti-knife crime education in the school curriculum through local pilots and lobbying for national change, with a collective agreement to make it compulsory across the region.
- Influence knife crime legislation and sentencing reform by contributing to national consultations and campaigns, promoting awareness of new offences, and ensure North East voices help shape future policy
- Ensure bleed cabinets are mapped and accessible by the public through a 999 call.

Previous work coordinated through my office in support of the key aims includes:





Reduce crime, antisocial behaviour and harm

Business Against Abuse Scheme Launched

During this reporting period I launched Cleveland's Business Against Abuse Scheme – a powerful new accreditation scheme helping businesses become safe spaces for everyone.

As I outline in my Police and Crime Plan, our town centres and high streets should be at the heart of our communities, for leisure, culture and commerce. Working with a range of partners, this scheme will go a long way to making these areas safer and more pleasant places for everyone to enjoy.

Businesses within the scheme will make a commitment to being a safe space for all customers, particularly women and girls and young people, and their staff will be trained in supporting concerning and dangerous behaviour.

A representative from each business or organisation will be required to attend an event where they will be trained in recognising predatory behaviours, how to deal with it and reporting processes. This will include VAWG, Child Exploitation and Knife Crime.

To date **51** businesses have expressed an interested in signing up to the scheme.





Reduce crime, antisocial behaviour and harm

Removing off-road vehicles off our streets

As reported during the quarter 1 period and as a result of the ongoing community concerns in relation to off-road vehicles, during the reporting period I launched a social media campaign to raise awareness of the laws relating to off-road bikes, e-scooters and e-bikes. Results from the campaign included:

23,858 Facebook Views

12,428 Facebook reach

691 LinkedIn Impressions





Deliver more visible and effective policing

Performance Summary

- The latest Cleveland Police workforce position was reported in the previous reporting period up to the end of March 2025. This shows that there was 1,520 Police Officers and 83 Police Community Support Officers. It is anticipated that the next Home Office dataset up to September 2025 will be published in January 2026.
- Call handling performance of both emergency and non-emergency calls for police services remains relatively static with 89.7% of emergency calls answered in time and 86.4% of 101 calls answered in time.
- Latest national statistics, 12 months up to the end of June 2025, shows positive outcomes rates remain stable compared to the previous 12 months (to end of June 2024). The data suggests the force could make improvements in the use of both formal and informal out of court disposals which stand at 0.2% and 0.8% respectively. The national average for formal resolution is 0.8% and informal resolution 3.0%.
- Evidential difficulties where the victim does not support action continues to be a challenge with almost 20,000 crimes finalised with this outcome. This is a concern that is being discussed through Local Criminal Justice Board Partnership structures to seek positive partnership solutions.



Deliver more visible and effective policing

Letter to Treasury to mark launch of fairer funding campaign

During the reporting period I launched my campaign for fairer police and victim support funding.

Backed by local victim services and members of parliament, my **Fairer Funding, Safer Cleveland** campaign highlights disparities between demand and the outdated funding formula used to set levels of police funding in England and Wales.

I penned a letter, calling for the Chancellor to allocate a fairer share of funding in Cleveland.

Funding provided by the Ministry of Justice for victim support is calculated on the population of the police force area, not on crime rates or demand on victim services.

This has led to the situation where the five forces in England and Wales with the lowest crime rates receive around **£19 per crime** for victim support services. Cleveland, with the highest crime rate in the country, receives **just £7 per crime**.





Deliver more visible and effective policing

Neighbourhood Policing Guarantee – dedicated, contactable ward officers

Following on from the Neighbourhood Policing Guarantee Update during the previous reporting period – during quarter 2 the force named their dedicated, contactable ward officers as required under the Neighbourhood Policing Guarantee.

This nationally driven investment in neighbourhood policing - which I welcome - will lead to increased visibility in town centres, local policing priorities being agreed with local people, a commitment to updating public with progress against tackling these priorities, and a clear plan to tackle ASB and retail crime in town centres.

Members of the public are now able to contact their local neighbourhood team via the Cleveland Police website to find out where and when they can meet their local officers at meetings and events.

Policing In The Heart Of Your Neighbourhood

Meet Your Neighbourhood Team

OUTER STOCKTON



Inspector Cross

Stockton Neighbourhood Policing Teams believe that local knowledge and strong partnerships can deliver real results. Local officers, for local people, tackling local issues - with dedicated, named officers for each ward. You can also tell us what is happening and get regular updates on the work we are doing in your area when you sign up to Cleveland Connected.



Sign up here for Cleveland Connected

Your Dedicated Neighbourhood PCSOs



PCSO Lucas-Tasker
Billingham Central & Billingham South



PCSO Dinsdale
Mandale & Victoria



PCSO Snow
Ingleby Barwick North, Ingleby Barwick South & Southern Villages



PCSO Lutz
Billingham East, Billingham North & Norton Central



PCSO Douglas
Norton Central & Norton North



PCSO Peacock
Mandale & Victoria & Stainsby Hill



PCSO Rollins
Billingham West & Wolston & Northern Parishes



PCSO Shepherd
Billingham Central, Billingham South & Norton South



PCSO Clarke
Norton South



PCSO Curry
Ingleby Barwick North & Ingleby Barwick South



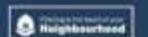
PCSO Novak
Billingham East



PCSO Limon
Village & Yarm



PCSO Thompson
Eaglescliffe East & Eaglescliffe West



Policing in the heart of your
Neighbourhood



Deliver more visible and effective policing

Rural Crime Week

During Rural Crime week in September 2025, I joined the Cleveland Police Special Constabulary Rural Crime Team to learn more about the issues affecting our rural estates.

The rural crime priorities which Cleveland Police are seeking to address based on community concerns includes;

- Livestock offences
- Criminal damage
- Nuisance quads and motorbikes
- Farm machinery theft and vehicle theft

Through the Tees Rural Crime Forum which I Chair, I will seek updates from Cleveland Police on progress being made in relation to these issues.





Improve safety for women and girls

Performance Measures Overview

- In line with the previous reporting period VAWG offences account for 22.5% of total recorded crime in Cleveland (12 months to September 2025). This is a 8.2% reduction (-1,402 offences) compared to the previous year.
- During the reporting period the number of VAWG crimes relating to Domestic Abuse reduced by 4.5% (-403 crimes), whilst the number of VAWG crimes relating to Sexual Violence seen a 16.2% (+282 crimes) increase.
- VAWG arrest rates have seen small increases year on year between September 2023 to September 2025 with a 2.0pts increase during the last 12 months (to September 2025).
- In the 12 months up to September 2025, the force received 2,566 Clare's Law applications which represented a 12% increase to the previous 12 months. The applications resulted in a disclosure rate of 35.5%.
- The Voluntary Community Sector continue to deliver high quality specialist services to VAWG victims. Despite significant demands placed upon them and the increase in case complexity, services continued to handle the below referrals (12 months ending September 2025):
 - 723 referrals to the Independent Sexual Violence Advisor Service (5.5% increase on the previous year)
 - 8,518 referrals to the Independent Domestic Violence Advocate Service (0.2% increase on the previous year)
 - 34 referrals to the Independent Stalking Advocacy Service (3% increase on the previous year)



Improve safety for women and girls

Independent Sexual Violence Advisor (ISVA) Support Provision

As highlighted in the performance summary Sexual Violence has seen a 16.22% increase based on the previous 12-month period. This correlates with the increased demand we have seen on our local ISVA Service delivered by Arch Teesside - and commissioned by my office - who have reported an increase in referrals of 5.5% during the same period.

Whilst Arch continue to provide a fantastic service to victims (as reported by victims) - increased demand and complexity of cases is a growing challenge. This evidences why my fairer funding campaign is essential to ensure our local services are sufficiently resourced to deal with the demands facing them on a daily basis.

I will do all I can so services such as Arch are sustainable, thriving and able to focus on what they do best.

I don't really know where to begin but thank you for everything doesn't seem enough. You have been there for all the times I have needed you. All your patience, listening to me rant and rave lol. You are a calm and reassuring person (the ISVA) who is amazing at her job. Once again THANKS YOU for everything it has meant the world to me.

Arch Teesside Service User Feedback





Improve safety for women and girls

New Measures to tackle Honour-based abuse

During the reporting period I welcomed new measures to protect vulnerable groups from honour-based abuse.

New government guidance will help to define honour-based abuse. The term includes a wide range of domestic abuse, which is carried out because the abuser feels some-one has brought – or could bring – dishonour on themselves, their family and community.

New statutory guidance and a legal definition of honour based abuse will help police, social workers and other professionals to spot potential cases and better support victims. In addition, the government have committed to a community awareness campaign to encourage potential victims to come forward and seek support.

As this guidance is implemented, I will continue to work with The Halo Project to ensure victims can access specialist support to meet their needs. Year to date (April – September 2025), Halo have received **39 new referrals** into their support worker funded by my office.



HALO PROJECT
Break the Silence



Improve safety for women and girls

Domestic Abuse Perpetrator Strategy – 2025 – 2035

Following on from my update during the quarter 1 period on progress made to develop a 10-year strategy to address the behaviours of people who commit violence against women and girls (VAWG), work has progressed to create a delivery and governance structure to oversee the work and impact of the strategy – providing support, accountability and challenge.

This has resulted in the creation of four key workstreams which includes;

- Data and Insights
- Communications and engagement
- Workforce literacy and practice
- Intervene, Disrupt and Deter





Ensure the right support for victims and vulnerable people

Performance Summary

- As per the previous reporting period, work continues to improve pathways into the Victim Care and Advice Service (VCAS) with the 12 months ending September 2025 showing a 21.4% increase on the previous year. This increase reflects the ongoing work with Cleveland Police to ensure victims get access to support that meets their needs and support them to cope and recover.
- The quality of the VCAS service is demonstrated through the service user feedback with 100% of victims feeling more positive as a result of VCAS support.
- Satisfaction with the overall victim experience provided by Cleveland Police has improved slightly from 70.9% to 73.2% year ending September 2025. Marginal improvements can also be seen in police follow up (+1.7pts) and police actions taken (+1.0pts)

Victim Experience Satisfaction Rates in Cleveland June 2025

Whole victim experience

73.2%
satisfied

● +2.3 pts from previous year

Initial contact

88.3%
satisfied

● -0.6 pts from previous year

Police actions taken

75.1%
satisfied

● +1.0 pts from previous year

Victim Care and Advice Service Outcomes September 2025

Feelings of safety

83.7%
Victims feel safer after support

● +2.2 pts from previous year

Health and wellbeing

85.3%
Victims report their health and wellbeing has improved

● +7.9 pts from previous year

Cope and recovery

78.1%
Victims feel they can return to their previous lifestyle or adjust to changes

● -3.9 pts from previous year



Ensure the right support for victims and vulnerable people

Protection and support fund launched

During the reporting period I was delighted to launch my Protect and Support Fund, with the aim of:

- Enhancing support and protection for vulnerable victims
- Seeks to reach and support underrepresented groups

I want to make sure that every victim in Cleveland has access to the right support at the right time to help them recover, become more resilient and give them the confidence to live their lives in the fullest way possible.

Funding for this opportunity came from the Police Property Act Fund and was open to registered charities.

Further information on the projects supported will be provided during the quarter 3 reporting period.





Ensure the right support for victims and vulnerable people



I welcome the opportunity to have more dialogue with partners about pressures in the criminal justice system, including how we can improve the victim experience and ensure justice is served efficiently and effectively.

Independent Review of Criminal Courts

In July 2025, I responded to the Government's Independent Review of Criminal Courts – which has made 45 recommendations to make the justice system more effective and improve victim experiences.

Through the Local Criminal Justice Board – of which I chair – I have discussed the recommendations and we look forward for further information and progress being made in due course.

SAFE **STRONG** & CONFIDENT COMMUNITIES

SAFE **STRONG** & CONFIDENT COMMUNITIES



Ensure the right support for victims and vulnerable people



“XXX listened, understood and gave us great advice, she was so good. Thank you, you have been an absolute star, you really have. You couldn't have treat us any better if we had been family, that's how good you were. You were so companionate; you were an absolute dream. VCAS have got a good one there”

Fraud Victim

“He explained about the criminal justice system, we were clueless. XX and XX arranged a visit to the courts a few week prior which lessened the anxiety. I have said it to his face when he was here, just thank you and that, none of us hade been involved VCAS before and didn't know that the service existed”.

Violent Crime Victim



Ensure the right support for victims and vulnerable people

QR Code scam could drive up the cost of a day trip

In July, ahead of the summer holiday period I highlighted a growing trend of QR fishing – or quishing – which saw criminals taking advantage of publicly-displayed codes.

Fraudsters were known to be using convincing-looking QR codes in car parks to dupe drivers into login on to bogus websites to pay parking fees.

Instead of paying a few pounds for parking, unsuspecting drivers were conned out of hundreds by using their cards on fake – but realistic looking – websites.

Hopefully through raising awareness of this growing issue presented further victimisation across the area.



PAYING THE PRICE...A car park information board, like this one, was the target of scammers



Build trust and confidence in policing and the justice system

Performance summary

- During the 12 months to September 2025, there was a -13.2% (-235 less crimes) decrease in Hate Crimes reported to Cleveland Police. Conversely, 12 months ending September 2024 shows a 10.5% (+169 more crimes) increase. This could partly be as a result of the disorder that took place in Middlesbrough and Hartlepool during August 2024.

Shaping the Future of Tees Wide Hate Crime Strategy

In September 2025, as Chair of the Cleveland Hate Crime Partnership I was delighted to bring partners from across Cleveland's public and voluntary sector together to shape the future of our areas Hate Crime Strategy.

Discussion during the session included:

- Raising awareness of Hate Crime
- Improving reporting
- Supporting victims
- Helping police tackle the issue

The input collated as part of this session will be used to inform the new Cleveland Hate Crime Strategy which will be launched later in the year.





Build trust and confidence in policing and the justice system

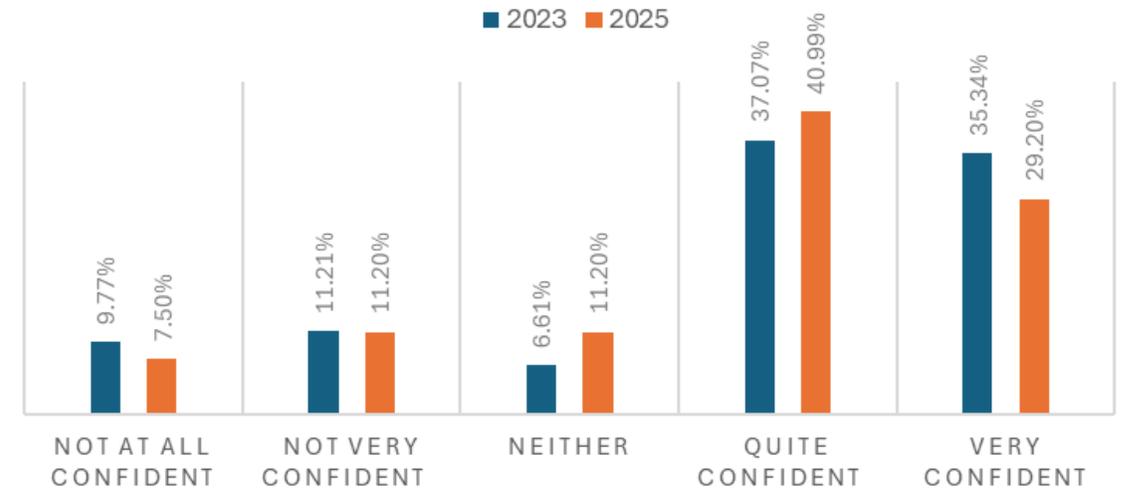
Community Engagement

The primary issues raised during my engagement with the public were:

- Off-road bikes
- Antisocial behaviour
- Drug-related crime
- Lack of police visibility



CONFIDENCE IN POLICING MIDDLESBROUGH MELA



During our engagement at Middlesbrough Mela (16th and 17th of August), we asked the public how confident they were in local policing. We have compared the results to the same survey conducted in 2023. (In 2024, we were consulting on my Plan).

2023 – 348 participants

2025 – 161 participants



Build trust and confidence in policing and the justice system

Community Engagement

During the last quarter, myself or a member of my team took part in 57 engagements as part of my Shape Your Safety engagement programme.

These engagements met one of my six engagement strands:

- Public
- Partners and stakeholders
- Young people
- Underrepresented groups
- Lived experience – victims and perpetrators
- Policing insight

There was a specific focus on two main topics during our engagement work this quarter, to help inform ongoing projects:

- Retail crime – multiple visits to retailers in different locations to inform a retail and business event we are planning.
- Hate crime – meetings with people affected by hate crime to inform the development of a Cleveland-wide Hate Crime Charter.



Chatting with retailers in Loftus about an upcoming retail crime event.



Door-knocking in Tilery, Stockton with Thirteen Housing.



On patrol with police and wardens at Norfolk Shops as part of Project Salus.



Joining people on unpaid work on the Headland in Hartlepool.



Build trust and confidence in policing and the justice system

Customer Service Excellence

I once again was proud to celebrate the brilliant work of my Resolution Team who were reaccredited for the Customer Service Excellence Award in September 2025.

The small, independent team have handled Cleveland's innovative police complaints model in 2022.

The Centre for Public Excellence rigorously assessed staff against a framework of 57 standards.

They included setting and measuring targets for public satisfaction, making sure the service is access to access and listening to – and learning from – customer feedback.

This is a real testament to the very effective and comprehensive commitment to delivering the best service for Cleveland communities.





Tackle offending and reoffending

Performance Summary

- The use of Restorative Justice continues to have positive impacts on both victims and offenders that take part. Compared to the previous 12 months the number of referrals received by Restorative Cleveland increased by 82.3% (102 more referrals).
- During the reporting period Cleveland Divert seen a 28.9% increase in referrals (886 more) compared to the previous 12 months. Whilst Youth Triage delivered by the Youth Justice Services across Cleveland seen a decrease in referrals of 11.9% (-52 less). This reduction could partly be as a result of the seriousness of crime involving children and young people.

Attended APPG on children in custody Cleveland good practice

During the quarter 2 period I was pleased to attend the All-Party Parliamentary Group (APPG) on Children in Police Custody.

The APPG shone a light on the experiences of young people, professionals and experts.

I was overjoyed to see Cleveland highlighted as a good practice example, with the report recognising the introduction of Custody Navigators at Middlesbrough's children's custody suite.





Tackle offending and reoffending

South Tees Youth Justice inspection report

In this inspection we have inspected and rated South Tees YJS across three broad areas: the arrangements for organisational delivery of the service, the quality of work done with children working with the YJS and the quality of work done with victims.

Overall, South Tees YJS was rated as 'Good'.

A comprehensive range of high-quality, personalised and responsive services is in place, achieving positive change and keeping children and communities safe, which includes the PCC funded youth triage service and custody navigator scheme.

Inspectors found strengths across the wider partnership. YJS leaders, Cleveland police and the Cleveland Unit for Reduction of Violence (CURV) had developed a child custody suite and commissioned custody navigator support workers to engage with children using trauma-informed approaches.

The custody navigators were part of the YJS team and based in the police station. They provided valuable trauma-informed support to children in the custody suite. We were told of instances where custody navigators had been instrumental in working with children's services and parents and carers to secure appropriate accommodation for the child when they were released from police custody.

